

SILVER SPRINGS MUTUAL WATER COMPANY

Consumer Confidence Report – 2024

Covering Calendar Year – 2023

This brochure is a snapshot of the quality of the water that we provided last year. Included are the details about where your water comes from, what it contains, and how it compares to Environmental Protection Agency (EPA) and state standards. We are committed to providing you with information because informed customers are our best allies. It is important that customers be aware of the efforts that are continually being made to improve their water systems. To learn more, please attend any of the regularly scheduled meetings. **For more information, please contact Matt Martensen at 775-577-2223.**

Your water comes from:

Source Name	Source Water Type
WELL 3 IDAHO STREET	Ground Water
WELL 5 DEODAR	Ground Water
WELL 2 LAKE STREET	Ground Water

We treat your water with disinfectant to protect you against microbial contaminants. The Safe Drinking Water Act (SDWA) requires states to develop a Source Water Assessment (SWA) for each public water supply that treats and distributes raw source water in order to identify potential contamination sources. The state has completed an assessment of our source water. For results of the source water assessment, please contact us.

Message from EPA

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons, such as those with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline (800-426-4791).

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the EPA's Safe Drinking Water Hotline (800-426-4791).

The sources of drinking water (both tap water and bottled water) included rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

Contaminants that may be present in source water before we treat it include:

Microbial contaminants, such as viruses and bacteria, may come from sewage treatment plants, septic systems, agricultural livestock operations and wildlife.

Inorganic contaminants, such as salts and metals, can be naturally occurring or result from urban storm water runoff, industrial or domestic wastewater discharges, oil and gas production, mining or farming.

Pesticides and herbicides may come from a variety of sources such as storm water run-off, agriculture, and residential users.

Radioactive contaminants can be naturally occurring or the result of mining activity.

Organic contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, may also come from gas stations, urban storm water run-off, and septic systems.

In order to ensure that tap water is safe to drink, EPA prescribes regulations which limit the amount of certain contaminants in water provided by public water systems. We treat our water according to EPA's regulations. Food and Drug Administration regulations establish limits for contaminants in bottled water,

which must provide the same protection for public health.

Our water system tested a minimum of 3 samples per month in accordance with the Revised Total Coliform Rule for microbiological contaminants. Coliform bacteria are usually harmless, but their presence in water can be an indication of disease-causing bacteria. When coliform bacteria are found, special follow-up tests are done to determine if harmful bacteria are present in the water supply. If this limit is exceeded, the water supplier must notify the public by newspaper, television or radio.

Water Quality Data

The tables below list all the drinking water contaminants that were detected during the 2023 calendar year. The presence of these contaminants does not necessarily indicate that the water poses a health risk. Unless noted, the data presented in this table is from testing done January 1- December 31, 2023. The state requires us to monitor for certain contaminants less than once per year because the concentrations of these contaminants are not expected to vary significantly from year to year. Some of the data, though representative of the water quality, is more than one year old. **The bottom line is that the water that is provided to you is safe.**

Terms & Abbreviations

Maximum Contaminant Level Goal (MCLG): the “Goal” is the level of a contaminant in drinking water below which there is no known or expected risk to human health. MCLG’s allow for a margin of safety.

Maximum Contaminant Level (MCL): the “Maximum Allowed” MCL is the highest level of a contaminant that is allowed in drinking water. MCL’s are set as close to the MCLG’s as feasible using the best available treatment technology.

Action Level (AL): the concentration of a contaminant that, if exceeded, triggers treatment or other requirements that a water system must follow.

Treatment Technique (TT): a treatment technique is a required process intended to reduce the level of a contaminant in drinking water.

Maximum Residual Disinfectant Level (MRDL): the highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

Maximum Residual Disinfectant Level Goal (MRDLG): the level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLG’s do not reflect the benefits of the use of disinfectants to control microbial contaminants.

Non-Detects (ND): laboratory analysis indicates that the constituent is not present.

