

GOLF CART/LSV

ADMINISTERED BY: CSP WARRANTY AGENCY

SERVICE CONTRACT HOLDER INFORMATION

NAME (FIRST)

(LAST)

CELL PHONE

EMAIL

ADDRESS

CITY

STATE

ZIP

GOLF CART / LSV INFORMATION

VIN / SERIAL NUMBER

PRICE

MAKE

MODEL

YEAR

HOURS / MILES

SERVICE CONTRACT INFORMATION

TERM

HOURS / MILES

EFFECTIVE DATE

IN-SERVICE DATE

EXPIRATION DATE

UNL

CONTRACT PURCHASE PRICE

COVERAGE TYPE

COVERAGE LEVEL

☐

ALL-INCLUSIVE

☐

COMPREHENSIVE

Coverage under this contract will expire on the listed expiration date.

DEDUCTIBLE

\$0

Only the parts/components listed within the coverage level selected will be covered, under the terms and conditions of this contract.

DEALER INFORMATION

DEALER NAME/GROUP

DEALER #

PHONE NUMBER

ADDRESS

CITY

STATE

ZIP

LIEN HOLDER INFORMATION

NAME

ADDRESS

CITY

STATE

ZIP

GOLF CART/LSV **VSC**

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NOTICE TO CUSTOMERS

NOTICE TO CUSTOMER: YOU ARE NOT REQUIRED TO PURCHASE THIS CONTRACT IN ORDER TO PURCHASE, LEASE, OR OBTAIN FINANCING FOR THIS VEHICLE. This Contract is not an insurance policy, a Warranty, or a guarantee. The Contract Purchase Price may be financed with the purchase of the Vehicle or with other approved payment options allowed by Us. This Contract does not cover the benefits provided under Dealer Warranties required by state law.

This Contract represents the entire agreement between You and Us. No person has the authority to change this Contract or to waive any of its provisions. No other written or oral statements apply to this Contract. You acknowledge this Contract is based on the information You provided on this Registration Page and that any misrepresentation on Your part may result in the denial of a claim.

By signing below, I acknowledge, understand, and agree to all of the terms and conditions described in this Contract. I understand my rights under the Dispute Resolution/Arbitration Agreement and Class Action Waiver section and understand the opt-out instructions. I understand the limited applicability of the federal Magnuson-Moss Warranty Act, stated herein. I understand that the purchase of this Contract is voluntary and not required for purchasing, leasing, or financing this Vehicle.

PRIOR AUTHORIZATION MUST BE OBTAINED FROM US PRIOR TO RECEIVING REPAIRS/REPLACEMENTS

SIGNATURES

SERVICE CONTRACT HOLDER SIGNATURE

DATE

DEALER SIGNATURE

DATE



PLEASE ENSURE YOU PRINT 4 COPIES OF THIS PAGE

ADMINISTRATOR COPY (CSP WARRANTY AGENCY)

DEALER COPY

LIENHOLDER COPY

CUSTOMER COPY

CUSTOMER WILL ALSO RECEIVE A COPY OF THEIR SIGNED AGREEMENT ALONG WITH THEIR WELCOME PACKET WHICH WILL ARRIVE 5-7 BUSINESS DAYS FROM CONTRACT FUNDED DATE.

DEFINITIONS

To ensure clarity, the following definitions apply to terms used in this Contract:

ADMINISTRATOR, WE, US, AND OUR: CSP Warranty Agency, Tel: 1-866-885-7588, Email: info@carserviceprotectionplans.com, Address: 9722 Groff Mill Drive, Owings Mills, Maryland 21117.

YOU OR YOUR: The customer named as the Contract holder on the Registration Page.
Bumper-to-Bumper Coverage: Comprehensive coverage of nearly all components of your golf cart, with certain exclusions as outlined in this Contract.

BREAKDOWN: The failure of any covered part under normal use, which prevents it from performing its intended function.

WEAR AND TEAR: The normal degradation of performance or function of a part due to the use over time.

REPAIR FACILITY: Any licensed and authorized repair facility that performs the repairs to your golf cart. All repairs must be authorized by Us prior to being performed.

DEDUCTIBLE: The amount You are required to pay for each covered repair visit. The deductible amount will be listed in the Service Contract Information section of your Registration Page.

OCCURRENCE: A single incident or failure covered under this Contract.

EFFECTIVE DATE: The date on which this Contract becomes active. This is listed in the Service Contract Information section of the Registration Page.

