



FROM THE DESK OF MICHAEL CARPANZANO

I ♥ Bolingbrook

Tuesday, July 14, 2026

Communication Regarding:

Illinois American Water
2026 Rate Increase Request
Illinois Commerce Commission
Case #26-0127 (P2026-0127)

THIS WAS SENT VIA ELECTRONIC MAIL TO:

Illinois Commerce Commission:

Heather Jorgenson
Administrative Law Judge

Doug P. Scott, Chairman
Michael T. Carrigan, Commissioner
Ann McCabe, Commissioner
Conrad R. Reddick, Commissioner
Stacey Paradis, Commissioner

Note: These commissioners are not elected, they are appointed. The ICC Commissioners are appointed by the Governor of Illinois. Each appointment must also be confirmed by the Illinois Senate.

State of Illinois:

Governor JB Pritzker

Kaitlyn M Linsner
Assistant Attorney General
Public Utilities Bureau
Illinois Attorney General's Office

CALL TO ACTION:

PUBLIC FORUM:

Please attend the Illinois Commerce Commission (State of Illinois) Public Forum:

**Tuesday, July 14, 2026 at 7:00pm
Bolingbrook Community Center
(201 Canterbury Ln)**

All are welcome, open to the public!
And public comment will be allowed.

LEAVE ONLINE PUBLIC COMMENT:

Please go online and visit
<https://icc.illinois.gov/docket/P2026-0127/public-comments>
Then, click 'File A Comment' to ensure your voice and opinion is heard directly by the State of Illinois!

My name is Michael Carpanzano and I am a resident of Bolingbrook, Illinois and a customer of Illinois American Water. My wife and I have two young children and our family of four thankfully enjoy a safe, diverse, and fun community filled with festivals, recreation, a healthy business community, and a robust non-profit landscape. I also love serving my community as a local elected official, a Village Trustee. And as a public official, I have the opportunity to hear from residents every single day. I have the privilege of hearing about exciting topics as well as pain points for our residents. I was first elected in 2019 and the cost of water (a readily available vital natural resource) is ALWAYS near the top concern for our residents.

I **respectfully and strongly oppose** the latest proposed rate increase filed by Illinois American Water with the Illinois Commerce Commission. The requested hike appears incredibly excessive relative to the financial burden already facing our residents. Many households in our community are still dealing with rising costs of housing, food, healthcare, and energy. This rate hike request would create real hardship, unfortunately well past the tipping point for some residents to afford to live in our State. Before approving any increase, the Commission should require clearer evidence that the company has fully exhausted cost-control measures and operational efficiencies. In addition, they should prove that dollars from Bolingbrook Illinois residents are being directed towards the public good of 60440 and 60490 infrastructure – not to be used outside of our water or sewer system (and definitely not to be used to buy other private water companies in our state or other states).

In my opinion, the proposal does not convincingly demonstrate that the scale of the increase is proportionate to necessary infrastructure improvements for our local geography (for our local residents). While maintaining safe and reliable water service is critical, Illinois American Water customers should not be asked to shoulder outsized costs and excessive shareholder profits without transparent justification and a phased, reasonable approach. I urge the Commission to reject this request to protect customers from an unjustified and burdensome rate hike.

Together our voices are strong. Tell your neighbors what is happening! Be engaged. Be informed. And know, this doesn't just impact The Village of Bolingbrook. IAW serves nearly 150 communities in the State of Illinois. Our combined voices matter!

This rate increase, in my personal opinion, is absolutely absurd and ridiculous. This rate increase request should be denied in full.

Sincerely,

Michael J. Carpanzano, M.B.A.



Village of Bolingbrook Trustee

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