



The Fatimah Foundation

He whakapuāwai hāpori - A thriving Ummah

2022-2023 ANNUAL REPORT



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السَّلَامُ عَلَيْكُمْ وَرَحْمَةُ اللَّهِ وَبَرَكَاتُهُ

“Peace be upon you and God’s mercy and blessings”

KARAKIA

Mā te whakapono	By Believing and trusting
Mā te tūmanako	By having faith and hope
Ma te titiro	By looking and searching
Mā te whakarongo	By listening and hearing
Mā te mahi tahi	By working together
Mā te whakamomori	By sheer desire and determination
Mā te aroha	By all being done with compassion
Ka taea e mātou	We will succeed

MESSAGE FROM THE BOARD OF TRUSTEES

Over the course of this year, we have cultivated and enhanced collaborative partnerships with government entities to promote the well-being of individuals, whānau, and communities. This concerted effort has provided a platform for amplifying ethnic and Muslim voices, allowing us to advocate for change more effectively. Looking ahead, we are committed to sustaining and expanding our advocacy efforts in 2024.

As you delve into our annual report, I invite you to witness the impact of the work we have delivered in the community.

While we actively engage with the community and families, the pivotal role of collaborations, partnerships, and individual involvement cannot be overstated. Through collaborative endeavours, The Fatimah Foundation harnesses the collective power of our practitioners, staff, and volunteers to fortify ethnic communities, support former refugees and migrants, and bolster the resilience of the broader community. With a distinct focus on those who identify as Muslim, these concerted efforts drive our mission forward, paving the way for a brighter future.

Together, we are not just contributors but catalysts for change. Your continued partnership, sponsorship and cheers and generosity propel us forward, and I am enthusiastic about the journey that lies ahead as we embrace a new Government and welcome 2024. Thank you for being integral to The Fatimah Foundation's success story.

TANGATA WHENUA BOARD MEMBERS

CAROLYN MAKIRI

*Disabilty and Seniors Representative
Ko Ngati-Maniapoto, Rereahu, Tuwharetoa, Tainui,
Ngapuhi, Ngati Whatua, Ngati Porou nga iwi.*

Experience: Māori Women's Welfare League, Te Whanau o Waipereira
Kuia Kaumatua roopu, Kaimanaaki, realestate, health sector, cultural
advisor, governance, community development, logistics, Māori
development, trustee for Māori land.



NOELEEN VAN DE LISDONK

*Chair, Cross Cultural Representative &
Māori Ihirama development. Ko Ngati Porou te iwi.*

Experience: Leadership for Māori and Muslim communities, community
networks and development, innovation, governance, cultural advisor, Māori
Women's Welfare League, Māori Warden, Ihirama, receipt of Marsden Fund,
health sector, creative writing,

TANGATA TIRITI

MUSTAFA DERBASHI MNZM

*Refugee Representative
No Pirihitia ia. Ko Pirihitia tona iwi.*

Experience: UNHCR Forum, Interpreter,
Justice Sector, Community Leader, Humanitarian, Education, Arai Te
Uru Whare Hauora, Refugee Seating Equal Access, youth justice,
victim support, asylum seekers, refugee resettlement, general
management.



ASIM MUKHTAR

*Secretary
No Pakitāne ia. Ko Sikh tona iwi.*

Experience: Planning, focused leadership, communication,
White Ribbon ambassador, compliance, operations manager
and strategic growth, photography, digital creation, real estate,
film maker.

RAMBIR SAINI SINGH

*Trustee
No Inia ia. Ko Sikh tona iwi.*

Experience: Reg. Social Worker, businesswoman,
esteemed Sikh community leader.



VISION

'Kotahitanga - To live peacefully together as one community. To work to achieve equality, self-determination and belonging for ALL in Aotearoa, New Zealand.'

MISSION

We focus on strengthening whanau - men women and children to thrive in safe homes and society.

Giving people the tools, they need to feel safe in their homes and secure in the community is a priority.

To enhance people's lives by providing them with fulfilling experiences that promote social harmony, respect for differences, equity, and raising future generations free from harm.



Foster a culturally affirming and values-driven atmosphere that actively honours the spirituality, beliefs, and values of both our staff and the diverse communities we serve. Encourage a supportive environment where staff and whānau feel secure in expressing and sharing their cultural richness with our organization and activities.



Nurture a strong sense of connection and belonging among both staff and service users. Our commitment extends to elevating appreciation and cultivating pride in diverse cultures. Foster intergenerational whanau transformation by nurturing meaningful, reciprocal, and familial relationships that contribute to a sense of connections and belonging. This involves unlocking and actualizing individual potentials, creating a harmonious and inclusive environment for all.



Demonstrate our commitment to care, Manaakitangā, and respect by providing empathetic support to our staff and whanau. Create a nurturing environment based on Manaakitangā principles, we prioritize open communication and understanding, fostering a culture that values and uplifts well-being and dignity for all.

TE TIRITI O WAITANGI AND TIRITI TANGATA



In profound acknowledgement of the tangata whenua, the indigenous people of this land, the Fatimah Foundation's Board of Trustees, staff, and volunteers, express our utmost respect to the tangata whenua and mana whenua o Tamaki, of this treasured place, including the surrounding moana, maunga and water ways of Tamaki-makau-rau, Auckland, Aotearoa's largest city.

We collectively recognize our role as mata waka and manuhiri to Tamaki-makau-rau, as we stem from various other iwi, hapū, ethnic tribes, and other nations. We acknowledge our citizenships of Aotearoa New Zealand. Within the ethos of the Fatimah Foundation, we are steadfast in our commitment to upholding and honouring Te Tiriti o Waitangi. We stand united, appreciating the traditional practices, cultural richness, mana of the tangata whenua, and we pledge our dedication to collaborative engagement and mutual understanding.