EXPIRATION DATE: The date when this Contract is set to expire or when the total benefit limits have been met, as indicated on the Registration Page.

EXPIRATION MILES: The total miles your golf cart may travel before this Contract expires, or when the limits of liability are reached.

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TRANSPARENT COVERAGE

This Vehicle Service Contract ("Contract") is an agreement between You (the Contract holder) and CSP Warranty Agency to provide coverage for specified components and services related to your golf cart. Please read this Contract carefully to understand its coverage, limitations, and exclusions. By signing this Contract, you acknowledge that you have read, understood, and agreed to all terms and conditions.

Bumper-to-Bumper Coverage

This Contract provides comprehensive bumper-to-bumper coverage for your golf cart, ensuring that nearly all components of the vehicle are protected, except for the listed exclusions. The coverage includes, but is not limited to:

- Electrical Components: Wiring, fuses, battery, lights, and other related components.
- Mechanical Components: Engine, transmission, drivetrain, axles, and brakes.
- Suspension: Shocks, struts, control arms, and related hardware.
- Steering System: Steering rack, tie rods, and steering box.
- Cooling System: Radiator, water pump, and cooling fans.
- Body and Frame Components: Chassis, bumper, and frame (excluding cosmetic damages like paint scratches or dents).
- HVAC System (if applicable): Heating, ventilation, and cooling systems.
- Accessories and Add-ons: Radios, GPS systems, and onboard computers (if factory-installed).

What is Excluded from Coverage:

- Regular maintenance services (oil changes, filter replacements, etc.).
- Cosmetic damages such as paint, dents, upholstery tears, and any damage caused by wear and tear.
- Modifications or aftermarket parts installed after purchase.
- Damage caused by accidents, misuse, neglect, or environmental factors (flood, fire, etc.).
- Tires and tire damage.

Roadside Assistance

This Contract includes 24/7 roadside assistance for the duration of your coverage. The services covered include:

- Towing Assistance: If your golf cart becomes disabled, it will be towed to the nearest repair facility.
- Battery Assistance: Jump-starting or replacing a dead battery.
- Flat Tire Assistance: Replacement or repair of a flat tire.
- Fuel Delivery: Fuel will be delivered if your golf cart runs out of fuel (cost of fuel not included).
- Lockout Assistance: Assistance if you accidentally lock yourself out of the golf cart.

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CONTINUED

Filing a Claim

In the event of a breakdown, you must follow these steps to file a claim:

1. Prior Authorization: Before any repairs are made, you must contact CSP Warranty Agency to receive authorization. Unauthorized repairs may not be covered.
 - o Contact CSP Warranty Agency at 1-866-885-7588.
 - o Email: info@carserviceprotectionplans.com.
2. Roadside Assistance: If you require roadside assistance, contact our 24/7 hotline at the same number.
3. Repair Facility: We will direct you to an authorized repair facility if needed.
4. Payment: After repairs are completed, CSP Warranty will make direct payment to the repair facility for covered services, less any deductible, which you will be responsible for.

Limits of Liability

This Contract provides coverage up to a maximum amount, equal to the Actual Cash Value of your golf cart at the time of the breakdown, as determined by the J.D. Power Official Used Car Guide (or equivalent). CSP Warranty is not responsible for any costs exceeding the limit of liability.

Your Responsibilities

To maintain the benefits of this Contract, You must:

- Perform Scheduled Maintenance: You are required to maintain your golf cart according to the manufacturer's recommended maintenance schedule.
- Report Issues Promptly: Notify Us as soon as you detect any issues with your golf cart that may require repairs.
- Keep Records: Retain all service and repair receipts for the duration of this Contract, as they may be requested to validate claims.

CUSTOMER INITIALS

Terms and Conditions

- This Contract is non-transferable and non-refundable after the initial 30-day cooling-off period, except as required by state law.
- Coverage under this Contract will end on the Expiration Date or when the Expiration Miles are reached, whichever comes first.
- CSP Warranty reserves the right to update the terms and conditions of this Contract at any time, with prior notification to You.

Dispute Resolution/Arbitration Agreement

By purchasing this Contract, You agree to submit any disputes arising from or relating to this Contract to binding arbitration, as described in the Dispute Resolution section of the Registration Page.

Contact Information

For claims, roadside assistance, or any inquiries regarding this Contract, please contact:

CSP Warranty Agency

Tel: 1-866-885-7588

Email: info@carserviceprotectionplans.com

Address: 9722 Groff Mill Drive, Owings Mills, Maryland 21117

CUSTOMER INITIALS