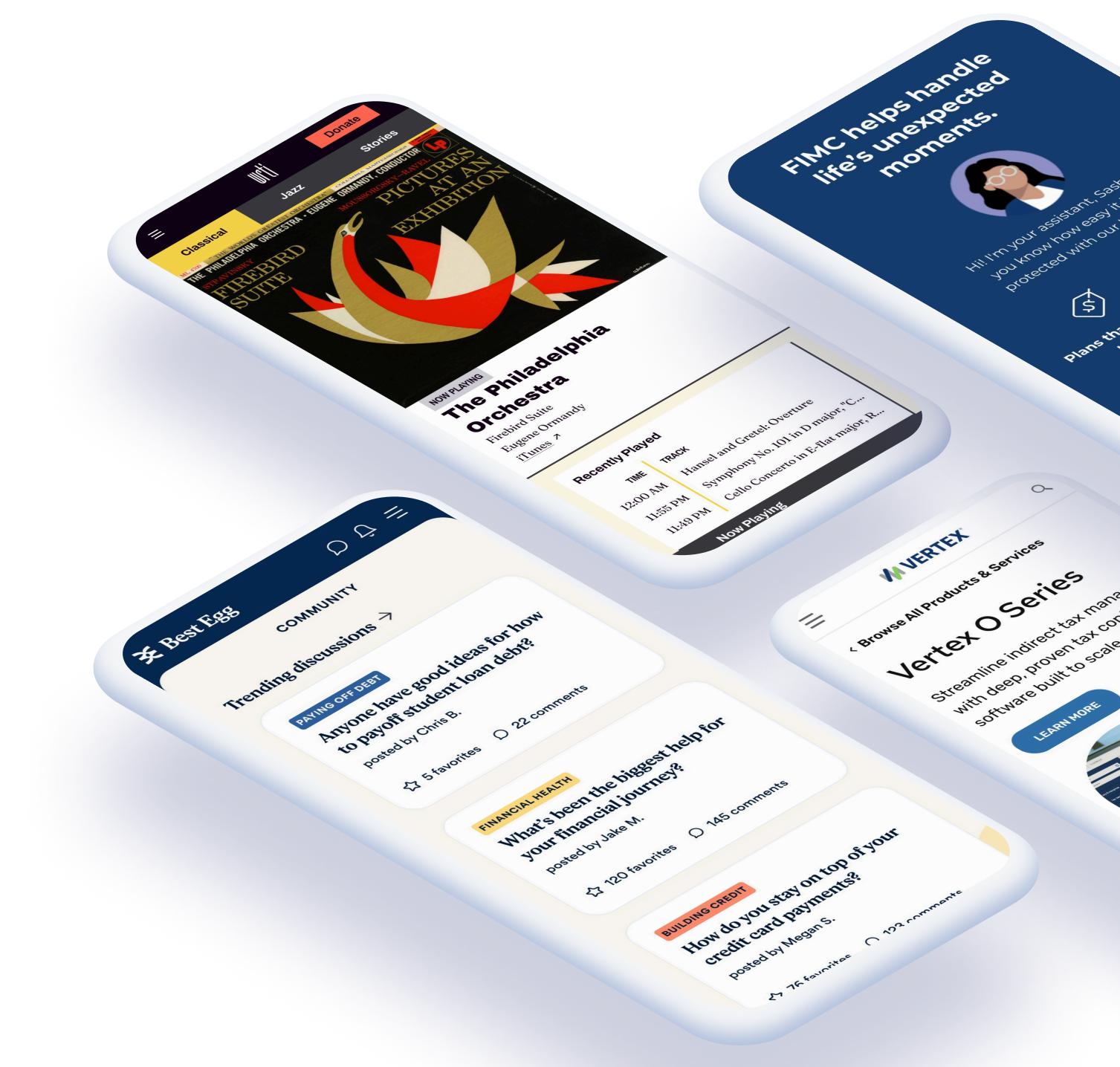
UX Design Portfolio







Hello! I'm Erica.

UX designer based in Philadelphia

About me

Experience and education



UX Designer at O3 2022-2025



Graphic Designer at JetSense.ai 2019-2022



Senior Artist at Printfly 2016–2022



CPACC, IAAP

Certified Professional in Accessibility

Core Competencies · 2022 + 2024



UX Certification, Google
UX Design Professional Certificate · 2022



BFA, Tyler School of Art
Bachelor's in Fine Arts, Minor in
Art History · 2015

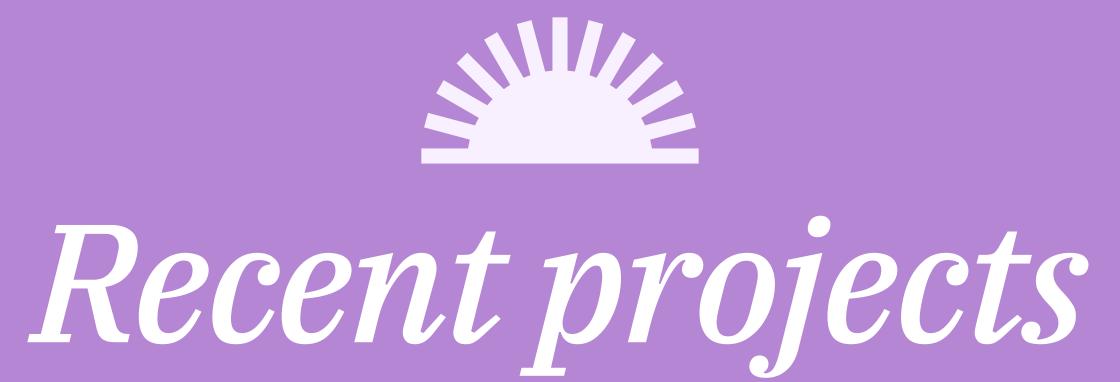
About me

I love drawing, music, movies, and all of my cat nieces and nephews!









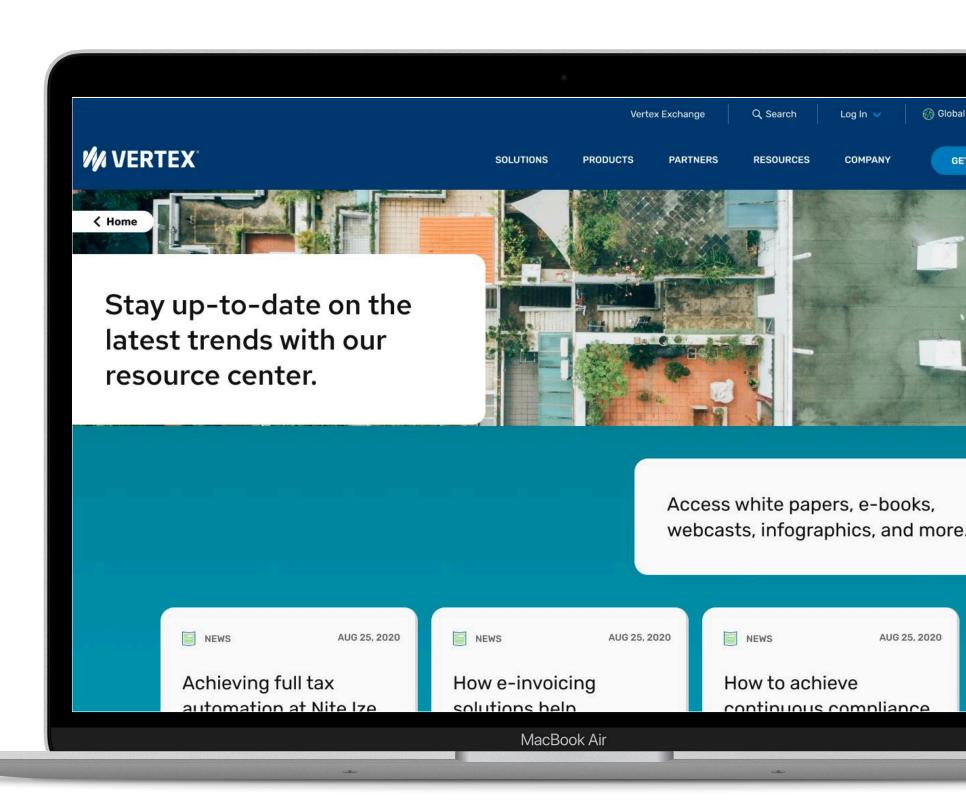
Selected work from 03, 2021-2025



Vertex Inc.