As manuhiri to Tāmaki-makau-rau, our koha and contribution to mana whenua are our ethnically diverse perspectives and populations, vibrant cultures, spices and foods, customs, multiply languages, faiths, and collective energies to enrich the cultural tapestry of Tamaki Makaurau.

May this acknowledgment serve as a testament to the Fatimah Foundation's collective commitment to fostering unity, diversity, inclusion, and mutual respect on the ancestral lands of Māori, all while honouring the principles of Te Tiriti o Waitangi.

We are honoured to count among our ranks two resilient wahine toa, each with a rich whakapapa that grounds them to their source of ancestral (indigenous) rights. Who recognizing the significance of Te Tiriti as a protector of these rights in the governance of our nation. They bring not only a wealth of experience but also strong affiliations with iwi, hapu, whanau, Māori organizations, marae, rangatira, and profound cultural connections including to kuia kaumatua and rangatahi.

CULTIVATING VALUES & COLLABORATIVE RELATIONSHIPS

The Fatimah Foundation's core principles, rooted in Te Tiriti O Waitangi, reflect a dedicated commitment to embodying these values organization-wide. Over the past year, our emphasis on internal team and volunteer training prioritized Te Tiriti education, fostering a continuous learning culture through structured workshops and engagement with Kaupapa Māori initiatives. This approach aligns with our commitment to inclusivity and honours the diverse experiences of our team. Two formidable wahine Māori within our organization exemplify these values in their daily and community lives.

A significant collaboration unfolded as The Fatimah Foundation partnered with Safina Trust to conduct a Treaty Workshop, working closely with Tangata Tiriti – Treaty People. Dedicated to migrant and former refugee communities, the workshop emphasized the importance of understanding and embracing Treaty principles.

Incorporating Māori Health Model into Whānau Case Work:

The Fatimah Foundation seamlessly integrates the Māori model of health, Te Whare Tapa Whā, into our service delivery framework. This intentional incorporation influences our approach to addressing the diverse needs of individuals and families within our community.

Results, Impact, and Ongoing Commitment:

The intentional integration of Te Whare Tapa Whā model of health into our service delivery and whānau case work has yielded notable positive outcomes, fostering heightened engagement and satisfaction. This holistic approach, deepening our understanding of their needs, empowers us to provide tailored support aligned with cultural values. Particularly affirming for Māori and Pacific Whānau identifying as Muslim, it embraces the intersectionality of their lifestyles. Our ongoing commitment involves refining and expanding Te Whare Tapa Whā incorporation, driven by continuous learning, feedback integration, and exploration of additional resources for sustained community well-being.

Strengthening Connections with Tangata Whenua:

Throughout the year, our organizational representatives actively cultivated and reinforced relationships with tangata whenua, Kuia Kaumatua Roopu, Māori Women's Welfare League Peka, Māori Wardens, and Māori whānau and individuals who identify as Muslim. This collaborative effort underscores our commitment to building meaningful connections within the Māori community and promoting cultural inclusivity.

OUR KEY ARMS OF SERVICES IN 2023

Our comprehensive Social Services encompass:

1. Covid Support and Community Assistance
2. Response and Recovery Cultural Team
3. Professional Social Worker and Counselling Interventions
4. Support for Job Seekers and Exploited Migrant Workers
5. Cultural Support and Language Matching Services
6. Faith-Based and Cultural Events
7. Domestic and Sexual Violence Intervention and Prevention
8. School Holiday Programme
9. New Settlers and Self-Settler Support for Former Refugees
10. Job Search and Readiness, CV Writing
11. Form Filling Assistance for those with Literacy Challenges
12. Translation Services
13. Disability Support Services
14. Pathway Services
15. Advocacy and Information
16. Muslim and wider community leadership participation and engagement

DOMESTIC AND INTERNATIONAL INVOLVEMENTS

The Fatimah Foundation takes an active role in national and global arenas, contributing at both personal, and voluntary capacities as foundation members and in various roles. This involvement spans representing Muslim Leadership at regional, national, and international conferences, meetings, and community endeavours, where we serve as esteemed individual or representatives of the foundation as guests and or presenters. Additionally, we actively participate in research initiatives, public forums, interviews, have a voice at the table and hold advisory roles on various Royal Commission Inquires. Our commitment extends to engaging and strengthening relationships with Māori, common cultural principles through involvement in cross cultural exchanges with Māori.

This diverse engagement strategy aims to contribute to constructive dialogues and initiatives on both national and global levels. Our leadership team, wearing many hats, plays a crucial role not only in their professional lives but also in their voluntary and personal capacities. The Fatimah Foundation, among the roles the members fulfill, holds a special place, garnering community respect and providing opportunities to attend and participate in various forums, both domestically and internationally. Through their multifaceted engagements, our leaders foster connections and make meaningful contributions across different platforms.

UNVEILING THE HEARTBEAT: CELEBRATING THE SILENT FORCE OF THE FATIMAH FOUNDATION – OUR DEDICATED VOLUNTEERS

In the heartbeat of The Fatimah Foundation lies a powerful force – our dedicated volunteers, the unsung heroes whose unwavering commitment and selflessness have been the driving force behind our mission for years. These individuals, from diverse walks of life, have generously given their time, skills, and hearts to make a positive impact on our community.

Our foundation is a testament to the transformative power of volunteerism, with most of our operational efforts being fuelled by the passion and dedication of these remarkable individuals. Behind the scenes, in the tapestry of our daily operations, only two full-time staff and two part-time staff hold the fort, while an army of volunteers including collaborators stands as the backbone of our impactful initiatives.

These volunteers of professional practitioners, qualified in their fields of expertise, skilled and bring life experiences to the heartbeat of our organization, as they work tirelessly to uplift and support those in need both in frontline and backend of operations. Their impact, though often unnoticed, is profound, touching the lives of countless individuals and families within our community. They embody the spirit of selflessness, offering their time and expertise to create positive change. It is the collective effort of these volunteers that shapes The Fatimah Foundation's ability to make a meaningful difference.

