

Our Vision for Community-Based Care Coordination

Community-Based Care Coordination (CBCC) reduces fragmentation and improves access, coordination and support for individuals and families across the care continuum. CBCC can help providers manage the transition to value-based care, but it is broader than medical care coordination. CBCC is truly locally based and includes addressing social determinant of health needs.

Our vision is that every person in the state should receive the community-based care coordination support they need to make improvements to their health.

The System Washington Needs

In order to improve health care and outcomes, support health equity and reduce the rate of growth of health care expenditures, Washington must develop a statewide system for community-based care coordination that:

- Is community-based, seamless and flexible;
- Crosses local geographic boundaries while also allowing for local control;
- Balances community-based care coordination with any existing medical care coordination, utilizing the skills and experience of Community Health Workers (CHWs) and peers with lived experience;
- Meaningfully engages the person being served;
- Reduces burden on individual clinical and community providers; and
- Has a secure, sustainable funding source.

Essential Components of a CBCC System

Washington's ACHs have worked together to identify the following core components of a community-based care coordination system. Washington must develop a system that:

- Crosses systems and is implemented across conditions, services, and settings;
- Addresses social determinants of health along with physical, behavioral and oral health needs;
- Leverages trusted community-based workers;
- Bridges historically siloed community and clinical resources;
- Provides a continuum of care for individuals and families through referrals, follow-up, communication and collaboration;
- Transforms care delivery from episodic to a patient-centered and community-based health and wellness focus, including management through transitions of care;
- Utilizes a system of standardized processes that identify, define and resolve coordination needs for individuals along the care continuum; and
- Actively manage their health conditions through patient engagement and education.

About Washington's ACHs

Washington's ACHs are an integral part of the state's Medicaid transformation efforts. There are nine ACHs covering the state, each serving a distinct region. Each ACH is unique yet they share a common approach to improving the health of their communities and transforming health care delivery. They are tackling complicated problems through cross-sector collaborations and investments in innovative approaches. Over the past four years, ACHs have led efforts to transform local health care systems, connecting health care and social services, and investing millions of dollars into providers and community partners. To learn more about Washington's ACHs, visit us at www.washingtonach.org.