



Whether you're an enterprise or small business, our Microsoft 365 plans fit your organizational needs. Access the tools you use every day, implemented and supported by cloud services and co-management gurus – with complimentary enablement and migration included. RapidScale, a Cox Business company, makes the transition to Microsoft 365 easier than ever, providing more options and value.



Microsoft 365

The right choice for businesses that want more choice.



Management

Our white-glove Microsoft 365 management is flexible, consistent and cost effective. Our reliable engineers are available 24/7/365 to support your every need.



Migration

We provide customers with choices around their migration, ensuring a smooth and seamless transition. Complimentary cutover migration is available with a 36-month term.



Digital Enablement

This Microsoft 365 offering provides an adoption and change management platform for end-user digital enablement as part of the core service.



RapidResponse Support

RapidResponse Support assists your end users directly through 100% US-based engineers, while other help desks provide support through clients' internal help desks, adding costs and time.

Features

- ▶ A strong portfolio of add-on services allows you to customize the service to your needs
- ▶ 100% US-based RapidResponse Support (Tier I/II), Microsoft escalation (Tier III)
- ▶ 99.9% financially backed SLA
- ▶ Monitored environment
- ▶ Optional complete backup for email, OneDrive and SharePoint
- ▶ Built-in basic identity management services, with the option to add premium services for an additional fee

New Value with Microsoft 365

As a Microsoft Gold Partner, RapidScale delivers a highly differentiated offering that gives customers choices around their migration. This ensures a smooth and seamless transition.

RapidScale's Microsoft 365 solution provides management of your environment, including a dedicated end-user help desk and monitoring at a predictable monthly cost. Our experts are well versed in onboarding, migration and end-user/admin support for critical applications.

Building Your Perfect Solution

Everyone's moving to Microsoft 365, and with RapidScale on your side, there's no reason to put it off. We allow our customers to build their Microsoft 365 in an a-la-carte manner. Start with the business or enterprise plan that most closely aligns with your business requirements, add migration, and then choose any additional services from our portfolio that may complement your environment.

Data Migration Options

Today, many self-migration projects run over-budget and over-schedule – plus, they're often one-time events for businesses and their IT teams, so there's a good chance that lack of experience can cause problems. RapidScale, on the other hand, has performed thousands of data migrations, including the migration of hundreds of thousands of mailboxes. This expertise ensures our customers experience little to no downtime during their migration.



Plan Features	Microsoft 365 Business Basic	Microsoft 365 Business Standard	Office 365 E1	Microsoft 365 Apps for Enterprise	Office 365 E3
Exchange Online					
50GB mailbox storage	✓	✓	✓		✓
Unlimited mailbox storage					
Web version of Office 2019	✓		✓	✓	✓
Desktop version of Office 2019					
1TB OneDrive file storage	✓	✓	✓	✓	✓
eDiscover search					
Active Directory integration	✓	✓	✓		✓
Microsoft Teams					
Azure rights management					✓



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