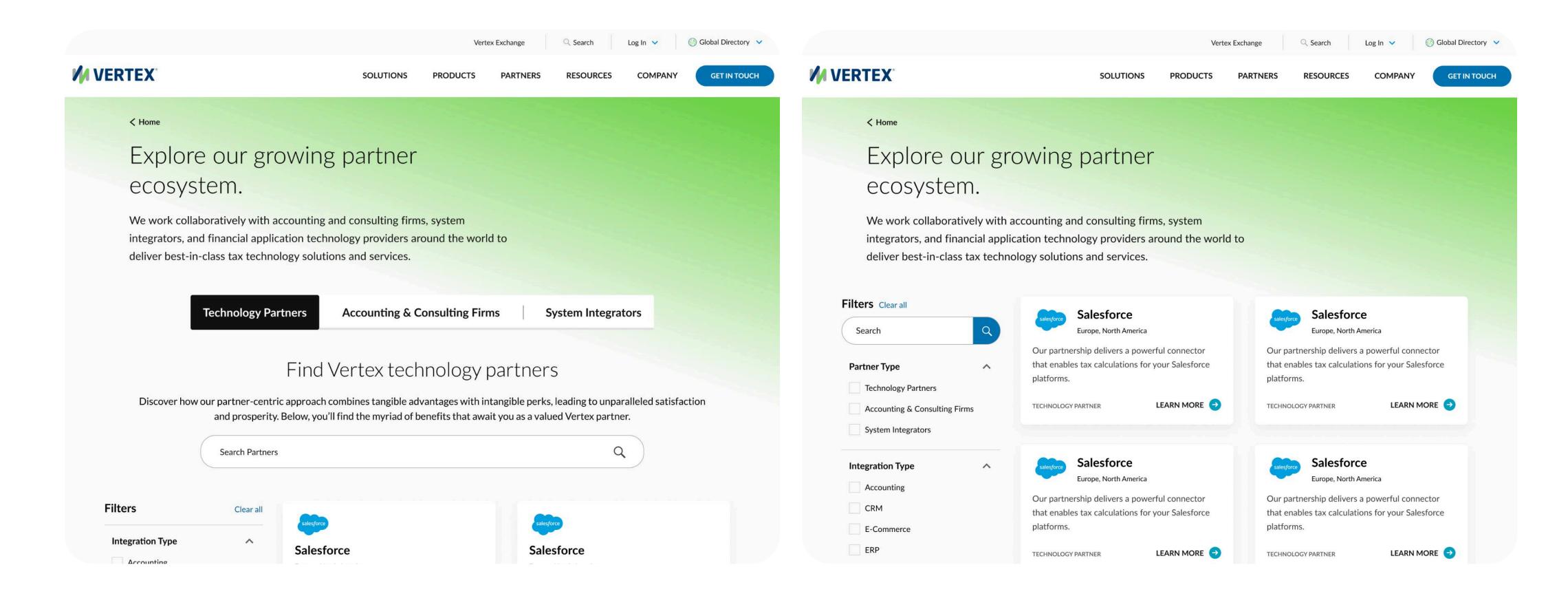
Conduct research (AB testing, competitive analysis, user interviews) and provide design recommendations for remediation. Maintain design system, brand, and component library.

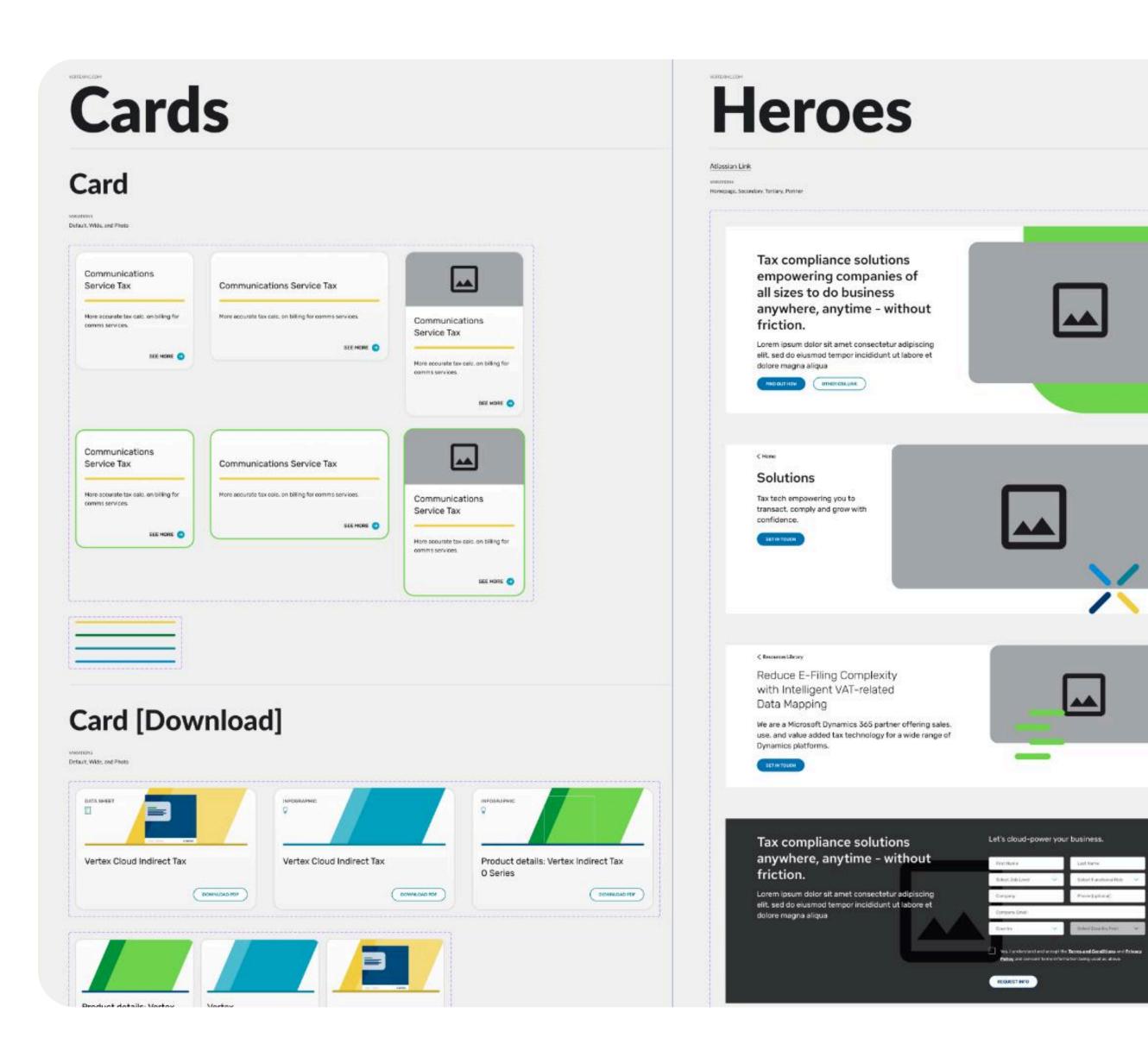
Client	Vertex Inc.	
Role	Lead UX Designer	
Length	Retainer, 11+ months	
Team	UX Strategist, UX Writer	
Year	2023-2024	



