

# **Privacy Policy**

This Privacy Policy shall apply to all orders for water delivery by and between Knockout Water Delivery ("Knockout, We") and the customer placing the order in connection with which this Privacy Policy is accepted by the ("Customer, You").

## WHO WE ARE:

**Knockout Water Delivery** 

Our website address is: https://www.knockoutwaterdelivery.com.

#### ORDER INFORMATION

When you create an account and/or place an order with us, we may collect your name, company name (if applicable), phone number, email address, billing address, and credit card number. We use such information to communicate with you regarding inquiries you have made or orders you have placed and to fulfill any such orders. We do not share that information with any third parties except to the extent necessary to perform services for you.

#### COMMENTS

When visitors leave comments on the site, we collect the data shown in the comments form, and also the visitor's IP address and browser user agent string to help spam detection.

#### MEDIA

If you upload images to the website, you should avoid uploading images with embedded location data (EXIF GPS) included. Visitors to the website can download and extract any location data from images on the website.

#### COOKIES

If you leave a comment on our site, you may opt in to saving your name, email address, and website in cookies. These are for your convenience so that you do not have to fill in your details again when you leave another comment. These cookies will last for one year.



If you visit our login page, we will set a temporary cookie to determine if your browser accepts cookies. This cookie contains no personal data and is discarded when you close your browser.

When you log in, we will also set up several cookies to save your login information and your screen display choices. Login cookies last for two days, and screen options cookies last for a year. If you select "Remember Me", your login will persist for two weeks. If you log out of your account, the login cookies will be removed.

If you edit or publish an article, an additional cookie will be saved in your browser. This cookie includes no personal data and simply indicates the post ID of the article you just edited. It expires after 1 day.

## EMBEDDED CONTENT FROM OTHER WEBSITES

Articles on this site may include embedded content (e.g., videos, images, articles, etc.). Embedded content from other websites behaves in the exact same way as if the visitor had visited the other website.

These websites may collect data about you, use cookies, embed additional third-party tracking, and monitor your interaction with that embedded content, including tracking your interaction with the embedded content if you have an account and are logged in to that website.

## INFORMATION COLLECTION AND USE

Knockout Water Delivery collects customer information through online forms or verbal communications. This information is utilized for creating customer accounts, managing delivery details, and processing payments.

## WHO WE SHARE YOUR DATA WITH

We do not share personal information with third parties for marketing/promotional purposes. We do not share customer information with third parties unless required by a written legal request. SMS opt-in or phone numbers for the purpose of SMS are not being shared with any third party and affiliate company for marketing purposes.

## **HOW LONG WE RETAIN YOUR DATA**

If you leave a comment, the comment and its metadata are retained indefinitely. This is so we can recognize and approve any follow-up comments automatically instead of holding them in a moderation queue.



For users who register on our website (if any), we also store the personal information they provide in their user profile. All users can see, edit, or delete their personal information at any time (except that they cannot change their username). Website administrators can also see and edit that information.

# WHAT RIGHTS YOU HAVE OVER YOUR DATA

If you have an account on this site or have left comments, you can request to receive an exported file of the personal data we hold about you, including any data you have provided to us. You can also request that we erase any personal data we hold about you. This does not include any data we are obliged to keep for administrative, legal, or security purposes.

## WHERE YOUR DATA IS SENT

Visitor comments may be checked through an automated spam detection service.

#### **Update**

This Privacy Policy was last updated on April 17, 2025.

Your use of this website and any dispute arising from such use are subject to the laws of the United States of America.

If the customer has any inquiries regarding Knockout's website disclaimer, please contact Knockout at contact@knockoutservices.info.