

## Sunstorm Covers terms and conditions for product Wash, Service and Repair



- All sails, covers and additional items will be booked into our system and recorded.
- A Confirmation email/receipt of the items left can be sent on request.
- Service or repair work cannot be guaranteed due the nature of the work carried out, age of the item and how the item may have then been used or set up.
- The service or repair work will be carried out to a high standard to make the item usable again but cannot be guaranteed from failure again.
- Full condition reports are available if requested starting from £65 plus vat (the cost is based on the number of items and time taken)
- Detailed Sail and Cover condition reports for budgeting or brokerage purposes available from £65 plus vat - (based on main/genoa/ hood/enclosure/sailcover for a 30' boat - price is dependent on boat size and qty of sails and covers
- All costs shown are Excluding Vat
- Service work carried out at £65 plus vat per hour
- All winter wash/service invoices must be paid within 10 days of the completion of all works.
- Short leadtime or Instant repair invoices must be paid before collection.
- Winter storage available at an additional charge per item
- FOC Winter storage if Invoices are paid within 10 days of the completion of work
- Winter storage will be charged at £10 plus vat per item per Month.
- We offer a removing/refit/collection/delivery service and this will be charged out at £65 plus vat per hour per person

### Liability

- All items left are done so at the own own risk and will need to be insured under your own boats policy
- The Company shall not be liable for any loss or damage caused by events or circumstances beyond our reasonable control (such as severe weather conditions or the actions of third parties not employed by us); this extends to loss or damage to items where service are rendered or items left with the Company for storage, and harm to persons entering the Company's premises or using any of the Company's facilities or equipment.
- The Company shall take reasonable and proportionate steps having regard to the nature and scale of the business to maintain security at the Company's premises, and to maintain facilities and equipment in reasonably good working order; but in the absence of any negligence or other breach of duty by the Company any property left by a customer is at their own risk and customers should ensure that their own personal and property insurance adequately covers such risks.
- The Company's liability shall not under any circumstances whatsoever exceed the value of the goods or the amount of the invoice.

## GJW Winter service offer

- The GJW winter service offer of 10% discount from all winter servicing until the end of February 2024 is **ONLY** available to GJW customers that present the discount code.
- This offer is at our discretion.
- All other terms and conditions are as above.

Dated 1<sup>st</sup> November 2023– on behalf of Sunstorm covers.