AB testing

Continuously iterating on page designs to improve performance + engagement



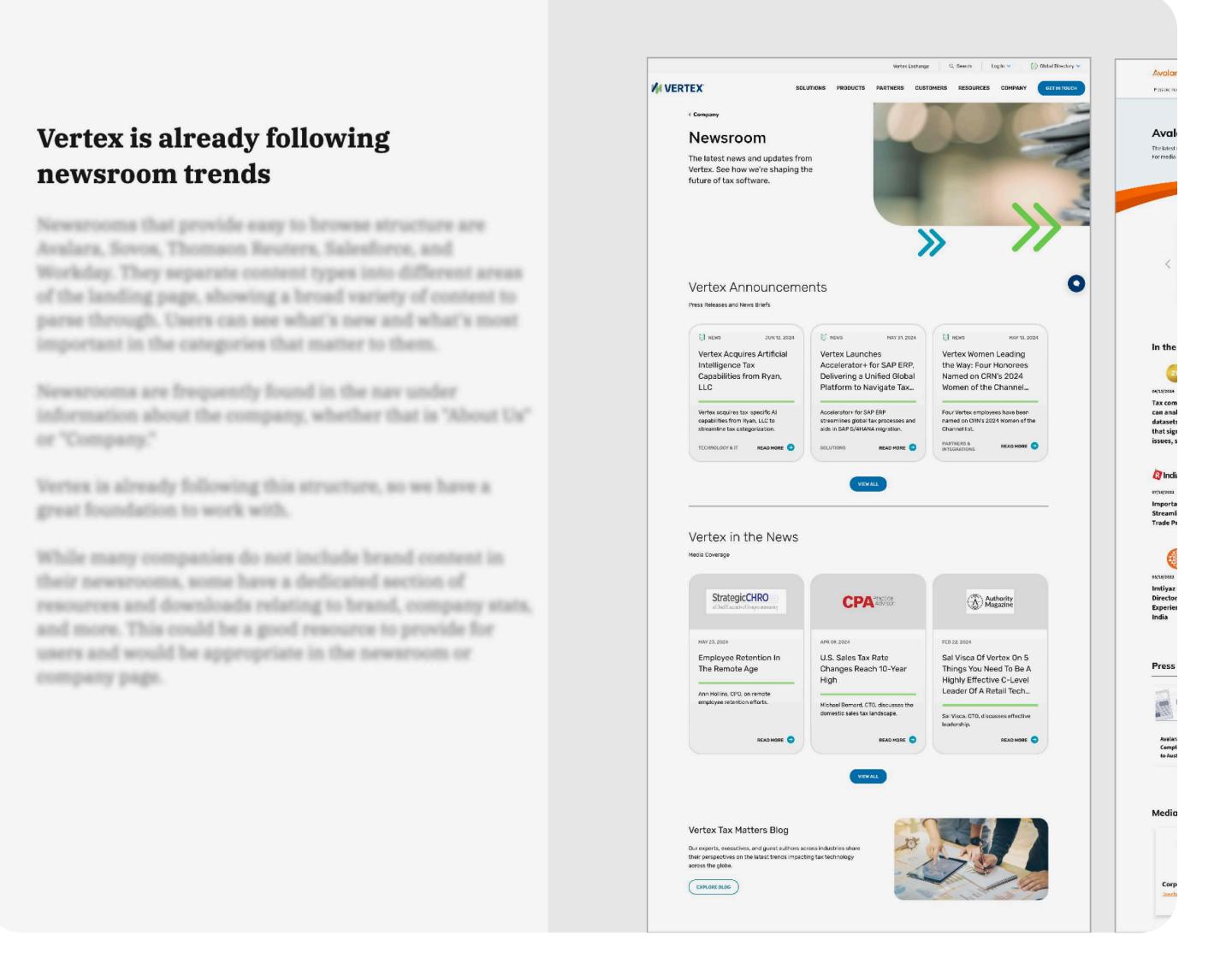


Component library

Maintaining consistency across all components within library + providing all CMS requirements and specs in Confluence

