

Firebird's Services

Firebird specialises in providing expert data protection services to schools. We have been supporting maintained schools, federations, multi-academy trusts, special schools and independent schools for over 6 years, with over 120 schools trusting us to act as their outsourced Data Protection Officer!

Our education privacy specialists understand how schools collect, store, manage and share pupil and student data and the complexities this often brings.

Firebird has expertise in dealing with consent issues; managing complex Subject Access Requests (including safeguarding); managing serious personal data breaches; handling complaints and sharing information with the Police, courts, solicitors and other education establishments.

We can help take the stress and burden out of achieving and maintaining your data protection compliance, giving reassurance to parents, governors and trustees that your school takes its privacy and security obligations seriously.

School & MAT Experts



Outsourced DPO Service

This comprehensive service provides you with a dedicated Data Protection Officer (DPO), who works closely with your school/Trust to build and maintain a robust data protection framework, which reduces the risk of receiving fines, compensation claims, complaints or reputational damage for not handling personal data appropriately and securely.

This is our most popular service and includes the provision of:

- Easily accessible, experienced and qualified DPO
- Expert advice and guidance from our education privacy experts
- Annual data protection compliance audit and recommendations report
- Termly meetings with the school link officer
- Termly reports for SLT, governors and Trustees
- Education specific employee training
- Toolkit of essential policies, procedures, training and documentation evidencing your compliance
- Education specific data protection newsletters
- Support when carrying out due diligence checks on suppliers
- Personal data breach management support
- Subject access request management support
- Advice on managing Freedom of Information Act requests

Contact us

 info@firebirdltd.co.uk

 01392 344392

 www.firebirdltd.co.uk



School & MAT Experts

Expert Advice Helpline

Our education privacy experts provide advice on all matters relating to data protection compliance, ranging from handling a serious personal data security breach, managing a safeguarding related Subject Access Request, to consent queries, DPIAs and complaints regarding the handling of personal data.

Data Protection Audit and Privacy Toolkit

This service includes a comprehensive data protection audit to assess your school/Trust's compliance with the data protection laws and a report which identifies your compliance achievements, as well as recommendations for improvement.

We're all about providing solutions, so this package also provides a Privacy Toolkit full of essential templates, policies, guides and training to help you meet your 'evidence' requirements and demonstrate to the school community that you take your compliance duties seriously.

Contact us

 info@firebirdltd.co.uk

 01392 344392

 www.firebirdltd.co.uk