While their work may go unnoticed by the public eye, their contributions are woven into the fabric of our success. The silent yet powerful force of our volunteers fuels the engine of compassion, resilience, and empowerment that propels our organization forward. Their commitment is a beacon of inspiration, reminding us that positive change is not merely the result of grand gestures but, often, the cumulative impact of small acts of kindness and dedication.

To all our volunteers, past and present, we extend our deepest gratitude. You are the heart and soul of The Fatimah Foundation, and your silent efforts reverberate through the lives you touch, creating ripples of positive change that extend far beyond the reaches of our organization.

MESSAGE FROM THE CHAIR



Kia Ora and Salaam. As we conclude the year, this report serves as a moment of introspection, highlighting our achievements, acquired insights, and the significant strides we are taking to actualize our mission of enriching Wairuatangā (spirituality), Manaakitangā (care and respect), and Whanāungatangā (connections and belonging) for the benefit of present and future generations. What a year it has been!

The Fatimah Foundation experienced growth amidst continuously changing weather conditions and the preceding COVID-19 pandemic. The enduring challenges posed by these circumstances affected every facet of the organization in some way.

At The Fatimah Foundation, our commitment has consistently turned these challenges into opportunities, and the unwavering belief in our mission has ignited our determination to make a positive and lasting impact in the lives of the people, families, and communities we serve. Thus, bringing to life our motto, "**He Whakapūawai Hāpori – A Thriving Ummah.**"

*Nga mihi aroha na **Noeleen***

ABOUT US

We provide whanau-centered solutions that integrate pan ethnic, pan-cultural, and gender-inclusive cultural knowledge and practice with appropriate initiatives in a strength-based framework guided by the following values: Inclusion; Resilient Families; Vibrant Communities; Social Cohesion; Belonging; Equity.

What sets us apart is our commitment to addressing the unique needs of ethnic individuals, families, and communities identifying as Muslim. Our team possesses the cultural intelligence and expertise required to effectively cater to these specific demographic needs.

The entirety of our staff were relatively new additions to the organization when the floods struck Auckland. This timing posed an additional challenge for the team, as they had recently joined the organization and needed to navigate the impact of the floods while still acclimating to their roles and responsibilities. Drawing on lived experience and life skills, they demonstrated exceptional proficiency and unwavering commitment to the community, surpassing expectations with their remarkable performance. Their collective skills were not only evident but showcased a deep dedication to serving and supporting the community, highlighting their outstanding contributions. The board of Trustees is very proud of our staff and team of volunteers.

WHO ARE WE AND WHY DO WE EXIST

The Fatimah Foundation, established in 2009, addresses the pressing needs of vulnerable migrant former refugee, marginalized Muslim, and ethnic communities, primarily in South Auckland and Counties Manukau. The Founders were motivated by a deep sense of social responsibility. Currently, the foundation aims to provide support in areas affected by family harm, hardship, limited employment opportunities, health concerns, and adequate amenities. Recognizing the increased need for support in these communities, the foundation focuses on offering sustainable solutions, emphasizing empowerment and resilience. Its coordinated approach aims to maximize impact by bringing together whanau, partners and stakeholders, fostering collaboration, and addressing root causes.

OUR ORGANISATION – STRUCTURE, CULTURE, RESOURCES

The Fatimah Foundation, dedicated to enhancing whanau well-being through a strength-based approach rooted in Wairuatangā, Aroha, Tikanga, and Manaakitangā values, conducts a comprehensive internal analysis to identify strengths and weaknesses, optimizing resources effectively. The organization features a flat structure led by a Board of Trustees, a Service Manager overseeing daily operations, and a committed team of staff and volunteers. With a culture centered on whanau-centric solutions, the Foundation leverages limited resources, partnerships, and community support to make a significant impact.

In terms of resources, the Foundation operates on a limited budget, relying on grants, donations, partnerships, community support, and in-kind contributions. Grants from various sources, private donations, partnerships, and community

engagement contribute to the financial stability of the organization. The Foundation actively engages in fundraising efforts and fosters partnerships with businesses, and community organizations. The local community's involvement, both financially and through volunteering, enhances the Foundation's visibility and impact.

Despite limited resources, the Fatimah Foundation effectively leverages diverse funding sources, partnerships, and community support to sustain programs, create positive change, and fulfill its mission of making a meaningful difference in society.

Our heartfelt gratitude goes out to the esteemed Board of Trustees, our dedicated staff, valued partners, stakeholders, and collaborators. Your collective commitment, hard work, and collaboration have been the driving force behind the success and positive impact of our organization. Thank you for your unwavering support, collaborative spirit, and shared dedication to our mission. Together, we are making a significant and meaningful difference in the lives of those we serve. He Tangata He Tangata He Tangata.

Main Methods Used to Raise Funds

The Fatimah Foundation employs diverse fundraising methods to support its charitable initiatives, aiming to engage individuals, communities, and organizations in making a positive impact on society. Key methods include organizing donation drives, both online and offline, utilizing social media and email campaigns for broad outreach. The foundation also commits to grant writing, tapping into various sources such as government agencies and philanthropic organizations. Leveraging crowdfunding platforms like Givealittle.co.nz, the organization runs targeted campaigns to amplify its fundraising reach. Additionally, the foundation actively encourages sadaqah and zakat practices within the community, facilitating dedicated accounts for these specific forms of giving.

Your support has been instrumental in creating positive change, and we deeply appreciate your commitment to helping us to achieve our mission.