Competitive analyses

Conduct analyses of the current landscape to inform strategic recommendations

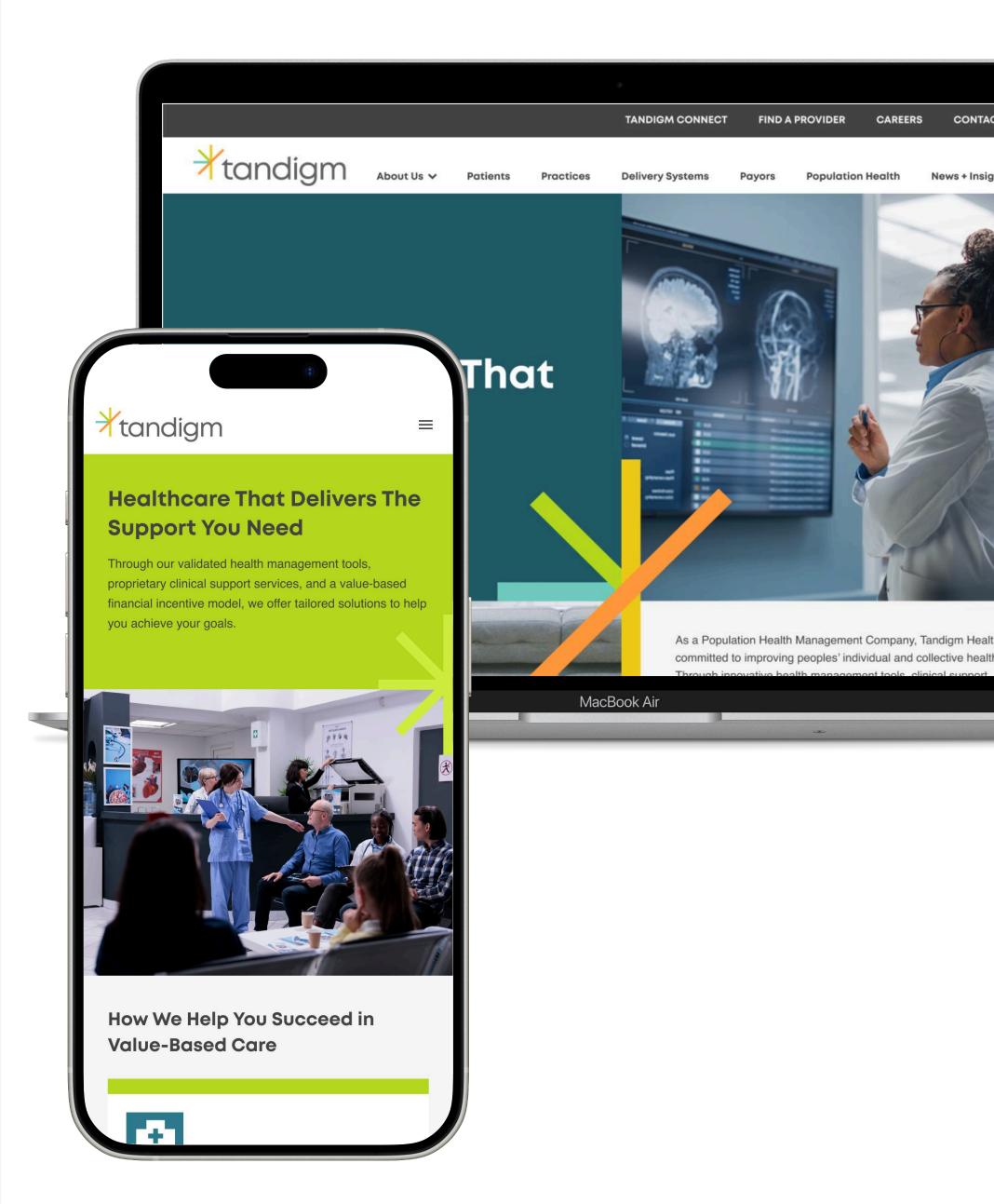




Tandigm Health

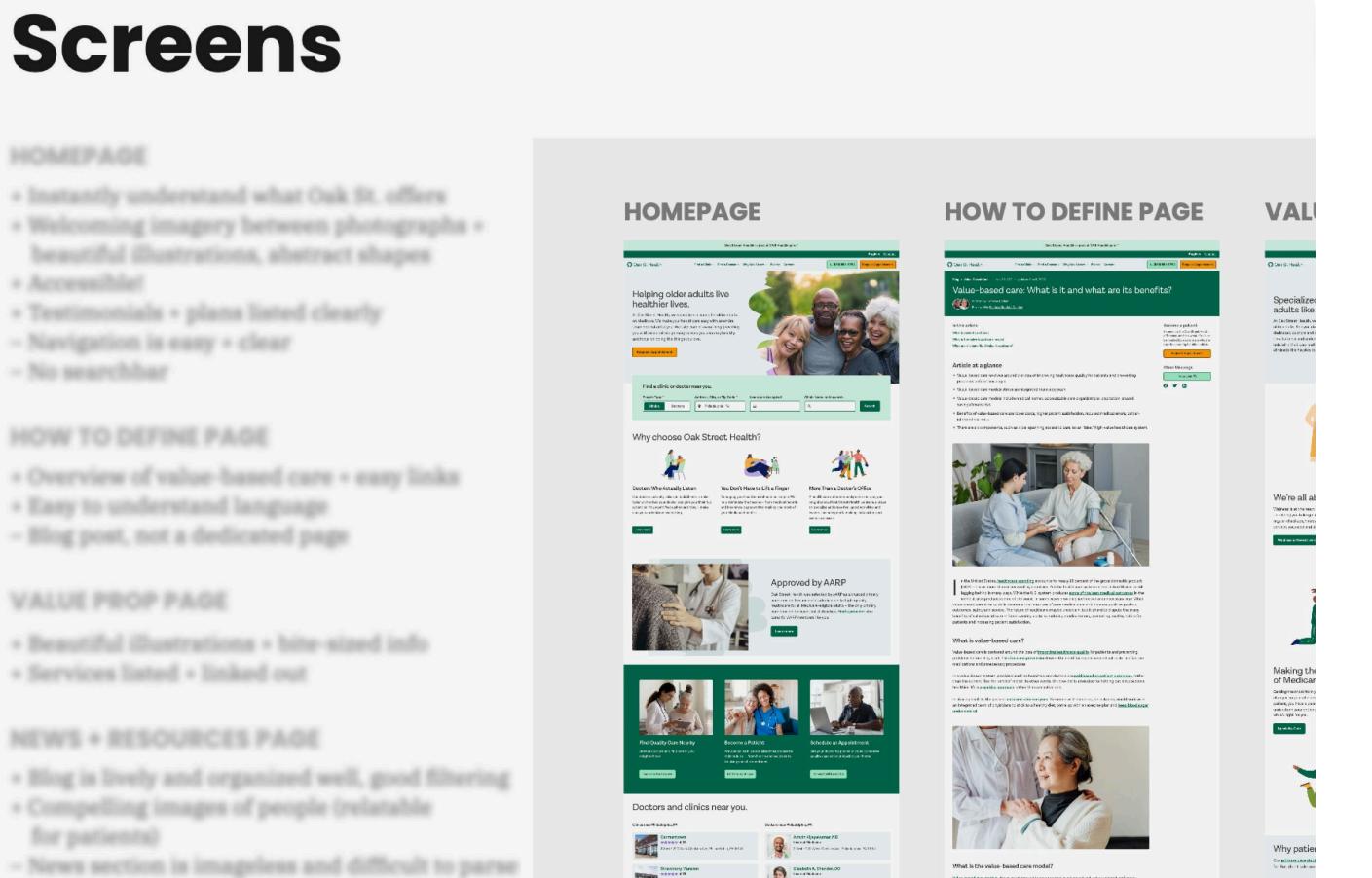
Build a new website with the updated Tandigm brand + deliver a flexible design system

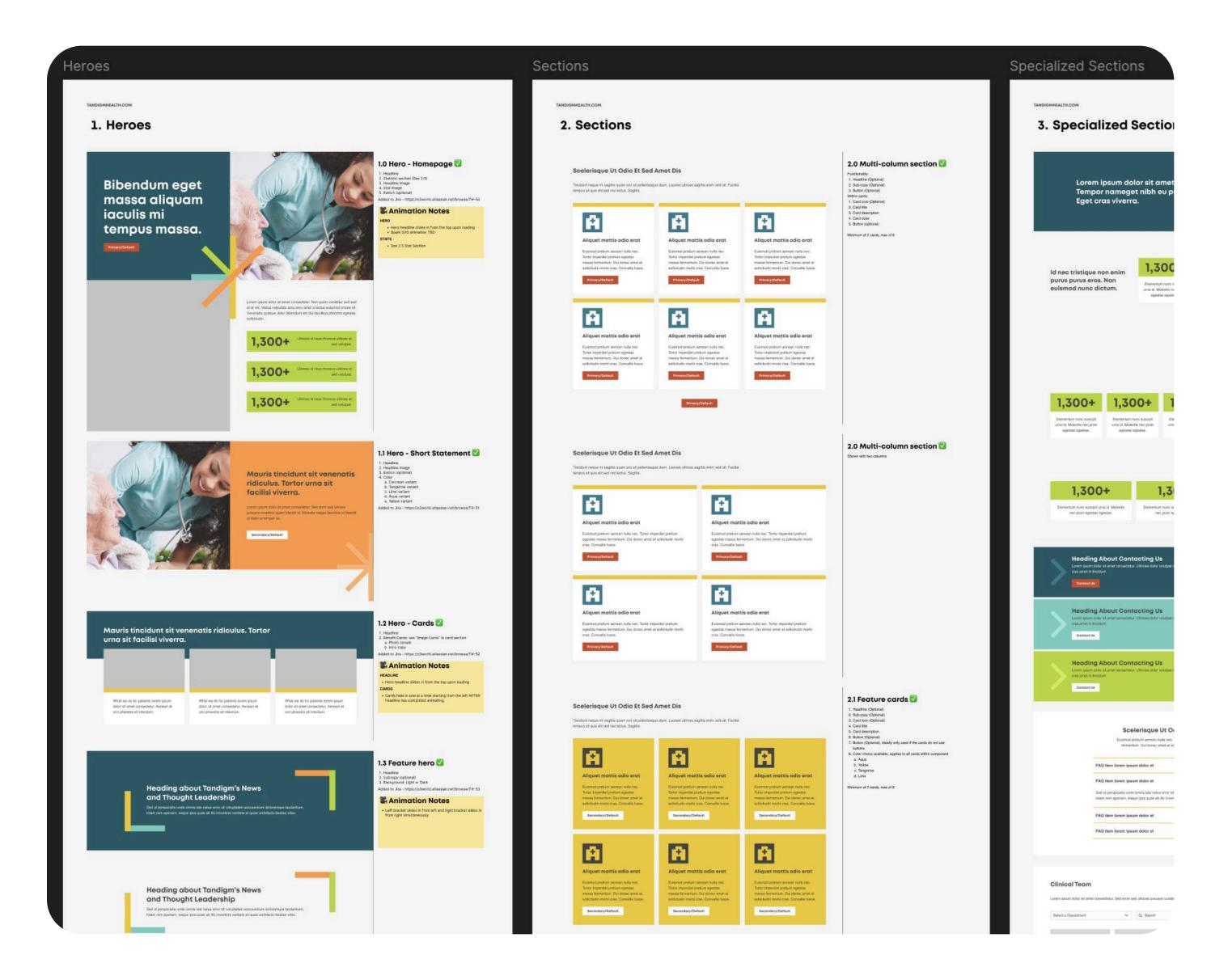
Client	Tandigm Health
Role	Lead UX Designer
Length	8 months
Team	UX Strategist, UX Writer
Year	2023-2024



Competitive analysis

Conduct analyses to inform
Tandigm's place in the landscape
+ how to differentiate them from
their competitors



