



- Missed credits, over payments, unapplied cash, missed rebates, and duplicate payments are examples of the ways in which your organization can be losing money every month. Money which could make a difference to your business but could ultimately be written off and reclassified by your suppliers.
- The RLC Supplier Credit Recovery™ Service (SCR) is a fast and effective way of recovering these monies directly to your bottom line. Think of the service as your payables safety net, identifying aged credits that have been missed in the normal course of business activity and helping you to reconcile your suppliers' accounting information on a continuous basis. RLC SCR should be considered as a service line in all shared service centers.
- RLC SCR has been shown to strengthen the relationship between customers and their suppliers as well as providing a facility for cleansing corporate data (both vendor master and transactional).

How does the Supplier Credit Recovery™ Service work?

RLC will apply proprietary software and processes to sort and cleanse the data we receive from you. This enables RLC to effectively and efficiently communicate with our clients' suppliers. We understand that timely, effective communications and vendor sensitivity are paramount to our clients, and as such we do not rely solely on technology to automate the Supplier Credit Recovery™ process. RLC's personal and hands-on approach to service delivery is the foundation for the results we deliver.

What does the RLC Supplier Credit Recovery™ Service Cost?

There are no up front costs to the service. All fees are taken out of recoveries made after the credit has been processed and benefit received. RLC remotely manages the entire process, so there is very little need for staff time on your behalf (approximately 30 to 90 minutes of one person's time per week is needed to enter the recoveries into your system).



What Results Can I Expect?

It is not uncommon to recover between \$100,000 to \$130,000 for each \$100 million of spend annually, however there are many dependencies that drive results. Talk to us to gain a realistic expectation for your business based on actual perspective and an understanding of your situation.