Parts per Million (ppm) or milligrams per liter (mg/l)

Parts per Billion (ppb) or micrograms per liter (µg/l)

Picocuries per Liter (pCi/L): picocuries per liter is a measure of the radioactivity in water.

Millirems per Year (mrem/yr.): measure of radiation absorbed by the body.

Million Fibers per Liter (MFL): million fibers per liter is a measure of the presence of asbestos fibers that are longer than 10 micrometers.

Nephelometric Turbidity Unit (NTU): nephelometric turbidity unit is a measure of the clarity of water. Turbidity in excess of 5 NTU is just noticeable to the average person.

Testing Results for SILVER SPRINGS MUTUAL WATER COMPANY

Microbiological	Result	MCL	MCLG	Typical Source
No Detected Results were Found in the Calendar Year of 2023				

Disinfection By-Products	Monitoring Period	RAA	Range	Unit	MCL	MCLG	Typical Source
TTHM	8-2023	10.5	7.6 – 13.4	ppb	80	0	By-product of drinking water disinfection
TOTAL HALOACETIC ACIDS (HAA5)	8-2023	3.0	2.9 – 3.0	ppb	60	0	By-product of drinking water chlorination

Lead and Copper	Date	90TH Percentile	Unit	AL	Sites Over AL	Typical Source
COPPER	2023	0.079	ppm	1.3	0	Corrosion of household plumbing systems; Erosion of natural deposits; Leaching from wood preservatives.
LEAD	2023	2	ppb	15	0	Corrosion of household plumbing systems; Erosion of natural deposits.

Regulated Contaminants	Collection Date	Highest Value	Range	Unit	MCL	MCLG	Typical Source
ARSENIC	2023	11	3-11	ppb	10	0	Erosion of natural deposits; Runoff from orchards; Runoff from glass and electronics production wastes.
BARIUM	7/6/2023	<0.02	<0.02	ppm	2	2	Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits.
CHROMIUM	7/6/2023	<0.004	<0.004	ppm	0.1	0.1	Discharge from steel and pulp mills; Erosion of natural deposits.
FLUORIDE	7/6/2023	0.1	0.1	ppm	4	4	Natural deposits: Water additive which promotes strong teeth.
NITRATE	1/17/2023	3.7	0 - 3.7	ppm	10	10	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits.
NITRITE	1/17/2023	<0.05	<0.05	ppm	1	1	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits
SELENIUM	7/6/2023	<0.02	<0.02	ppm	50	50	Discharge from petroleum and metal refineries; Erosion of natural deposits; Discharge from mines
NICKEL	7/6/2023	<0.004	<0.004	ppm	0.1	0.1	Leaching from metals that are in contact with drinking water, such as pipes and fittings

Radionuclides	Collection Date	Highest Value	Range	Unit	MCL	MCLG	Typical Source
COMBINED RADIUM (-226 & -228)	11/10/2020	0.567	0.54-0.567	pCi/L	5	0	Erosion of natural deposits
GROSS ALPHA, INCL. RADON & U	11/10/2020	1.51	1.40-1.51	pCi/L	15	0	Decay of natural and man-made deposits
RADIUM-228	11/10/2020	0.54	0.54	pCi/L	5	0	

Secondary Contaminants	Collection Date	Highest Value	Range	Unit	SMCL	MCLG
CHLORIDE	8/11/2021 11/8/2021	49	44-49	mg/L	400	
MAGNESIUM	8/11/2021 11/8/2021	16	16	mg/L	150	
ODOR	4/20/2022 5/11/2022 6/8/2022	<1	ND - <1	TON	3	
PH	8/11/2021 11/8/2021	8	7.8-8	PH	8.5	
TEMPERATURE (CENTIGRADE)	8/11/2021 11/8/2021	19	19	C		
TDS	8/11/2021 11/8/2021	530	450-530	mg/L	1000	
FLUORIDE	8/11/2021 11/8/2021	.2	.2	mg/L	2.0	4.0
SULFATE	8/11/2021 11/8/2021	150	140 - 150	mg/L	250	250
SODIUM	9/1/2020	52	52	mg/L	200	20