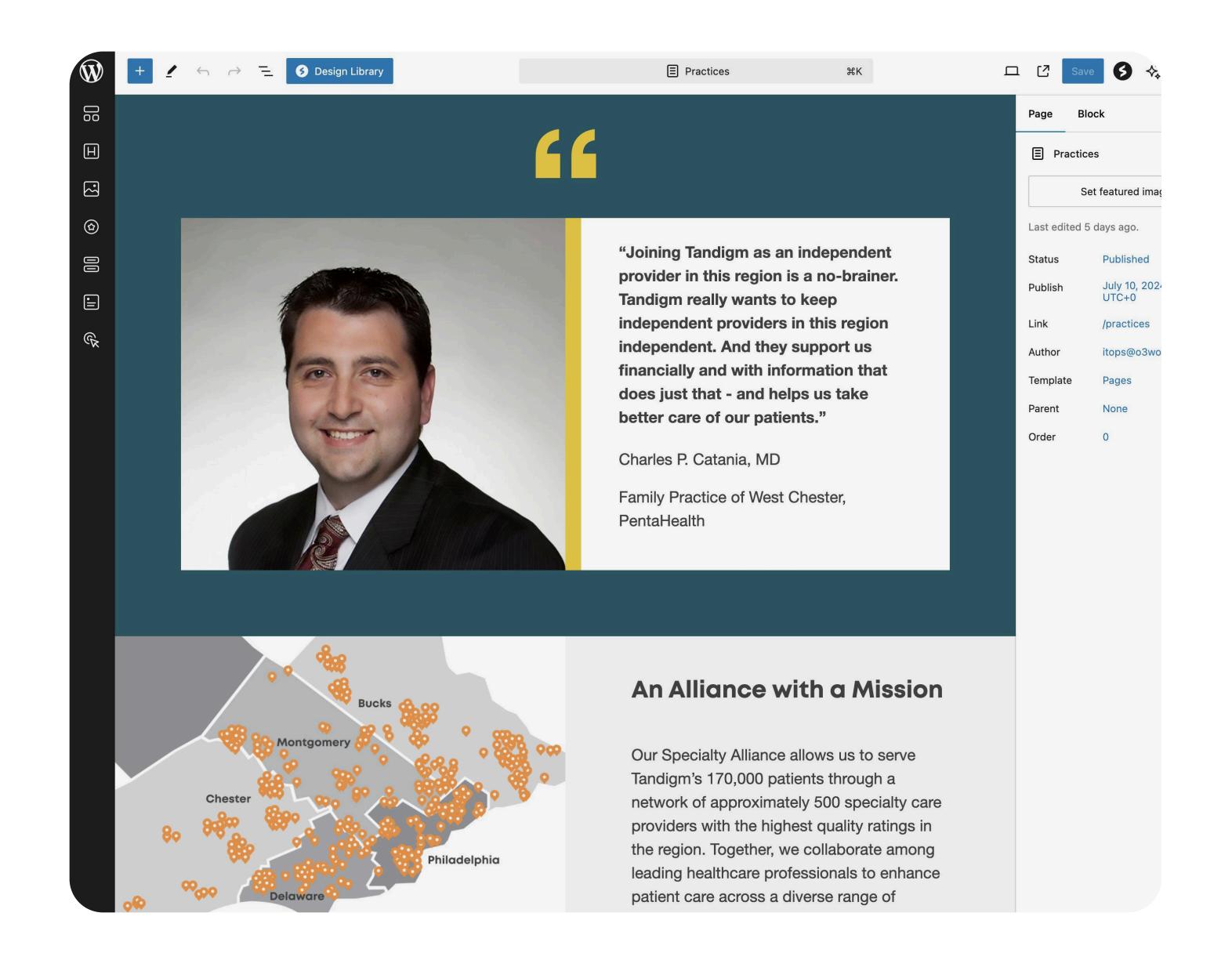


Design system + component library

Creating flexible components that fit the new Tandigm brand + meet the needs of the marketing team

Website build

Construct pages in Wordpress + populate content

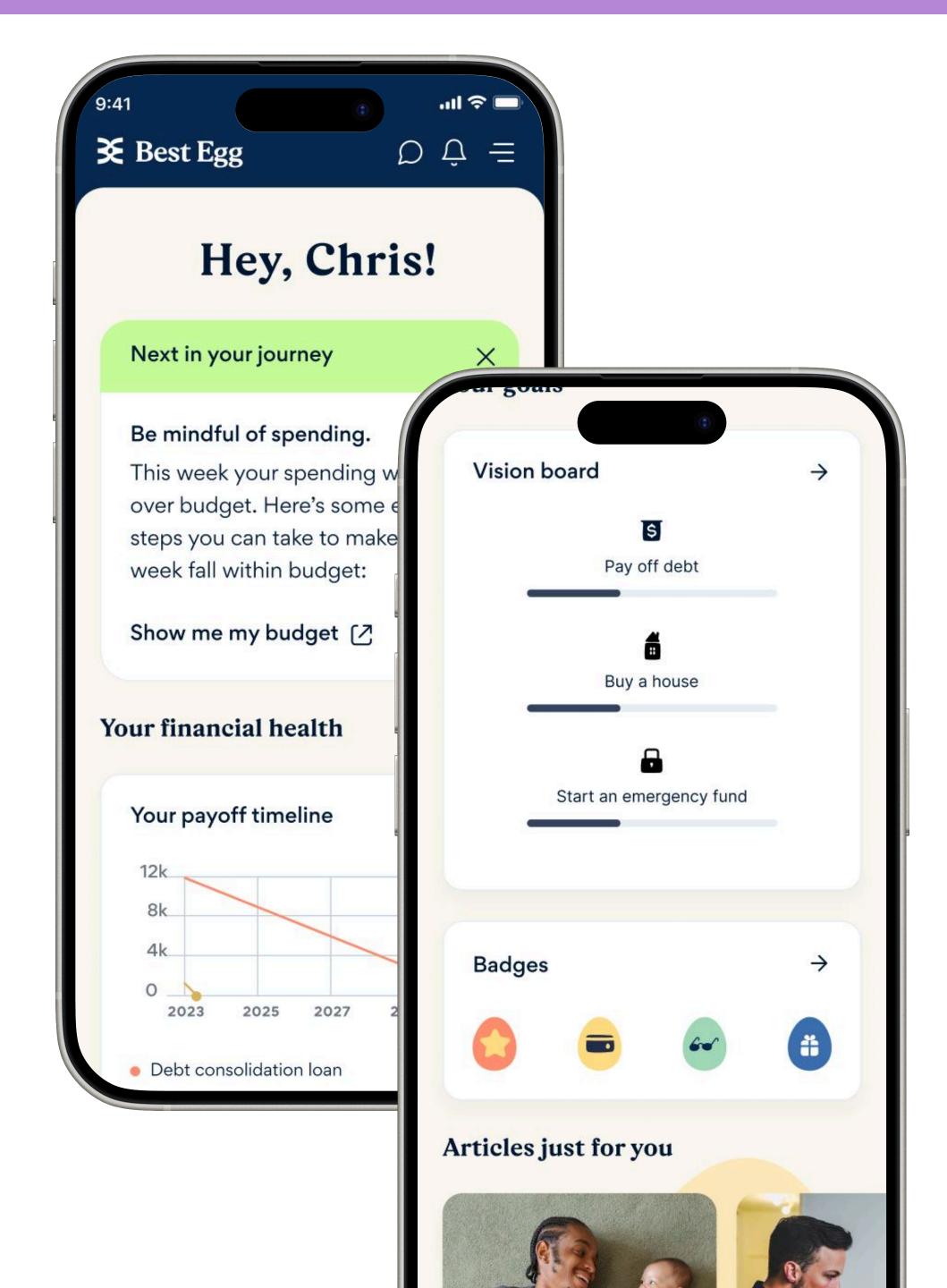


₹ Best Egg

Best Egg

Design + prototype the innovation of Best Egg's products to excite + inspire Best Egg team

Client	Best Egg
Role	Lead UX Designer
Length	2 months
Team	SVP Experience Research + Design, Chief Innovation Officer, UX Writer
Year	2022





