

PRIVACY POLICY

Effective Date

8/1/2025

Business Name

Johnson's Hydro Clean LLC ("Company," "we," "our," or "us")

Location

Florida, United States

1. Information We Collect

We may collect the following types of information when you interact with our business:

- Personal Information: Name, phone number, email address, billing address, and payment details.
- Service Information: Property details, service requests, scheduling preferences, and communications with us.
- Technical Information: If you visit our website, we may automatically collect data such as IP address, browser type, and usage patterns through cookies or analytics tools.

2. How We Use Your Information

We use your information to:

- Provide and manage pressure washing and related services.
- Communicate regarding appointments, billing, and service updates.
- Process payments and send invoices/receipts.
- Improve customer service, marketing, and operations.
- Comply with legal obligations.

3. How We Share Information

We do not sell customer information. We may share information only when necessary:

- With trusted service providers (e.g., payment processors, scheduling platforms).
- When required by law, regulation, or court order.
- To protect the rights, safety, or property of our customers and business.

4. Data Security

We take reasonable steps to protect your personal information from unauthorized access, misuse, or disclosure. While no system is 100% secure, we use industry-standard safeguards for data handling.

5. Data Retention

We keep personal information only as long as necessary to provide services, support business records, and meet legal requirements.

6. Your Rights

As our customer, you have the right to:

- Request a copy of the personal information we hold about you.
- Ask us to correct inaccurate information.
- Request deletion of your information, subject to legal and contractual obligations.
- Opt out of marketing communications.

7. Cookies & Website Tracking (If Applicable)

If our website uses cookies or tracking, these may collect anonymous usage data to improve performance and marketing. You may disable cookies through your browser settings.

8. Third-Party Links

Our website or communications may include links to third-party websites. We are not responsible for their privacy practices.

9. Children's Privacy

We do not knowingly collect information from children under 13. If we become aware that a child's data has been collected, we will remove it promptly.

10. Updates to This Policy

We may update this Privacy Policy from time to time. Updates will be posted with a revised effective date.

11. Contact Us

If you have questions about this Privacy Policy, please contact us at:

Johnson's Hydro Clean LLC

407-516-6527]

Johnsonhydroclean@outlook.com