



## **PRIVACY POLICY**

### **Effective Date**

8/1/2025

### **Business Name**

Johnson'sHydroClean LLC ("Company," "we," "our," or "us")

Location

Saint Cloud FL, United States

### **1. Information We Collect**

We may collect the following types of information when you interact with our business:

- Personal Information: Name, phone number, email address, billing address, and payment details.
- Service Information: Property details, service requests, scheduling preferences, and communications with us.
- Technical Information: If you visit our website, we may automatically collect data such as IP address, browser type, and usage patterns through cookies or analytics tools.

### **2. How We Use Your Information:**

- Provide and manage pressure washing and related services.  
Communicate regarding appointments, billing, and service updates.
- Process payments and send invoices/receipts.
- Improve customer service, marketing, and operations.
- Comply with legal obligations.

### **3. How We Share Information**

We do not sell customer information. We may share information only when necessary:

- With trusted service providers (e.g., payment processors, scheduling platforms).
- When required by law, regulation, or court order.
- To protect the rights, safety, or property of our customers and business.

### **4. Data Security**

We take reasonable steps to protect your personal information from unauthorized access, misuse, or disclosure. While no system is 100% secure, we use industry-standard safeguards for data handling.

## **5. Data Retention**

We keep personal information only as long as necessary to provide services, support business records, and meet legal requirements.

## **6. Your Rights**

As our customer, you have the right to:

- Request a copy of the personal information we hold about you.
- Ask us to correct inaccurate information.
- Request deletion of your information, subject to legal and contractual obligations.
- Opt out of marketing communications.

## **7. Cookies & Website Tracking (If Applicable)**

If our website uses cookies or tracking, these may collect anonymous usage data to improve performance and marketing. You may disable cookies through your browser settings.

## **8. Third-Party Links**

Our website or communications may include links to third-party websites. We are not responsible for their privacy practices.

## **9. Children's Privacy**

We do not knowingly collect information from children under 13. If we become aware that a child's data has been collected, we will remove it promptly.

## **10. Updates to This Policy**

We may update this Privacy Policy from time to time. Updates will be posted with a revised effective date.

## **11. Contact Us**

If you have questions about this Privacy Policy, please contact us at:

Johnsonhydroclean@outlook.com

407-810-1771