

FAQ

How does a picnic work?

We do all the work so you can sit back, relax and enjoy everything Charm City Picnic has to offer. Your picnic will be ready upon arrival and we'll return to pack and clean everything up!

Can we leave whenever we want?

If you would like to leave earlier than the arranged time, please provide us a 30 min notice via phone call or text. You are responsible for the picnic items until we are able to return and pack up.

What happens if I show up late?

Your picnic starts at the scheduled time you selected during your booking. We understand life isn't perfect, so we give a 10 min grace period. Please give me a call if you will be arriving more than 10 minutes late.

What happens if inclement weather is projected? What if I need to reschedule or cancel?

We always ask that you check the forecast before you select a date if you are able to do so. If bad weather occurs, we will reschedule your picnic for another time! You will have a 6 months original date to re-book your picnic. In a non-weather related rescheduling, we ask you to reschedule within 72 hours of your first chosen date, otherwise the deposit is non-refundable.

What if an additional guest shows up to my picnic that I didn't pay for?

No big deal! Your guest may not have a place to sit. We always recommend booking your picnic to accommodate all expected guests, but totally get that friends and family may want to stop by!

Do I have to choose from the parks listed on this website?

Our locations are Druid Hill Park, Sherwood Gardens, Middle Branch Park, West Covington Park, and Boordy Vineyards. We will also come to you during the week and for an additional fee.

Can I take anything home?

All items belong to CCP and should be left as you found it. All purchased food or flowers are yours to bring with you. CCP has the right to charge for any missing or damaged products.

How much notice does CCP need to prepare my picnic?

We require a 5-day notice to get your picnic prepared and appreciate as much notice as possible, however we will always try to make it work if you reach out after that time frame.

Can we bring and drink alcohol at our picnic?

Please see Maryland State Park's rules & regulations around their alcohol policy.

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How are all utensils, cups, etc. sterilized?

All utensils and cups are sterilized by employees with gloves on. They are thoroughly washed with warm water and soap in order to ensure cleanliness. Gloves will be worn at all times.

Can we bring pets?

If the location or state park allows pets, your furry friend is more than welcome to tag along! Please make sure to clean up after them and let us know if any accidents occur. It happens - we're pet lovers too!

Can my Picnic be inside?

All of our packages can be managed in an indoor setting, just ask!

What if I damage the setup?

We are happy to clean up after you, that's part of our service, but if there is irreparable damage to our equipment, the contact for the picnic will be notified and the credit card on file will be charged.

Can I bring my own food?

Absolutely! You do not need to use our add-on services if you do not wish, but you may be missing out on some pretty sweet treats!

Can I choose the style of picnic I desire?

Unfortunately, no. Our team has an eye for detail and an appreciation for styling. We strive to make every picnic picture perfect. If you have colors you desire or suggestions, please email them to us at Charmcitypicnic@gmail.com and we will try to incorporate them in our setup but this is not guaranteed.

How can I book my Picnic?

You can book your picnic online through our webpage! If your not ready yet, or still have additional questions, fill out the [Event Request Form](#) or request/schedule an online inquiry and a member from our team will reach out to you! Please note, all deposits must be paid within 24 hours of booking to secure your date.