

Honest Advice

straightforward information to help you prepare for a funeral



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You Choose The Services You Want Us To Provide

Once the person who has died is in our care, we can arrange to meet with you either at our premises, or, in the comfort of your own home; on a day and at a time that works for you. We don't want you to feel pressured, or rushed. We certainly don't believe that you should be given an appointment that suits just our diary.

We spend time discussing what your exact requirements for the funeral are. This would typically take an hour, however, there are no time limits, you have us for as long as you need us. We will firstly clarify with you if the person who has died left any specific instructions, or if you need our complete guidance to provide and make you aware of the many different options which are available.

Because we know how important it is for you to feel comfortable with your final decisions, we provide all our prices in writing and cover any questions you have. We will never pressure you into making a decision there and then, it is purely your choice how you would like to proceed, and at what pace.

We will ensure that all fees are explained clearly to you, so you know exactly what you are paying for before entering into any financial commitment. We will also, if you want us to, use our local knowledge and contacts to see if we can source budget-friendly alternatives to services.

It doesn't matter if you would like us to provide a full traditional funeral, a modern twist, or absolutely no service whatsoever, you will receive the same level of care, advice and quality of service.

If the decision to use a funeral director is out of your hands, for example: a prior funeral plan is in place, we are also willing to continue to provide you with our full, no-obligation support and consultation.

If you have any questions at all, it doesn't matter if you have forgotten something we have already answered, we are here to support you, whenever you need us, even in the middle of the night.

Elkin & Bell Funerals Ltd

186 Nobes Avenue, Bridgemary, Hampshire PO13 oHY

Call 24/7 on: 07957679680

enquiries@elkinandbellfunerals.co.uk

www.elkinandbellfunerals.co.uk

Registered in England & Wales, Company Registration Number 11888343

Owned and Run by Richard Elkin and Hayley Bell, Dip. FD, MBIFD Funeral Directors in Bridgemary covering Gosport, Portsmouth and Beyond

What To Do When Someone Dies

At Home

Including Nursing/Care/Residential Home or Hospice

When someone dies and the death is expected, the first thing is to ensure that a medical professional is willing to complete the medical cause of death certificate.

(f the death occurs in a Nursing/Care Home or Hospice, the duty staff will help with the following steps This may be via the usual, or on-call GP, a Hospice or community nurse.

Once you are given the go-ahead by the medical professional and only when you are ready, please call, or ask the duty staff to call Elkin & Bell Funerals on:

01329600050 (24/7)

We will attend the address within the hour to bring the person who has died into our care. We have a private chapel of rest at our premises.

The medical cause of death certificate is usually available the following working day for you to collect.

The GP or duty staff can advise you where this is to be collected from, you will need this for registration.

Please inform the medical professional whether the funeral is to be a cremation.

Additional forms will need to be prepared by the Doctor.

In Hospital

Based on procedures outlined by Queen Alexandra Hospital, Cosham - other Hospitals may vary

If the death is expected, you will be required to telephone QA Hospital Bereavement

Services Mon - Fri 9am - 5pm Tel: 02392286175

You may not be able to speak to a bereavement officer straight away, but please leave them a message and they will return your call as soon as all the relevant paperwork is in place.

Please inform the bereavement officer if the funeral will be a cremation, so that additional paperwork can also be prepared.

The bereavement officer will telephone you to book an appointment to collect the medical cause of death certificate, which you take to the register office.

IMPORTANT:

A Hospital Clearance Release Form will be issued and you will be asked to sign this. it is important that your chosen funeral director is given this as soon as possible

PLEASE NOTE:

We will not be able to attend the hospital unless a form has been supplied. We are only permitted to attend the Hospital during their usual opening hours. (Mon-Fri, 9am-5pm)

TO CONFIRM:

Please produce the clearance form to your chosen funeral director as soon as possible. Failure to attend the hospital before the date shown on the form will incur additional charges. Any additional charge(s) incurred will NOT be passed on to you.

Registering A Death

Registrar Contact Details

If the death occurred within

The County of Hampshire

and you have obtained the medical cause of death certificate, or Coroner's instruction

BY APPOINTMENT: 03005551392

If the death occurred within the

City of Portsmouth

and you have obtained the medical cause of death certificate or Coroner's instruction

BY APPOINTMENT: 02392829041

If the death occurred within the

City of Southampton

and you have obtained the medical cause of death certificate or Coroner's instruction

BY APPOINTMENT: 02380915327

PLEASE DO NOT make an appointment to register until you have the medical cause of death certificate, or the Coroner's office has instructed you to do so.