Reliance on Volunteers and Donated Goods or Services

The Fatimah Foundation, operating as a non-profit organization with a flat structure, relies significantly on volunteer contributions and in-kind support. The Board of Trustees, leading the organization, generously volunteers their time and expertise, providing strategic direction and overseeing operations. A Service Manager and four staff manage day-to-day operations, and more volunteers play a crucial role in supporting programs and services. In-kind contributions, including goods, services, and expertise, reduce operational costs, enabling the allocation of resources to programs. The Foundation's access to trusted voices and individuals enhances impact by leveraging volunteers and donated goods or services. With trusted voices and influential individuals supporting the mission, the Foundation collaborates to amplify reach, ensuring that resources contribute to positive community change. Together, through shared commitment, the Foundation builds a brighter future, one selfless act at a time.

Donations received and volunteerism have played a pivotal role in empowering and transforming the lives of the families and individuals who accessed our services.

WE ARE MEETING THE NEEDS OF OUR PEOPLE WITH YOUR SUPPORT

We are grateful to individuals and organizations that believe in our Mission and Vision and Support our Services. We extend our sincere appreciation for your unwavering support and working relationships.



- ❖ **Al Kareem Welfare – Revive Afghanistan NZ**
- ❖ **Anam R&D Solutions**
- ❖ **Anglican Trust for Women and Children**
- ❖ **Asian Family Services**
- ❖ **Auckland Council**
- ❖ **Auckland Central District Police**
- ❖ **Auckland Emergency Recovery Management**
- ❖ **Auckland Somali Kiwi Trust**
- ❖ **AQWA Trust**
- ❖ **Te Whanau O Awataha Trust**
- ❖ **Bake N Beans**
- ❖ **Baitul Mukarram Educational Trust**
- ❖ **Bangladesh Skilled Migrant Association of New Zealand (BSMANZ).**
- ❖ **Bawarchi Indian Restaurant**
- ❖ **Belong Aotearoa**
- ❖ **Bluespur Consulting**
- ❖ **Citizens Advice Bureau**
- ❖ **Community Engagement Auckland North – Census Stats NZ**
- ❖ **Counties Manukau District Police**
- ❖ **CNSST Foundation**
- ❖ **Data n Dashboards**
- ❖ **Department of Internal Affairs**
- ❖ **Disability Connect**
- ❖ **Donors of re-useable goods and services**
- ❖ **Donors of sadaqah and zakaat**
- ❖ **Eastern Women’s Refuge**
- ❖ **E Tu Whanau**
- ❖ **English Language Partners Auckland South**
- ❖ **Emerge Aotearoa**
- ❖ **ESOL Trust Auckland**
- ❖ **Ethnic Providers Network (Counties Manukau)**
- ❖ **Ethnic Communities Network (National)**
- ❖ **FIANZ**
 - **South Auckland Muslim Association**
 - **Ranui Mosque**
 - **Kelston Mosque**
 - **Ponsonby Mosque**
 - **Avondale Islamic Centre**
 - **Fianz Wellbeing Project**
- ❖ **Fresh Minds**
- ❖ **Foundation North**
- ❖ **Givealittle NZ**
- ❖ **Glen Innes Food Bank**
- ❖ **Human Care**
- ❖ **Kahui Tu Kaha**
- ❖ **Kai Collective Project**

- ❖ Hawkes Bay Multicultural Association
- ❖ Iera
- ❖ Impactdev360
- ❖ Islamic ACT
- ❖ Māngere-Ōtāhuhu Economic and Business Development
- ❖ Māngere Ōtāhuhu Local Board
- ❖ Manukau Institute of Technology – Te Pukkēnga
- ❖ Ministry for Ethnic Communities
- ❖ Ministry of Business, Innovation and Employment (MBIE)
- ❖ Ministry of Education
- ❖ Ministry of Social Development
- ❖ Mukarram Welfare
- ❖ Muslims of Auckland (MOA)
- ❖ My Fund Action NZ
- ❖ National Zakat Foundation NZ
- ❖ NZ Business Association
- ❖ NZ Ethnic Women's Trust
- ❖ NZ Sikh Women's Association
- ❖ NZ Zakaat Foundation
- ❖ Office for Seniors
- ❖ One Click Studies
- ❖ Online Business Systems and Solutions Limited
- ❖ Ōtāhuhu Home Budgeting Service
- ❖ Ōtāhuhu Library
- ❖ Ōtāhuhu Town Hall
- ❖ Prevention Drowning Auckland
- ❖ Project Tamkin
- ❖ Refugees as Survivors NZ
- ❖ Rakau Tautoko
- ❖ Roopa Aur Aap
- ❖ Safina Trust
- ❖ Sahaayta Counselling Services
- ❖ Shama Ethnic Women's Trust
- ❖ SAMER+ Collective
- ❖ ShaherBono's Kitchen
- ❖ Shanti Niwas Charitable Trust
- ❖ Shine
- ❖ Shakti Community Council Inc
- ❖ South Pacific Industries Ltd
- ❖ Stryd Consulting
- ❖ St Vinnies South Auckland
- ❖ The Asian Network Incorporated (TANI)
- ❖ Te Atatu Marae
- ❖ Te Puna Aonui
- ❖ Te Whanau o Waipareira Trust – Kuia Kaumatua Roopu
- ❖ Te Whatu Ora Health NZ
- ❖ The Funding Network NZ
- ❖ The Muslim Community of Aotearoa New Zealand
- ❖ UCL Solutions
- ❖ UMMA Trust
- ❖ Universal Boxing
- ❖ Video Vines Ltd
- ❖ Volunteers – casual and permanent
- ❖ ZF International Ltd
- ❖ 540 Motel

RAMADAN BRINGS COMMUNITY TOGETHER FOSTERING LOCAL COMMUNITY AND DIVERSITY

In the spirit of Ramadan, The Fatimah Foundation has been proudly collaborating with various groups from the Muslim community and Otahuhu Library to host heartwarming Iftar events for the past two years. These events have become a cherished tradition, bringing together the local community in a celebration of food, prayer, culture, and celebration of diversity and social cohesion.

