



25 YEARS WARRANTY CERTIFICATE

DATEISSUED AT

YEAR OF MFG/BATCH NOINVOICE NO.....

CUSTOMER'S NAME AND ADDRESS

.....

.....

DEALER'S SEAL & SIGNATURE.....

CUSTOMER'S SIGNATURE.....

√ (I hereby read and agreed the terms and conditions of warranty)

MANUFACTURER :- FOR, THE PREFERRED PLYWOOD INDSTRIES,

PROPREITOR

*TERMS AND CONDITIONS : REFER BACK SIDE OF THE CERTIFICATE.

TERMS & CONDITIONS FOR WARRANTY

1. Upon the receipt of a complaint, DHAN Plywood shall depute their authorised representatives for physical inspection of the allegedly damaged portion of the products at the place where it has been used.
2. At the time of inspection, the purchaser/owner will have to produce the proof of purchase (cash memo, invoice etc.) issued either by the authorised dealer of DHAN Plywood or by the company.
3. DHAN Plywood reserves the right to take sample from the damaged portion of the products and thereafter send it for physical/chemical examination to any of the following places:
 - All nationally renowned laboratories
 - Other government recognised laboratories
4. On satisfactory proof of the originality of the product with DHAN Ply based on physical and/or chemical examination, DHAN Plywood shall replace equal quantity of the product which has been genuinely damaged.
5. This warranty shall not be applicable in case of normal wear and tear or any abnormal use of the product or due to any reason which is beyond the control of DHAN Plywood
6. This warranty shall not be applicable if the DHAN Ply branded products are combined with any other brand of wood panel products or untreated timber for furnishing.
7. This warranty shall not be applicable if the DHAN Ply branded product is mixed or used with any other product and the harm was caused by the use of the end product in which the DHAN Ply branded product was used.
8. This warranty shall not be applicable if the damage is on any other property other than the DHAN Ply branded product.
9. DHAN Plywood provides 25 year warranty against borer and termite attack subject to the below conditions:
Though DHAN Plywood treats its products with special chemicals, the warranty does not cover the abnormal use of the material, i.e. close proximity to water or if product has over 15% moisture content which is in accordance to BIS norms or any other similar contingencies, lack of maintenance or severely pest infected environment and inferior/bad workmanship. DHAN Plywood is not responsible for any consequential damages to the plywood products.
10. The liability is limited to the extent of replacement of the material actually damaged.
11. This warranty shall not be applicable in any case of commercial or economic loss including any direct, incidental or consequential loss relating thereto.
12. This warranty is not applicable if there is any breach of warranty condition by the Consumer or the Purchaser.
13. This warranty shall not be applicable if the Purchaser and/or the Consumer fails to strictly adhere to the instructions or warning regarding improper or incorrect usage of the DHAN Plywood product and/or is not diligent and/or has not taken all measures to prevent any harm to the products.
14. This warranty shall not be applicable if the DHAN Plywood branded products has been misused, altered or modified by the consumer or any other person including the product seller other than DHAN Plywood
15. This warranty shall not be applicable if any other person including the product seller has failed to exercise reasonable care in assembling, inspecting or maintaining such product including the warranty or instructions of DHAN Plywood
16. This warranty shall not be applicable in case any other person including a product seller has made an express warranty independent of that made by DHAN Plywood
17. This warranty shall not be applicable if the DHAN Plywood branded product is used under the influence of alcohol or any other prescription drug which has not been prescribed by a medical practitioner.
18. DHAN Plywood shall only claim for replacement subject to the test certificate (from testing facilities as listed in clause 3 - a and b), confirming the manufacturing defect and the visual, chemical and physical examinations confirming that the product is a genuine product of DHAN Plywood
19. This warranty is applicable up to 25 years from the date of manufacture only against manufacturing defects mentioned on the product DHAN Ply .
20. This warranty applies to the warranted products manufactured by “ The Preferred Plywood Industries ”.