Health Information About Water Quality

While your drinking water meets EPA's standard for arsenic, it does contain low levels of arsenic. EPA's Standard balances the current understanding of arsenic's possible health effects against the costs of removing arsenic from drinking water. EPA continues to research the health effects of low levels of arsenic which is a mineral known to cause cancer in humans at high concentrations and is linked to other health effects such as skin damage and circulatory problems. Silver Springs has an arsenic treatment plant that has been in operation since 7/19/2010. The treatment plant is a state-of-the-art facility that can remove the natural occurring arsenic in our ground water to very low levels; SSMWC provides the highest quality of dependable drinking water. The arsenic levels in the water supplied to our customers has been successfully managed through well use management, and blending between well sources, as well as the use of the Arsenic Treatment Removal Plant on Lake St. Compliance with the MCL regulation is based on a Running Annual Average (RAA) of all sample sites. Although the range for arsenic sampling is 3-11ppb, your water system has an Arsenic level of 5 ppb for RAA which is below the MCL of 10 ppb.

Some people who drink water containing arsenic in excess of the MCL over many years, could experience skin damage or problems with their circulatory system, and may have an increased risk of getting cancer.

Your water meets the State and federal requirements for Lead, but if present at elevated levels, lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Silver Springs Mutual Water Company is responsible for providing high quality drinking water but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your drinking water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>.

Violations
Violations

During the 2022 calendar year, SILVER SPRINGS MUTUAL WATER COMPANY is required to include an explanation of the violation(s) in the table below and the steps taken to resolve the violation(s) with this report.

Type: Treatment Technique	Category: Tier 2	Analyte: Low Pressure	Compliance Period: 2023
Silver Springs Mutual Water Company (SSMWC) was not capable of meeting the minimum pressure requirements to the service connections at 4930 Onyx Street. SSMWC was not able to correct this issue by the deadline established by the Bureau of Safe Drinking Water (BSDW), and therefore received a Treatment Technique Violation , a Tier 2 violation that required an approved Public Notification that was issued, and pictures were provided to the BSDW. With an approved Corrective Action Plan established, The Violation was reduced to a Significant Deficiency . An agreement was made to disconnect 4930 Onyx Street from the SSMWC water system and now has an alternative water source. As of November 11, 2023, the approved Corrective Action Plan was completed and SSMWC is back in full compliance with Nevada Department of Environmental Protection/Bureau of Safe Drinking Water.			

[Additional Information](#)

How can I get involved?

Water Conservation is everybody’s responsibility.

Water Conservation Tips:

Did you know that the average U.S. household used approximately 400 gallons of water per day or 100 gallons per person per day? Luckily, there are many low-cost and no-cost ways to conserve water. Small changes can make a big difference – try one today and soon it will become second nature.

- Take short showers – a 5-minute shower uses 4 to 5 gallons of water compared to up to 50 gallons for a bath.
- Shutting off water while brushing your teeth, washing your hair, and shaving can save up to 500 gallons a month.
- Use a water-efficient showerhead. They’re inexpensive, easy to install, and can save you up to 750 gallons a month.
- Running your clothes washer and dishwasher only when they are full. You can save up to 1,000 gallons a month.
- Water plants only when necessary.
- Fix leaky toilets and faucets. Faucet washers are inexpensive and take only a few minutes to replace. To check your toilet for a leak, place a few drops of food coloring in the tank and wait. If it seeps into the toilet bowl without flushing, you have a leak. Fixing it or replacing it with a new, more efficient model can save up to 1,000 gallons a month.
- Adjust sprinklers so only your lawn is watered. Apply water only as fast as the soil can absorb it and

during the cooler parts of the day to reduce evaporation.’

- Teach your kids about water conservation to ensure a future generation uses water wisely. Make it a family effort to reduce next month’s water bill!
- Visit www.epa.gov/water sense for more information.