The positive impact of these gatherings has been significant, creating a sense of unity and camaraderie among attendees. Sharing a meal during Iftar not only fulfills a religious tradition but also serves as a powerful symbol of community connection. The events provide an opportunity for people from diverse backgrounds to come together, fostering mutual understanding and appreciation.

What makes these celebrations truly special is the growing participation each year. The increasing attendance reflects the expanding reach and significance of these events in the local community. As more individuals join in the festivities, the sense of togetherness continues to strengthen, amplifying the positive impact on social cohesion. By far One of the largest groups to participate are youth with 150 guest in attendance.



These Iftar events showcase the power of community collaboration, demonstrating that when people come together, regardless of their backgrounds, they can create an inclusive and welcoming environment. The growing success of these celebrations exemplifies the community's commitment to embracing diversity and fostering a sense of belonging for everyone during the holy month of Ramadan and beyond.

AUCKLAND ANNIVERSARY FLOOD RESPONSE

In the wake of the Auckland Anniversary Floods that transpired from February 28 to March 2023, the Community Response and Recovery Ethnic Team established its operations at the Civil Defence Centre in Mangere. Tasked with aiding flood-affected



families, individuals, and support Civil Defence Centre volunteers, agency case workers, and stakeholders, the team focused on delivering cultural intelligence, cultural support, advocacy, and 11 languages assistance. A total of 1625 cases were addressed, specifically catering to ethnic and Muslim individuals and families directly impacted by the floods. This translated to assistance for 325 ethnic and Muslim whānau. Notably, the initiative also provided a substantial 2677 packs of cooked halal meals, demonstrating a comprehensive and culturally sensitive response to the community's needs during a challenging time.

Photo: Strength in Unity: Some of the resilient faces of institutions for their generous support, which has empowered our team to assist individuals and families affected by these challenging circumstances.

AUCKLAND FLOODS AND CYCLONE GABRIELLE

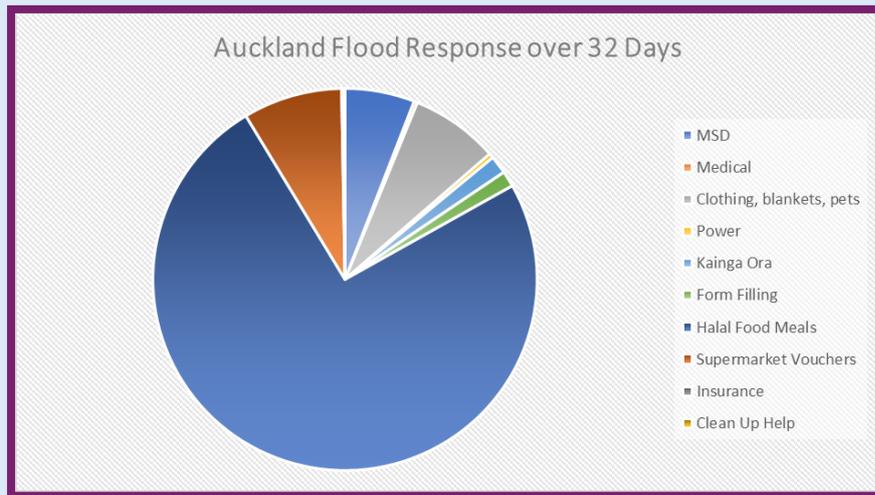
In late January of this year, Tāmaki-makau-rau faced a surge of flooding that resulted in numerous families being displaced. Many families who lost most or all their personal belongings, found themselves without a home, and experienced profound despair.

Based on our prior experience during the 2010 Christchurch earthquakes recovery and resettlement support with former refugee whānau, our leadership team promptly formed **Community Response and Recovery Ethnic Team** at the Mangere Welfare Centre, which later transitioned into a Civil Defence Centre in Mangere.

In February, our commitment to fostering understanding between Muslim, migrant, refugee whanau and Civil Defence staff at Mangere was impactful and recognised.

Our community presence working with ethnic and Muslim communities facilitated essential support services, including the mobilization of the Muslim community, businesses, and mosques to coordinate the delivery of halal cooked meals into the Mangere CDC and isolated families across Auckland. We offered diverse language assistance and cultural support to families and individuals impacted by the floods. Additionally, we collaborated with the Council to identify solutions for displaced Muslim families in need of emergency shelter.

Subsequently, **Community Response and Recovery Ethnic Team** regrouped at our base office in Otahuhu to continue working with flood affected whānau and enhancing the quality of our assistance.



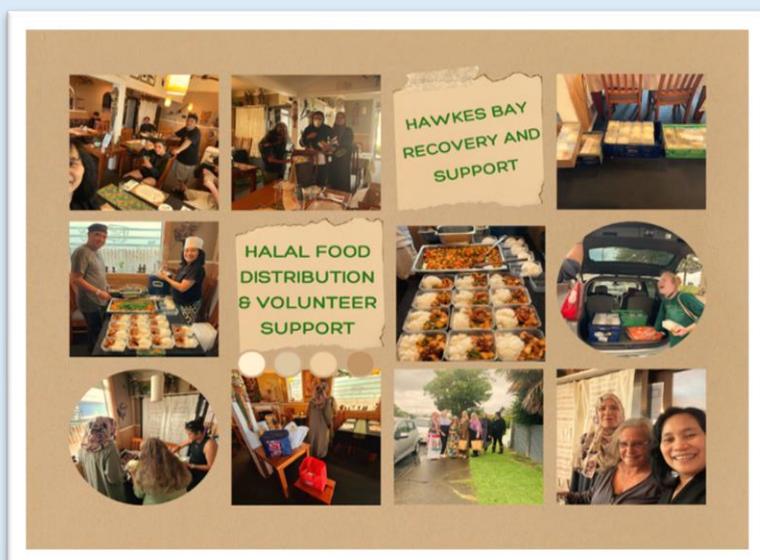
The Fatimah Foundation was a recipient of Auckland Council and Auckland Emergency Management Award recognizing this notable achievement.