What information does the Registrar need?

Full Name(s) of deceased

Date & Place of Birth

Date & Place of Death

Marital Status

Previous Occupation (if Male)

Spouse's Name(s) and previous occupation (if Married)

Maiden Name (if a Married Female)

What forms will the Registrar give me, how much do they cost?

The registrar will issue a 'Certificate for Burial or Cremation'

This form is FREE and is bright green in colour.

You will need to provide this to your chosen funeral director once the form is obtained.

You will also be able to purchase 'Certified Copies of the Entry'

This is often referred to as the 'death certificate' as they currently cost £11.00 to buy.



The Coroner's Involvement

Why does the Coroner get involved, what will happen?

If the death is sudden, or unexpected, it is more than likely that the HM Coroner will need to be informed. The person who has died will be taken to the hospital mortuary.

If the death occurs at home, and the usual/on call doctor is not able to issue the medical cause of death certificate, It is likely that the Police will be asked to attend the address. The reason for referral can be because of something as simple as the person who has died has not been to visit their GP (not treating, or attending to any illness) in the past 14 days.

There will be a Duty Funeral Director who is employed by HM Coroner to collect the person who has died. You do not need to worry unnecessarily if the police are in attendance, they are also working on behalf of HM Coroner's Office.

The Coroner's involvement also doesn't necessarily mean there will be a Post Mortem examination. You will be kept fully informed by the Officer who will be looking after you.

PLEASE NOTE:

It can take up to five working days for any examinations & paperwork to be completed.

BE AWARE: you are not obliged to use the Funeral Director contracted by HM Coroner YOU HAVE THE RIGHT TO CHOOSE YOUR FUNERAL DIRECTOR

CONTACT DETAILS FOR HM CORONER:

Portsmouth and South East Hampshire

Mr D Horsley, 1 Guildhall Square, Portsmouth PO1 2AJ

Tel: 02392688326

Central Southampton & The New Forest

Mr G A Short, The Castle, Winchester SO23 8UL

Tel: 01962667884



Transparent Funeral Prices

Direct Cremation: £1,295.00

There is No Service included with this package (No Minister & No Mourners, Funeral Director attendance ONLY) Includes Our Services & Payment of ALL NECESSARY Third-Party Fees

Simple Burial or Cremation: £2,495.00

This Includes a Funeral Service, Our Services & Payment of ALL NECESSARY*
Third-Party Fees *This DOES NOT include the purchase of the exclusive rights to a grave

Bespoke Funeral Service: £POA

As we are completely led by your specific requirements, we can add or remove services, which will change our price. We start with the Simple Burial or Cremation package and work with you to create a truly bespoke funeral.

Please Contact Us For A Complimentary, No-Obligation Quotation. we will answer any questions you may have and provide a free consultation service for anyone wanting to arrange a funeral without employing a Funeral Director.

Memorial Masonry Consultants

Experienced in Multi-Faith Funerals & Repatriation

Local Owners with a Combined 40+ Years' Arranging Funerals

Qualified Female Funeral Director

Richard Elkin & Hayley Bell, Dip. FD, MBIFD
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ELKIN & BELL FUNERALS LTD

RICHARD ELKIN & HAYLEY BELL, DIP. FD, LMBIFD

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If I be the first of us to die,
let grief not blacken long your sky.
Be bold, yet modest in your grieving.
There is a change but not a leaving.
For just as death is a part of life,
the dead live on forever in the living.
And all the gathered riches of our journey,
The moments shared, the mysteries explored,
The steady layering of intimacy stored,
The things that made us laugh or weep or sing,
The joy of sunlit snow or first unfurling of the spring,
The wordless language of look and touch,

The knowing,

Each giving and each taking. These are not flowers that fade, Nor trees that fall and crumble,

Nor are we stone.

For even stone cannot the wind and rain withstand And mighty mountain peaks in time reduce to sand.

What we were, we are.

What we had, we have.

A conjoined past imperishably present.

So when you walk in the wood where once we walked together And scan in vain in the dappled bank beside you for my shadow. Or pause where we always did upon the hill to gaze across the land.

And spotting something, reach by habit for my hand, And finding none, feel sorrow start to steal upon you,

Be still.

Close your eyes.

Breathe.

Listen for my footfall in your heart.

I am not gone but merely walk within you.

~Taken from 'The Smoke Jumper' By Nicholas Evans