ADA Compliance Statement

PatientWell Connect, LLC is committed to ensuring digital accessibility for people with disabilities. PatientWell Connect, LLC does not exclude people, treat them differently, nor discriminate based on gender, sex, age, race, color, national origin, creed, religion, disability, pregnancy, sexual orientation, gender identity or expression, genetic information, marital status, military status, veteran status, or any other characteristic or status protected by state, federal, or local law.

Language Accessibility Statement

Interpreter Services Are Available for Free

Help is available in your language: 1-888-524-1999 (TTY: 1-800-735-2258). These services are available for free.

If you believe that PatientWell Connect, LLC has failed to provide these services or discriminated in another way on the basis of gender, sex, age, race, color, national origin, creed, religion, disability, pregnancy, sexual orientation, gender identity or expression, genetic information, marital status, military status, veteran status, or any other characteristic or status protected by state, federal, or local law, you can file a grievance with:

PatientWell Connect Compliance Department Email: <u>info@patientwellconnect.com</u> Address: 6800 Wisconsin Ave, #1023 Chevy Chase, MD 20815 or by email at <u>info@patientwellconnect.com</u>

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW, Room 509F, HHH Building, Washington, DC 20201, 1-800-368-1019, 800-537-7697 (TDD).

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

HIPPA COMPLIANCE