Prototype

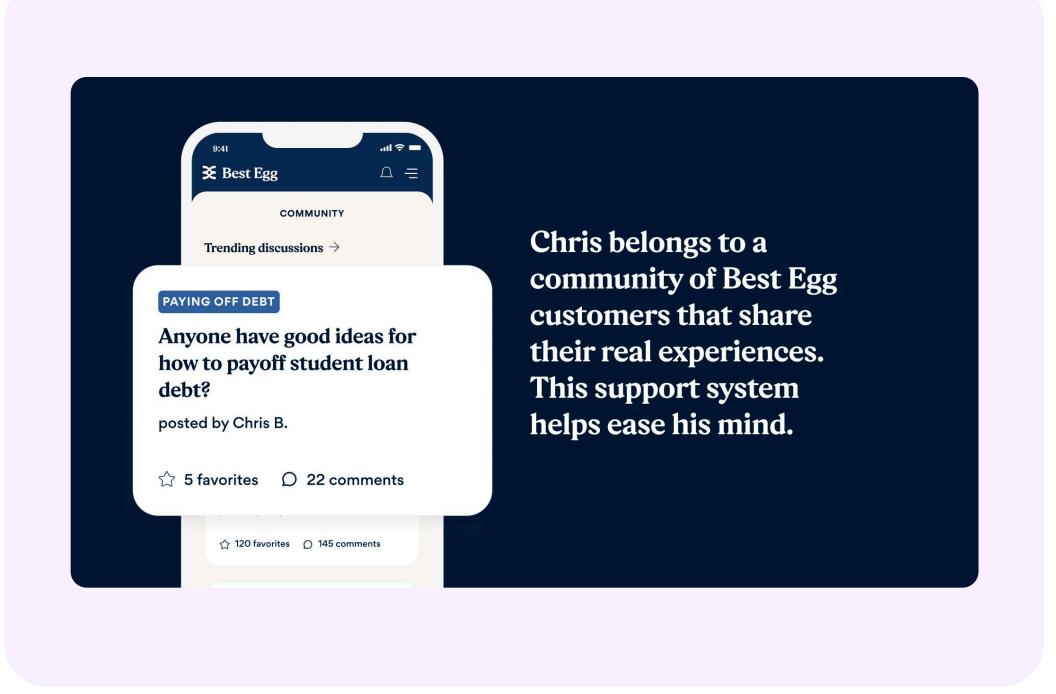
Personalized app

holistic, personalized recommendations based on a user's financial goals + budget

> Link to prototype

Deliverables





Sizzle reel for QBR

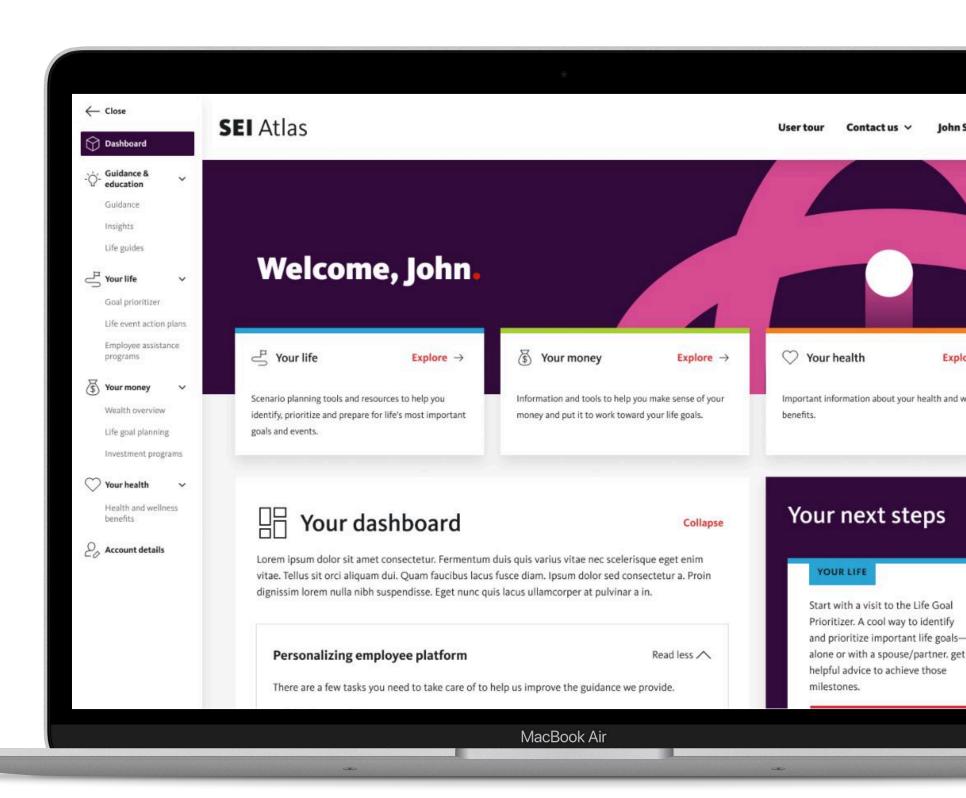
Slide deck for end-of-year innovation meeting



SEI Atlas

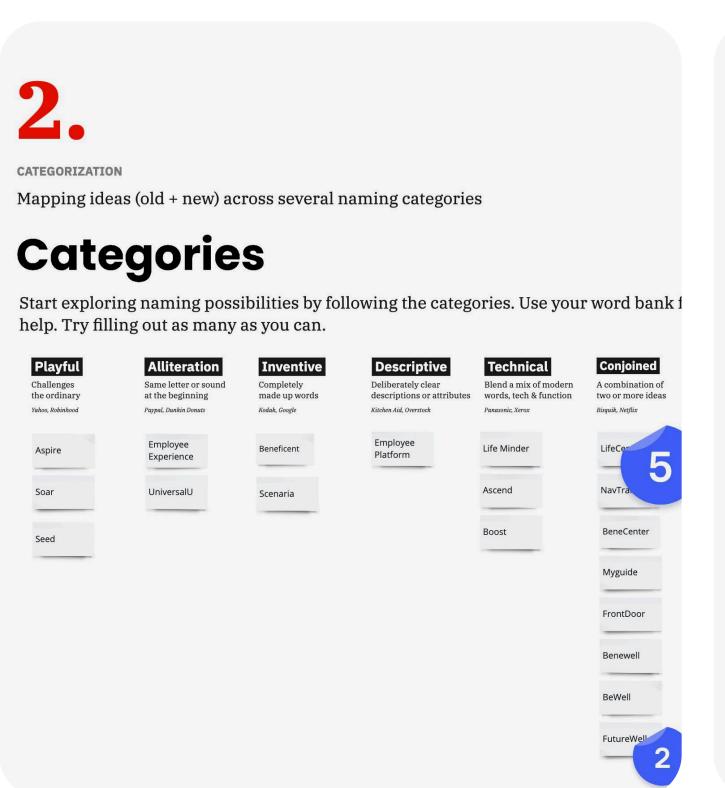
Brand, name, Ul kit creation + redesign for SEI employees' benefits, finances, and life planning portal

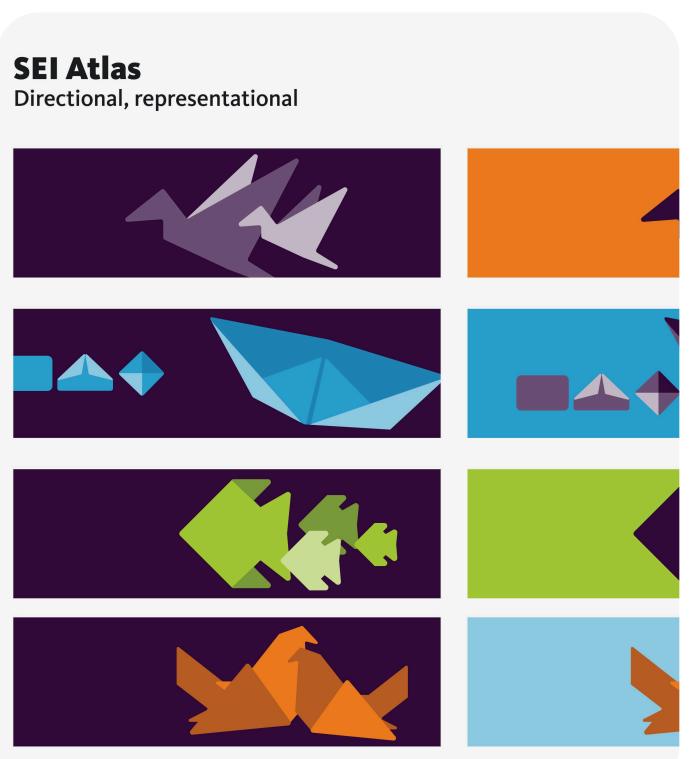
Client	SEI	
Role	UX Designer	
Length	16 months	
Team	Chief Innovation Officer, Senior UX Designer	
Year	2021-2022	