TE MATAU-A-MĀUI HAWKE'S BAY CYCLONE GABRIELLE RESPONSE

The powerful cyclone ravaged New Zealand, leaving a trail of destruction in its wake. The regions of Te Tairāwhiti (Gisborne) and Te Matau-a-Māui (Hawke's Bay) bore the brunt of the devastation. Streamlined daily remote coordination for the preparation and distribution of halal meals in Napier and Hastings. Implemented a system that facilitated volunteers using their cars and offered koha as a token of appreciation.

HALAL MEALS COOKED AND DISTRIBUTED IN TE MATAU-A-MĀUI HAWKE'S BAY

In response to the devastating impact of the Hawkes Bay floods, The Fatimah Foundation demonstrated its commitment to the Muslim community who reached out to us for support in Hawkes Bay. Swiftly mobilizing a team of 7 dedicated HB based volunteers and utilizing 6 vehicles, prepared, and distributed 311 halal meals to those affected, offering both comfort and sustenance during these challenging times.



Recognizing the critical role of volunteers, together we went beyond meal deliveries to provide comprehensive support. Essential resources, including fuel for pick-up and delivery of food parcels, were supplied, ensuring the logistical efficiency of our operations. In acknowledgment of their invaluable contributions, volunteers received gratuity, respite, and recovery financial support, prioritizing their well-being.

Our commitment doesn't stop at immediate relief; it extended to support for the core HB team who orchestrated these impactful initiatives. The Fatimah Foundation remained dedicated to offering practical assistance, advice, and ongoing assistance to our community during those challenging times. Together, we stand united in compassion, resilience, and the strength of our shared community spirit.

FROM RECOVERY INTO REFLECTION AND PREPAREDNESS

As an integral facet of the Fatimah Foundation's recovery and preparedness initiatives, our efforts in recovery support and engagement have been notable. This includes active involvement in the Tamaki-makau-rau Recovery Office's Community and Social Recovery Roadmap engagement in December 2023, collaboration with the South Recovery Support Team, and participation in the Government Inquiry into the North Island Severe Weather Events. Our commitment to comprehensive recovery strategies and proactive engagement remains at the forefront of our mission.

PRACTICUM PLACEMENTS

In alignment with our commitment to fostering cultural exchange and inclusivity, The Fatimah Foundation offers a diverse range of multicultural experiences within a safe and supportive environment. Building on our collaboration with the Manukau Institute of Technology – Te Pukēnga, this extends beyond conventional academic boundaries.

Through practicum placements and various initiatives, we create opportunities for cultural exchange, ensuring that students engage with diverse communities. This multifaceted approach not only enriches the educational experience of MIT students but also contributes to the broader goal of promoting mutual understanding and appreciation among individuals from diverse cultural backgrounds.

Our emphasis on multicultural exchanges is not just a standalone initiative; it seamlessly integrates into our broader mission of creating positive connections, fostering cultural awareness, and promoting a sense of community belonging. The collaborative spirit with MIT exemplifies our dedication to providing students with a well-rounded practicum experience that goes beyond textbooks, emphasizing the importance of firsthand experiences in diverse, faith-based, and inclusive settings.

CHAI N CHAT PROGRAMMES



THE CHAI N CHAT initiative stands as the flagship **prevention program** within our organization. Chai N Chat, as the overarching prevention program, exemplifies adaptability, responding to the evolving needs of our community.

Under the Chai N Chat umbrella, WHI Ora, our Afghan Women's Hub and Interwellbeing program, continues to play a pivotal role. This program creates a safe and engaging space, particularly benefiting women and mothers who might otherwise experience isolation. Attendees include former refugee women, self-settlers, and new settlers. WHI Ora covers a diverse range of topics, including Skill Development, Education and Immigration, Social Issues, Support for Refugees in NZ, and Events.

CULTURAL THREADS COLLECTIVE aspires to empower women, guiding them along a path to long-term self-sustainability and personal growth. This program is designed not only to address immediate needs but also to lay the groundwork for a brighter future for both individuals and their families. As we move forward, the Cultural Threads Collective is poised for expansion and continued impact in the coming year.

CARE IN THE COMMUNITY



This year, we embarked on a pioneering venture into the Disability sector, signifying our commitment to providing substantial support to individuals and families within the ethnic and Muslim communities facing unique challenges.

This strategic expansion is a testament to our dedication to inclusivity, addressing the diverse needs of our society with a forward-thinking approach.

INNOVATION FUND - A highlight of this period was the successful launch of our Augmented Reality project - an innovative initiative designed for children and adults with learning disabilities. This underscores our commitment to utilizing technology for positive social impact. This achievement strengthens our commitment and positions us as innovators that address the diverse needs of our ethnic and Muslim communities.

Taking a strategic approach, we aim to expand our efforts in this critical sector to further enhance the quality of life for those relying on our support.



THE ELIMINATION OF FAMILY AND SEXUAL VIOLENCE IN ETHNIC COMMUNITIES

Our involvement in addressing **Family and Sexual Violence** this year marked a significant milestone as we played a pivotal role in the formation of SAMER+ Collective. This Counties Manukau locality-based project is dedicated to tackling domestic and sexual violence within ethnic communities, aligning seamlessly with the Te Aorerekura strategy. Our collective efforts have encompassed the development of a comprehensive Terms of Reference, the establishment of a Board, the official launch of SAMER+ Collective, and the initiation of focus groups, a trajectory set to continue into 2024.



Photo: Left SAMER + Collective Board of Trustees includes Leadership from The Fatimah Foundation (2nd from right Noeleen van de Lisdonk).

Photo: SAMER+ facilitating an Ethnic Leadership focus group.



