

GP help at the right time





Do your employees struggle to get an appointment with their GP at a time that suits them?

Longer working hours and reported increased waiting times for GP appointments are not helping the situation.

Employees are having to take additional time off work. Worryingly, others are choosing not to prioritise their health and wellbeing, keeping their medical 'niggles' to themselves. Even when an appointment is made and attended, many feel that they wish to spend more time discussing their concerns than is available.

This is where we can help.

Sickness absence costs UK businesses nearly £4.2 billion.

It's becoming increasingly important to control the **rising cost of unplanned absences.**



Take your first step





How does it work?

Employees simply call the 24/7 helpline, where they'll speak to an experienced member of the customer service team who will book either a telephone or video consultation with a GP at a convenient time.

One of our doctors calls the employee back at the appointed time and the consultation begins.

Easy. Simple. Convenient.

What's included?



Telephone helpline - 24/7 support from a qualified GP, with no limit on consultation time or the number of times employees can call.



Video consultations - Face-to-face appointments with a doctor can offer more in-depth advice. Booked initially via telephone, video consultations are available 7 days a week between 8am and 10pm (excluding bank holidays).



Electronic private prescriptions - Our doctors can issue private prescriptions that can be delivered via an online pharmacy directly to an employees' workplace or home.



Medical information database - Employees can access a wealth of information on health, disease, lifestyle, travel info and much more.

Supporting your business and employees





Benefits to employers:



Helps to manage sickness absence through early intervention.

Employees don't need to take time off work to speak to a GP.

A low-cost option with a simple process to set up.

Benefits to employees:

GP access any time of the day or night, wherever they are in the world.

All issues discussed in confidence with a qualified doctor.

No time limit, employees can speak to a clinician for as long as necessary about any concerns or symptoms.

Phone option or video consultation service.

Reassurance that all of our doctors are GMC registered, licenced and fit to practice.

♠ Partners and children can access the service too.

What next?

Ready to support your employees' health and wellbeing needs with access to a 24/7 GP helpline?

The service is not a replacement for an employee's own NHS GP. They may still need to see their own GP or contact the emergency services if the doctor feels it is necessary. Employees should not use the service for emergencies or urgent conditions as this may delay necessary treatment.

All medical services are provided by our partners



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