

# GOLF CART/LSVW&T

— ADMINISTERED BY: CSP WARRANTY AGENCY

## SERVICE CONTRACT HOLDER INFORMATION

NAME (FIRST)	(LAST)	CELL PHONE	EMAIL	
ADDRESS		CITY	STATE	ZIP

## GOLF CART / LSV INFORMATION

VIN / SERIAL NUMBER	PRICE	MAKE	MODEL	YEAR	HOURS / MILES

## SERVICE CONTRACT INFORMATION

TERM	HOURS	EFFECTIVE DATE	IN-SERVICE DATE	EXPIRATION DATE	
	UNL				Coverage under this contract will expire on the listed expiration date.
CONTRACT PURCHASE PRICE		TIRE MAKE	TIRE MODEL	TIRE SIZE	
DEDUCTIBLE	# OF TIRES	TRAILER INCLUDED		# OF TIRES ON TRAILER	
\$0		<input type="checkbox"/> YES <input type="checkbox"/> NO			

## DEALER INFORMATION

DEALER NAME/GROUP	DEALER #	PHONE NUMBER		
ADDRESS	CITY	STATE	ZIP	

## LIEN HOLDER INFORMATION

NAME	ADDRESS	CITY	STATE	ZIP

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## NOTICE TO CUSTOMERS

NOTICE TO CUSTOMER: YOU ARE NOT REQUIRED TO PURCHASE THIS CONTRACT IN ORDER TO PURCHASE, LEASE, OR OBTAIN FINANCING FOR THIS VEHICLE. This Contract is not an insurance policy, a Warranty, or a guarantee. The Contract Purchase Price may be financed with the purchase of the Vehicle or with other approved payment options allowed by Us. This Contract does not cover the benefits provided under Dealer Warranties required by state law.

This Contract represents the entire agreement between You and Us. No person has the authority to change this Contract or to waive any of its provisions. No other written or oral statements apply to this Contract. You acknowledge this Contract is based on the information You provided on this Registration Page and that any misrepresentation on Your part may result in the denial of a claim.

By signing below, I acknowledge, understand, and agree to all of the terms and conditions described in this Contract. I understand my rights under the Dispute Resolution/Arbitration Agreement and Class Action Waiver section and understand the opt-out instructions. I understand the limited applicability of the federal Magnuson-Moss Warranty Act, stated herein. I understand that the purchase of this Contract is voluntary and not required for purchasing, leasing, or financing this Vehicle.

PRIOR AUTHORIZATION MUST BE OBTAINED FROM US PRIOR TO RECEIVING REPAIRS/REPLACEMENTS

## SIGNATURES

SERVICE CONTRACT HOLDER SIGNATURE

DATE

DEALER SIGNATURE

DATE



**PLEASE ENSURE YOU PRINT 4 COPIES OF THIS PAGE**

ADMINISTRATOR COPY (CSP WARRANTY AGENCY)

DEALER COPY

LIENHOLDER COPY

CUSTOMER COPY

***CUSTOMER WILL ALSO RECEIVE A COPY OF THEIR SIGNED AGREEMENT ALONG WITH THEIR WELCOME PACKET WHICH WILL ARRIVE 5-7 BUSINESS DAYS FROM CONTRACT FUNDED DATE.***

# GOLF CART/LSVW&T

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## DEFINITIONS

### **ADMINISTRATOR, WE, US, AND OUR:**

- CSP Warranty Agency, Tel: 1-866-885-7588, Email: info@carserviceprotectionplans.com, Address: 9722 Groff Mill Drive, Owings Mills, Maryland 21117.

### **YOU OR YOUR:**

- The customer named as the Contract holder on the Registration Page.

### **ACTUAL CASH VALUE (ACV):**

- The value of Your golf cart or low-speed vehicle as determined by using a recognized guide (e.g., J.D. Power), taking into account depreciation, condition, and optional features.

### **BUMP:**

- Any road hazard that impacts the normal operation of the tire or wheel, including but not limited to potholes, debris, nails, and glass.

### **COSMETIC DAMAGE:**

- Damage that affects the appearance of the wheels (e.g., scratches, scuffs) but does not impair their functionality.

### **EFFECTIVE DATE:**

- The date the Contract becomes active, listed in the Service Contract Information section of the Registration Page.

### **EXPIRATION DATE:**

- The date when the Contract is set to expire, based on the duration listed in the Registration Page, or when the total aggregate benefits paid under this Contract exceed the coverage limits.

### **EXCLUDED EVENTS:**

- Events or conditions that are not covered under this Contract, including but not limited to accidents, off-road use, collisions, and environmental damage.

### **OCCURRENCE:**

- A single incident or failure that results in damage to a tire or wheel, which is covered under this Contract.

### **REPAIR FACILITY:**

- Any licensed facility authorized by CSP Warranty to perform wheel and tire repairs or replacements.

### **ROAD HAZARD:**

- An object or condition on a public roadway that causes physical damage to a tire or wheel, including but not limited to potholes, nails, glass, and debris.