EXTERNAL PUBLICATIONS MENTIONS, FEEDBACK & RESEARCH

We are honoured to share that The Fatimah Foundation has been acknowledged in TOAH-NNEST Annual Report and Education Gazette. Their recent publications highlight our collaborative efforts and contributions in respective areas of domestic and sexual violence in ethnic communities and empowering former refugee families and communities. We appreciate the recognition and remain committed to fostering meaningful partnerships for shared success.

The Fatimah Foundation features in the ETHNIC PORTFOLIO TOAH-NNEST annual report, exemplifying its collaboration with the National Ethnically Diverse Advisory Group (NEDAG).

“The efforts of the ethnic community succeed in supporting people affected by recent natural disasters in South Auckland (*The Fatimah Foundation*)”

Below:

“



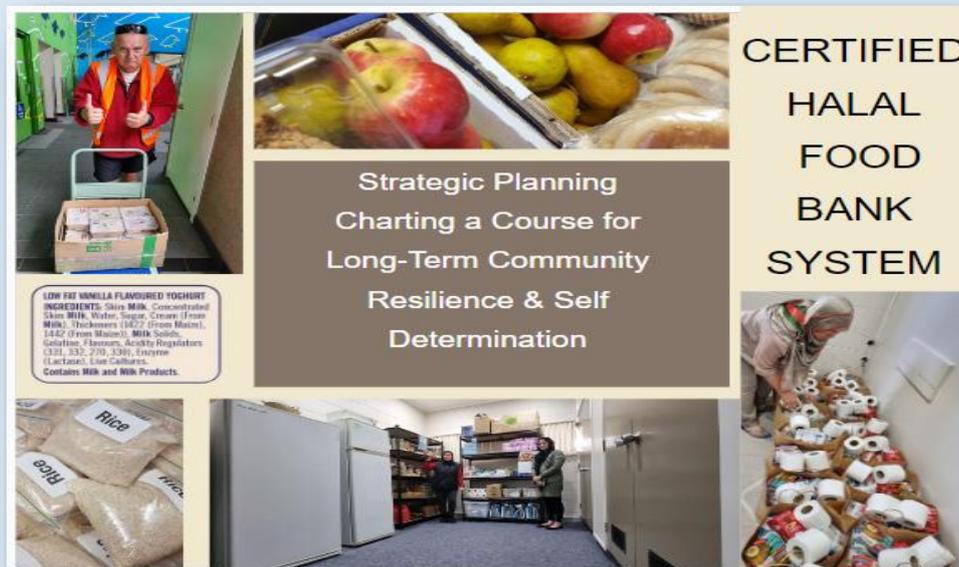
“Former refugees can ease into life and education in Aotearoa in their own time, with the support of learning community hubs. In Auckland’s Ōtāhuhu, a tight-knit community is sharing experiences, learnings, and support, through the Afghan Learning Community Hub. One of 35 such hubs across the motu, it is providing a bridge between cultures and schools and agencies, as are the individuals involved in leading them.”

The Fatimah Foundation was also highlighted in

<https://gazette.education.govt.nz/articles/empowering-former-refugee-and-migrant-families/>.

CERTIFIED HALAL FOOD BANK SYSTEM

Another noteworthy accomplishment is our venture into a pioneering initiative—the introduction of the first **Certified Halal Food Bank system**. This innovative endeavour is designed to bolster resilience, sustainability, and food integrity within the Muslim and wider community. We expect certification to be achieved early 2024.



COVID-19 RESPONSE AND IMPACT OCT 2021-OCT 2022

In navigating the challenges of COVID-19 outbreaks and subsequent lockdowns, our community engagement emerged as a cornerstone of support. Collaborating with volunteers, business donors, community members, and government organizations, we proactively addressed community needs. A distinctive aspect was our commitment to supporting individuals who identified both as Māori and Muslim.

While lacking an official community connector contract, the Ministry of Social Development (MSD) bolstered our initiatives with a grant, enhancing our capacity to make a positive impact during these challenging times.

Our outreach initiatives, ranging from door-to-door assistance to delivering essential items, halal meals, and medications, targeted isolated mothers, families, and the elderly. This hands-on approach aimed to ensure vulnerable community members received necessary support.

In response to the global pandemic, we actively participated in online weekly updates, fostering solidarity, connecting with community members, and providing resources. Our social media presence played a crucial role in disseminating COVID-related information and government guidelines, reinforcing our commitment to community well-being.

To support families in isolation, our outreach volunteers provided contactless deliveries, including food, PPE, and RATS tests. Emotional support, crisis intervention, counselling services, and outreach to temporary visa holders were also part of our comprehensive assistance.

Despite our small team, our commitment is evident through our operational 0800 number, providing culturally responsive assistance seven days a week. We also adapted policies for remote work, aligning seamlessly within the COVID-19 framework.

Amid the challenges of family isolation, a concerning trend of increased family violence emerged. In response, our teams provided emotional support, counselling, and resources, aiming to break the cycle of violence and foster safe environments. We directed families to culturally responsive services and offered educational resources on family violence prevention.

As restrictions lifted post-COVID-19, our focus shifted to bolstering community resilience and aiding recovery. Recognizing the profound impact of the second lockdown, we sought to assist families in restoring their lives and adapting to the new normal in a post-COVID-19 era.

MIGRANT WORKERS EXPLOITATION

The Fatimah Foundation, in its commitment to safeguarding migrant rights and ending exploitation, initiated a collaboration with the Bangladesh Skilled Migrant Association of New Zealand (BSMANZ). The aim was to extend support to individuals affected by migrant exploitation, aligning with the government's recent announcement of the Migrant Exploitation Protection Visa.



COLLABORATIVE ENGAGEMENT

Our Service met with BSMANZ General Secretary to understand the specific needs and challenges faced by BSMANZ members in the context of migrant exploitation where he highlighted the areas where The Fatimah Foundation's support could be instrumental.

To address the challenges faced by exploited workers, The Fatimah Foundation took proactive steps and initiated the task of updating CVs for these individuals, facilitating their journey towards securing sustainable employment.

