

TERMS & CONDITIONS

Effective Date

8/1/2025

Business Name

Johnson's Hydro Clean LLC ("Company," "we," "our," or "us")

Location

Florida, United States

1. Services Provided

Johnson's Hydro Clean LLC provides professional residential and commercial pressure washing and related exterior cleaning services. Service details, scope, and pricing will be outlined in a written quote or invoice provided to the customer.

2. Estimates & Pricing

- All estimates are valid for 30 days from the date issued unless otherwise stated.
- Final pricing may vary based on property condition, square footage, or added services requested.
- Sales tax will be applied when required by law.

3. Payments

- Payment is due upon completion of services unless otherwise agreed in writing.
- Accepted forms of payment include Cash, Apple Pay, PayPay or Zelle
- Past due payments may incur fees and/or suspension of future services.

4. Scheduling & Cancellations

- Appointments must be scheduled in advance.
- Cancellations made less than 24 hours before the scheduled appointment may be subject to a cancellation fee.
- We reserve the right to reschedule services due to weather, equipment issues, or unforeseen circumstances.

5. Customer Responsibilities

- Ensure clear and safe access to the work area before our arrival.
- Remove fragile items, vehicles, and personal property from service areas.

- Notify us of any pre-existing conditions (e.g., loose siding, cracks, paint chipping, electrical hazards).

6. Property Condition & Liability

While we take precautions, Johnson's Hydro Clean LLC is not responsible for:

- Pre-existing damage, deterioration, or loose materials.
- Water intrusion caused by defective siding, windows, or doors.
- Damage to unsecured items left in service areas.

Customers must let us know of any damage concerns within 48 hours of service completion.

7. Warranties & Guarantees

- We guarantee that services will be performed with reasonable care and industry-standard practices.
- No warranties are made beyond those expressly said in writing.

8. Health & Safety

- Customers must keep children, pets, and bystanders away from service areas during cleaning.
- Our technicians may refuse service if unsafe conditions are present.

9. Limitation of Liability

- To the fullest extent allowed by law, Johnson's Hydro Clean LLC shall not be liable for indirect, incidental, or consequential damages.
- Our liability for any direct damages shall not exceed the total amount paid for the specific service.

10. Termination of Services

We reserve the right to refuse, suspend, or stop services at our discretion if unsafe conditions, nonpayment, or unreasonable conduct is present.

11. Governing Law

These Terms & Conditions shall be governed by the laws of the State of Florida. Any disputes shall be resolved in a court of competent authority within Orange and Osceola County, Florida.

12. Acceptance of Terms

By scheduling or receiving services from Johnson's Hydro Clean LLC, the customer agrees to these Terms & Conditions.