

Shipping Policy

Definitions

For the purposes of this Disclaimer:

- **"Company"** (referred to as either "the Company", "We", "Us" or "Our" in this Disclaimer) refers to Thalassa Productions.
- **"Goods"** refers to the items offered for sale on the Service.
- **"Orders"** means a request by You to purchase Goods from Us.
- **"Service"** refers to the Website.
- **"Website"** refers to the Thalassa Productions website, accessible from <https://thalassaproductionsllc.com/>.
- **"You"** means the individual accessing the Service, or other legal entity on behalf of which such individual is accessing or using the Service, as applicable.

The above definitions shall have the same meaning regardless of whether they appear in singular or plural.

Thank you for visiting and shopping at Thalassa Productions. The following terms and conditions constitute our Shipping Policy.

Shipping Policy

Shipment processing, rates & delivery estimates

All Orders are processed within approximately 7-14 business days. Orders are not shipped or delivered on weekends or holidays.

Delivery delays can occasionally occur, for instance if We are experiencing a high volume of orders. Please allow additional days in transit for delivery.

Shipping charges for Your Orders will be calculated and displayed at checkout.

Customs, Duties and Taxes

Thalassa Productions is not responsible for any customs and taxes applied to Your Order. All fees imposed during or after shipping are the responsibility of the customer (tariffs, taxes).

Damages

Thalassa Productions is not liable for any products damaged or lost during shipping. If You received Your Order damaged, please contact the shipment carrier to file a claim.

Please save all packaging materials and damaged goods before filing a claim.

Contact Us

If you have any questions about this Shipping Policy, You can contact Us:

- By visiting this page on our website: <https://thalassaproductionsllc.com/contact>.