We received distress calls from community leaders advising of individuals facing exploitation, grappling with homelessness and unemployment. They were entirely dependent and struggling to secure employment through a supportive employer. Expressing their satisfaction, the General Secretary conveyed the joy of the beneficiaries through an email, stating: **"The boys are very happy."** Photo: - General Secretary of BSMANZ Faisal Miah

SYSTEMS CHANGE

The Fatimah Foundation embraces systems change thinking, shifting from linear to interconnected approaches for positive community impacts. The focus is on transcending organizational boundaries for collaboration.

Upstream Conditions:

- Foundational Elements
- Societal Structures
- Policy Impact
- Cultural Attitudes
- Economic Systems
- Influence on Opportunities and Challenges

Downstream Conditions:

- Immediate Outcomes
- Well-being, Resilience, and Empowerment
- Supportive Networks
- Access to Resources
- Positive Shift in Conditions
- Tangible Benefits

Downstream Impact:

- Broader and Long-term Consequences
- Sustainable Positive Changes
- Reduced Disparities
- Increased Equity
- Realization of Vision
- Enhanced Equity, Self-determination, and Belonging
- Harmonious and Thriving Community

DRIVING POSITIVE CHANGE

Initiatives in Action:

An overview of related initiatives, highlighting common themes and goals.

- Policy Advocacy
- Community Empowerment
- Collaborative Partnerships
- Sustainable Health and Well-being Initiatives
- Economic Empowerment
- Continuous Cultural Preservation
- Consistent Social Cohesion Programs
- Continuous Learning

Long-term Upstream Changes:

- Policy Advocacy and Transformation
- Community Empowerment Framework
- Strategic Collaborative Partnerships

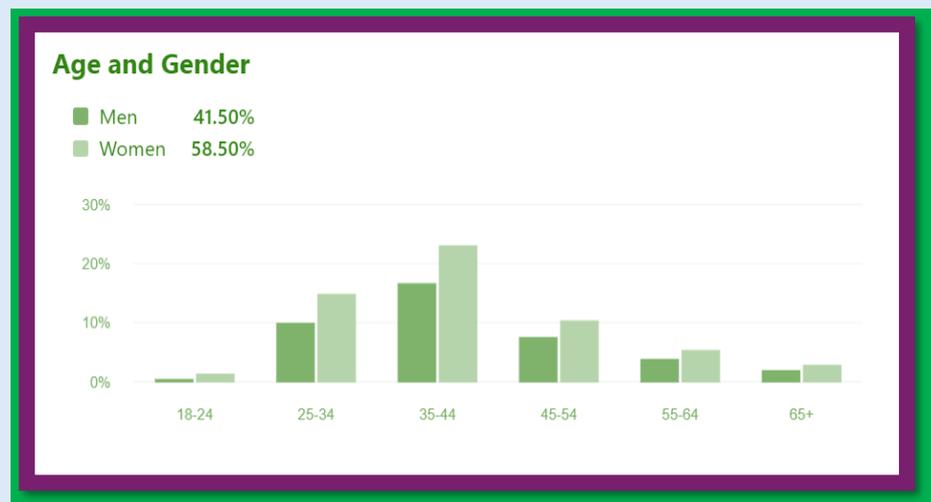
- Holistic Health and Well-being
- Economic Resilience Initiatives
- Cultural Preservation and Cohesion
- Continuous Learning and Research Integration

Long-term Downstream Changes:

- Equitable Policy Implementation and Impact
- Empowered and Resilient Community Growth
- Transformed Collaborative Ecosystem Realization
- Holistic Well-being and Healthcare Accessibility
- Economically Self-sufficient Community Achievement
- Preserved Cultural Identity and Social Harmony
- Continuous Learning for Informed Decision-Making

**DASHBOARD RESULTS
HIGHLIGHTS AND MILESTONE**

Our Range of Whānau Assistance Services Provided



The demographic distribution of service users reflects a diverse engagement, with 41.5% being male and 58.5% female. This balanced representation underscores the inclusive nature of our services, catering to a broad range of individuals across different genders and age groups. We are committed to providing support and assistance that addresses the unique needs of all members of our community, fostering an environment of inclusivity and accessibility.



280

Over the year 280 families consistently received vital support through our **Halal Food Bank program (non-COVID related)** participating in either our short to medium term program or the greater than three-week program.

Family Violence Related Interventions



450

Incidents involving Individuals and families who were affected by violence received wrap-around support, safely plans, from our dedicated social workers and cultural teams. This assistance, which includes utilization of our internal referral pathways, ensures culturally responsive and tailored support for victims and perpetrators. Notably, not all incidents of violence are reported, with other incidents identified later during assessments linked to related matters like financial hardship, drug, and alcohol abuse.



Counselling Programme

43

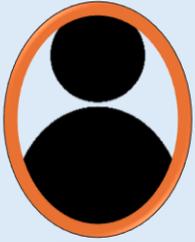
People benefited from our Free counselling sessions- in person, phone counselling or online Counselling. The program provided from one, three or more sessions.



Budgeting Services

45

Ethnic families signed up with our referral pathways.



Information Advocacy and Advice

106

Tangata Tiriti accessed this service on more than one occasion



Disability Support

36

Whanau received support from the Care in The Community Welfare Fund. YTD, we have distributed \$31,343.00

1,500

Individuals and families benefited from our social and

support work, which was facilitated seamlessly through our CRM Whānau System, consolidating general enquiries, website, email, phone, and walk-ins. Whānau accessed our services with ease, experiencing the tangible benefits of our streamlined referral process, contributing to a significant impact in the community.

WEBSITE VISITORS SOCIAL MEDIA REACH



**Legal Name of Entity - The Fatimah Foundation
Trading as “Fatimah Foundation”**

Registration Status: Registered

Registration Number: CC42842

Balance Date: March 31

Physical and Postal Address:

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