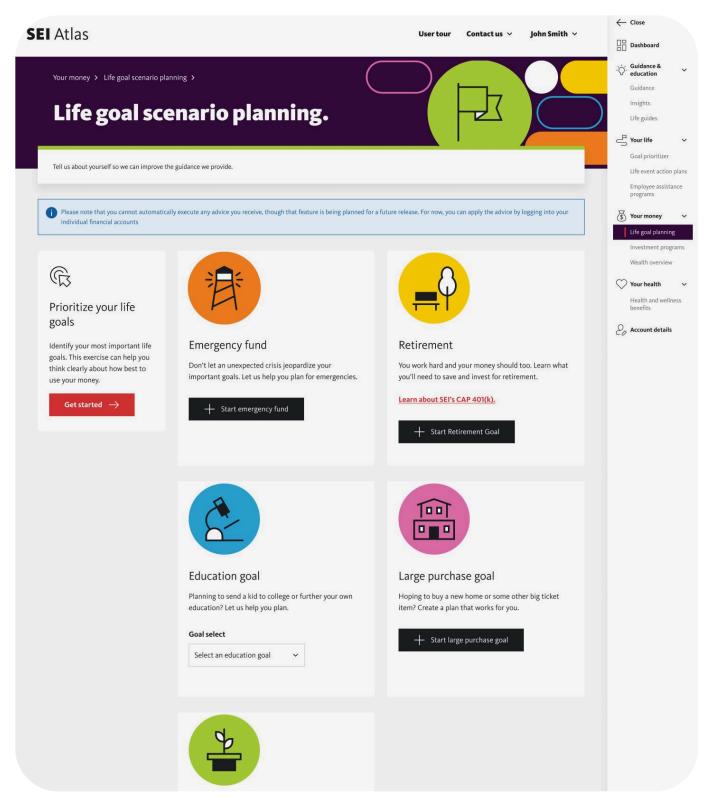


Activities

Naming + brand workshops, illustration style tiles, and UI iterations







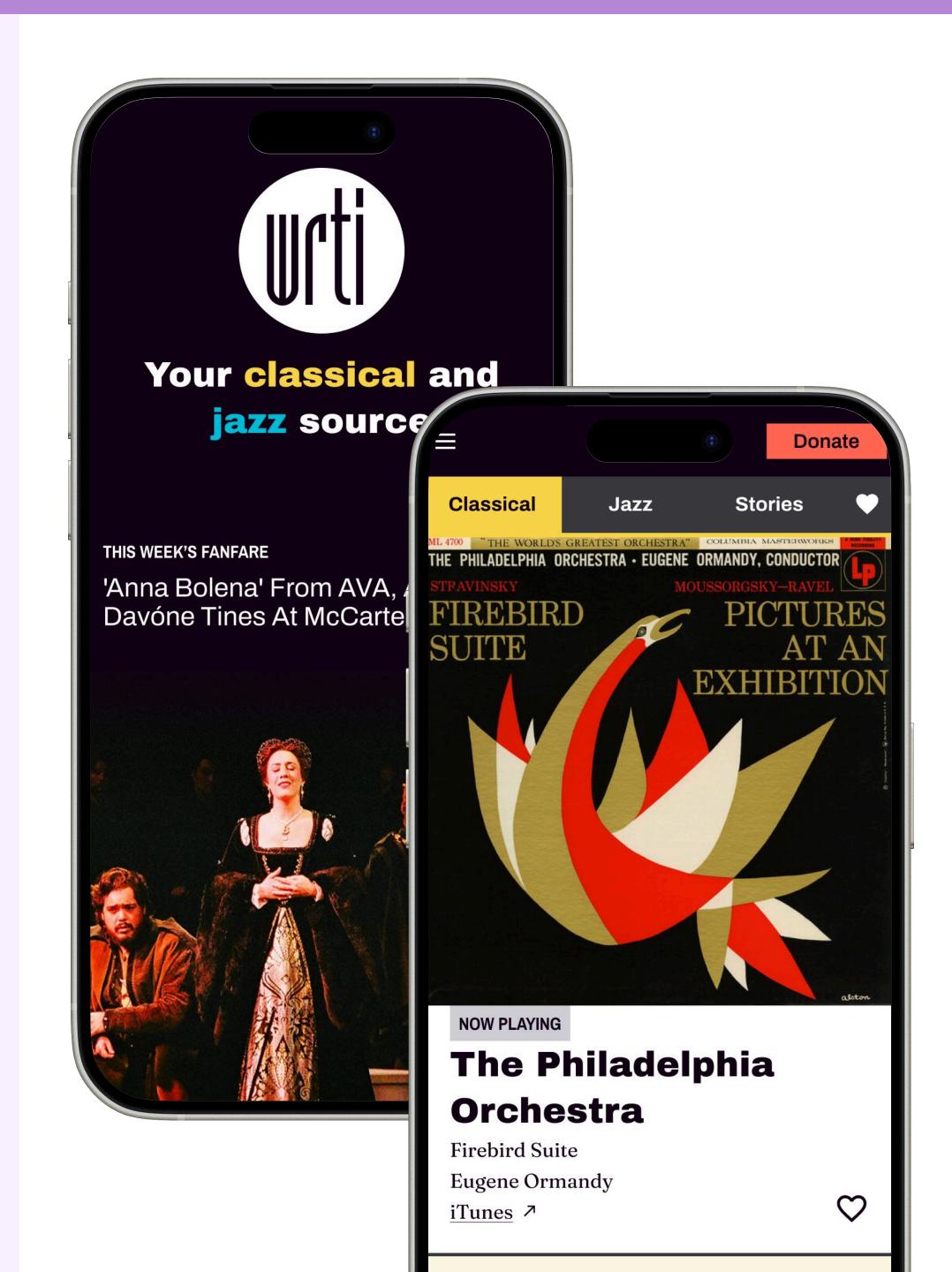
User interviews + usability testing

Interview script, prototype for interviews + testing, qualitative analysis, insights and recommendations



Redesign WRTI's brand + mobile app with considerations from user feedback

Client	WRTI
Role	Lead UX Designer
Length	2 months
Team	SVP Experience Research
Year	2021-2022



User survey

Producing user survey sent to all app users for qualitative + quantitative analysis, insights and recommendations

QUANTITATIVE FEEDBACK

Usability How well do the following statements apply to you?

		Strongly disagree	Disagree	Neutral	Agree
	I am comfortable navigating the mobile app	2%	5%	22%	41%
	I can quickly listen to the programs I want	3%	6%	22%	43%
	The information provided for what I'm listening to is accurate	4%	4%	11%	47%
8	I can easily find what I need when searching the playlist	4%	11%	31%	33%
	I can easily find future programs I want to listen to	2%	8%	44%	30%
	My streaming quality is stable	2%	5%	13%	46%