### **ROADSIDE ASSISTANCE:**

- Services provided under this Contract to assist You in the event of a flat tire or wheel damage that renders the vehicle inoperable, including towing to the nearest authorized repair facility.

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## TRANSPARENT COVERAGE

This Wheel and Tire Protection Contract ("Contract") is an agreement between You (the Contract holder) and CSP Warranty Agency to provide coverage for specified wheel and tire-related issues for your golf cart or low-speed vehicle (LSV). Please read this Contract carefully to understand its coverage, limitations, and exclusions. By signing this Contract, you acknowledge that you have read, understood, and agreed to all terms and conditions.

### Coverage Description

This Contract provides protection for wheels and tires on your golf cart or low-speed vehicle (LSV), covering the repair or replacement of damaged wheels or tires due to road hazards or certain other specified events. Coverage is valid for the term of the Contract as outlined in your Registration Page.

### Coverage Includes:

- **Tire Replacement:** Covers the cost of tire replacement if the tire becomes damaged beyond repair due to road hazards (e.g., potholes, nails, glass, debris).
- **Tire Repair:** Covers the cost to repair a tire if it can be safely repaired.
- **Wheel Replacement:** Covers the cost of replacement if a wheel is damaged due to road hazards and cannot be repaired to manufacturer standards.
- **Wheel Repair:** Covers the cost of repairing a damaged wheel if it can be restored to its original condition.
- **Mounting and Balancing:** Includes mounting, balancing, valve stems, and tire disposal charges when a replacement is necessary.
- **Cosmetic Wheel Damage:** Covers the repair of cosmetic damage to the wheel surface (scratches, scuffs) if the appearance of the wheel is affected.
- **Towing Assistance:** Provides towing assistance to the nearest authorized repair facility if the tire or wheel damage renders the vehicle inoperable.



CUSTOMER INITIALS

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## TERMS AND CONDITIONS

### Contract Term and Expiration:

- This Contract is valid from the Effective Date as indicated on your Registration Page and will remain in effect until the expiration date or mileage limit is reached, whichever occurs first. Coverage may also be deemed expired if the total aggregate of benefits paid/payable exceeds the limits as stated in this Contract.

### Deductible:

- There is no deductible required for services covered under this Contract unless specifically noted on the Registration Page.

### Repair Facility:

- All repairs and replacements must be performed at an authorized Repair Facility. Prior authorization from CSP Warranty is required before any service or repairs are made. Unauthorized repairs may not be covered.

### Tire & Wheel Replacement Coverage Limitations:

- The replacement of tires and wheels is limited to those damaged by road hazards. Normal wear and tear, damage from off-road use, or damage resulting from improper use (e.g., racing, misuse, or abuse) are not covered.

### Exclusions from Coverage:

- Damage caused by accidents, collisions, vandalism, theft, or environmental factors (e.g., flood, fire, corrosion).
- Damage due to neglect, improper maintenance, misalignment, or unbalanced tires.
- Wear and tear or routine maintenance, including but not limited to treadwear, tire rotations, or wheel alignments.
- Cosmetic damage to tires (e.g., sidewall scuffs that do not affect functionality).

### Maximum Benefit:

- The maximum coverage provided under this Contract is the actual cost of repairs or replacement, not exceeding the Actual Cash Value of the golf cart or low-speed vehicle as determined by a reputable guide (e.g., J.D. Power).

### Roadside Assistance Services:

- This Contract includes 24/7 roadside assistance for flat tires and inoperable vehicles due to wheel or tire issues. CSP Warranty will cover the cost of towing to the nearest authorized repair facility.



CUSTOMER INITIALS

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## CONTINUED

### Filing a Claim

If you experience wheel or tire damage covered by this Contract, you must follow these steps:

1. Contact CSP Warranty Agency:
2. Call 1-866-885-7588 to report the incident and receive authorization for repairs or replacements.
3. Roadside Assistance:
4. For immediate roadside assistance, contact the same number, available 24/7.
5. Repair Facility:
6. CSP Warranty will direct you to the nearest authorized Repair Facility for repairs or replacements.
7. Payment:
8. CSP Warranty will make payment directly to the Repair Facility for covered services. Any costs exceeding the coverage limits, or those for excluded items, will be your responsibility.

### Your Responsibilities

To maintain the benefits under this Contract, You are responsible for:

- Tire Maintenance:
- Ensuring your tires are properly inflated and maintained in accordance with the manufacturer's recommendations.
- Timely Reporting:
- Reporting any damage or issues promptly to CSP Warranty.
- Use of Authorized Repair Facilities:
- All repairs and replacements must be conducted at an authorized Repair Facility. Repairs performed without authorization may not be covered.

### Dispute Resolution/Arbitration Agreement

By entering into this Contract, You agree to submit any disputes relating to the Contract to binding arbitration, as described in the Dispute Resolution section on the Registration Page.

### Contact Information

For any questions or to file a claim, please contact:

CSP Warranty Agency

Tel: 1-866-885-7588

Email: [info@carserviceprotectionplans.com](mailto:info@carserviceprotectionplans.com)

Address: 9722 Groff Mill Drive, Owings Mills, Maryland 21117

**CUSTOMER INITIALS**