UI MOCKUPS

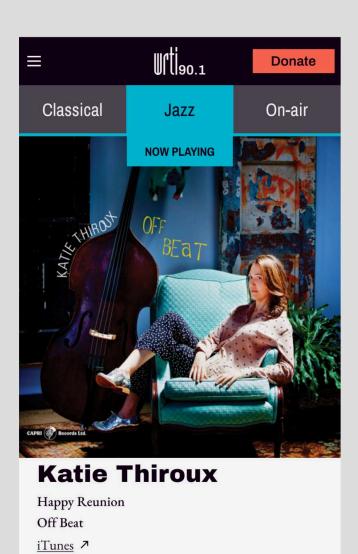


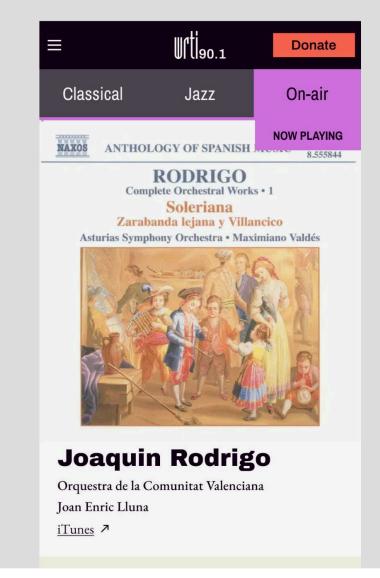
Orchestra Firebird Suite

Firebird Suite
Eugene Ormandy

<u>iTunes</u>

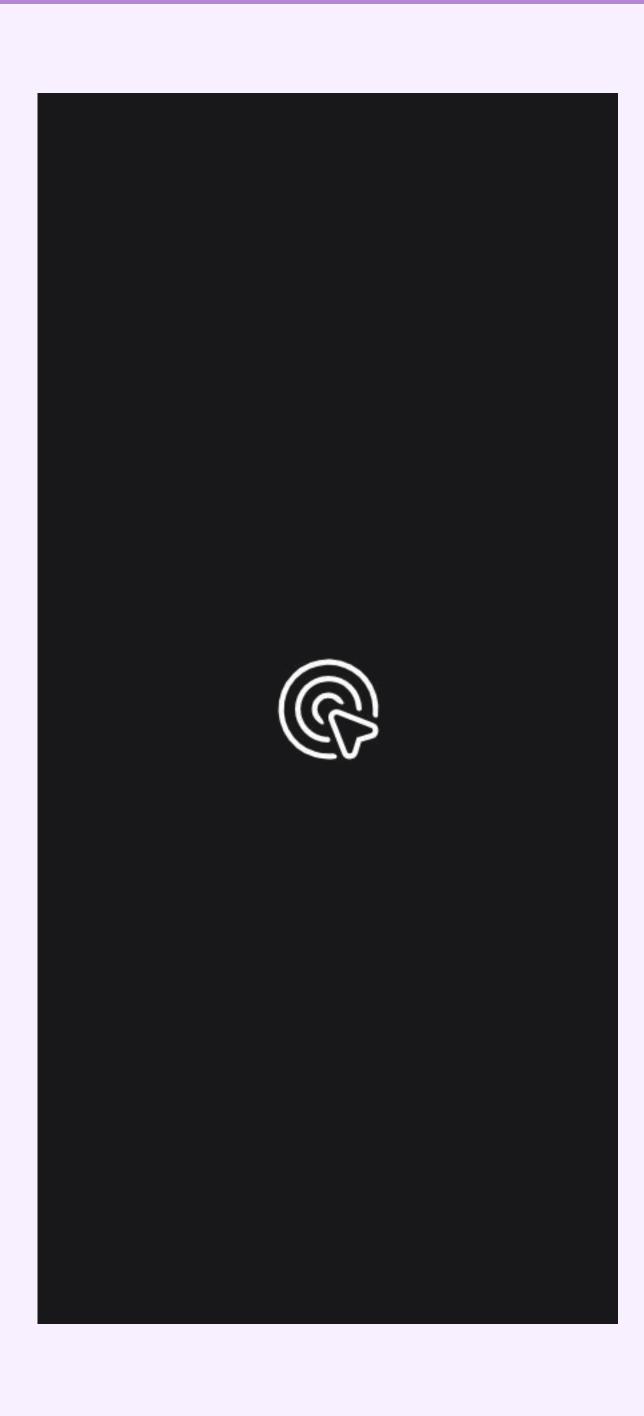
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Brand refresh

Walking WRTI through workshops and visual iterations to produce a new brand identity + accompanying UI kit



Prototype

Modernized app

refreshed interface, personalized recommendations

> Link to prototype



FIMC

Redesign FIMC's mobile and desktop product site + refresh approach to illustration and copy

Client	FIMC
Role	Lead UX Designer
Length	9 months
Team	Director of Client Strategy, UX Writer
Year	2021-2022



Not all heroes
wear capes.
Some give you amazing benefits.

Home Hero saves the day with reimbursements and discounts to protect your home.

If you don't have as much saved up as you'd like for emergencies, our Hero plans are an ble alternative that protect your wallet from unexpected costs — all for one low, rice.

It is all heroes wear capes.

Some give you amazing benefits.

If you get reimbursed during the stressful times, but with FIMC, you'll enjoy a counts and other perks that make the good days even better.

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If you don't have a support of the provided in the pro

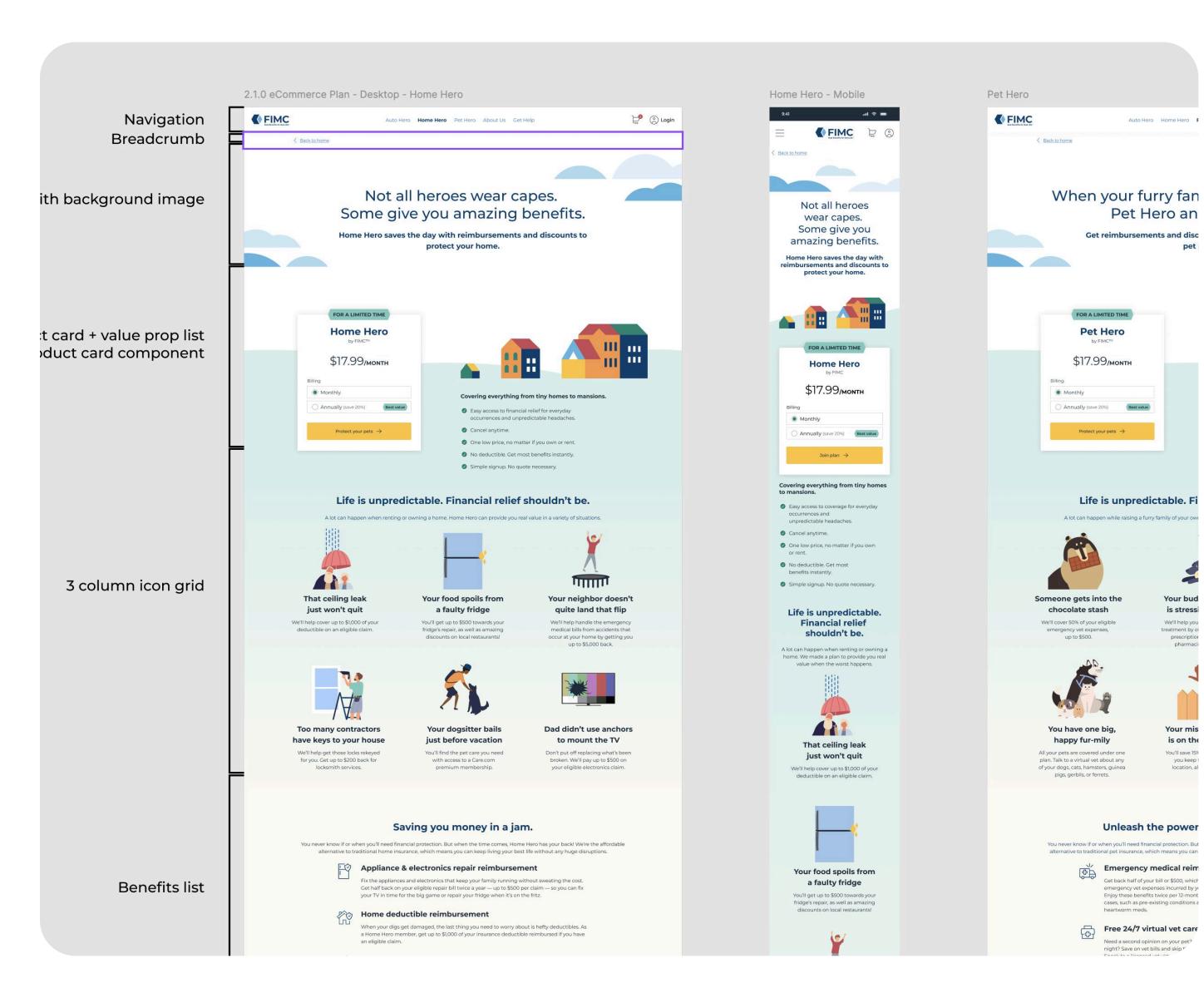
FOR A LIMITED TIME

Home Hero

\$17.99/монтн

Monthly

O Annually (save 20%)



Page redesigns

Utilizing new page layouts to create a clearer path for users to understand products + improve user engagement

Gamification + marketing

Created 6 branded, productfocused games for promotion on social media

