

## ACCOUNT INFORMATION

Name \_\_\_\_\_

Billing Address \_\_\_\_\_  
Street, City, State, Zip

Delivery Address \_\_\_\_\_  
Street, City, State, Zip

Phone - please indicate which number is best to call

Work \_\_\_\_\_  Cell \_\_\_\_\_  Home \_\_\_\_\_

Email Address \_\_\_\_\_ I  Own  Rent this property

If you own, is the deed under the name above?  yes  no

If no, please provide Name \_\_\_\_\_ Phone # \_\_\_\_\_

If renting, provide Owners Name \_\_\_\_\_ Phone # \_\_\_\_\_

Fuel Delivery:  Automatic  Will Call

## OIL EQUIPMENT INFORMATION

Current Fuel/Service provider \_\_\_\_\_ Customer is responsible to notify current provider

Heating System Type  Hot Water Boiler  Steam  Warm Air  Hydro Air

Water Heater System  Coil (off system)  Storage Tank  Oil Fired Hot Water Heater  Natural Gas  
 Electric  Propane

Other  Pool  \_\_\_\_\_

Would you like us to schedule a survey of your equipment for Service Contract eligibility?  Yes  No

How many burners do you have? \_\_\_\_\_ Heating \_\_\_\_\_ Hot Water \_\_\_\_\_ Oil Tank Size \_\_\_\_\_

Requesting delivery of  Heating Oil  Diesel Fuel  Off Road

Oil Tank Age \_\_\_\_\_ Last Burner Cleaning Date \_\_\_\_\_

Last Delivery Date \_\_\_\_\_

Last Year Usage \_\_\_\_\_

Square Footage of Home \_\_\_\_\_

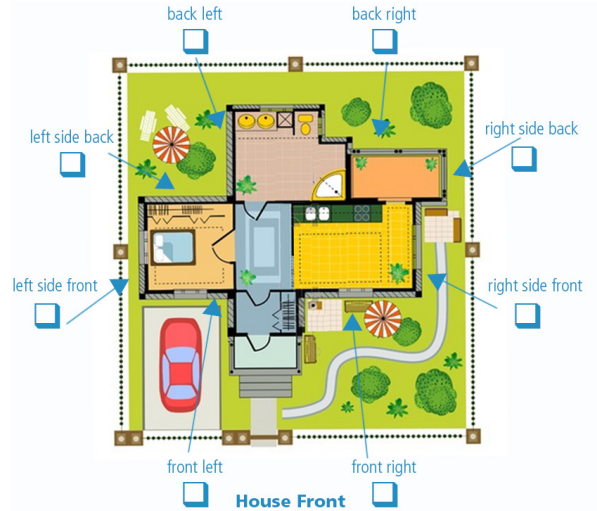
Oil Tank Location

Basement  Garage  Underground  Above Ground

Delivery Instructions

- \_\_\_\_\_
- \_\_\_\_\_

### OIL TANK FILL LOCATION



## PROPANE EQUIPMENT INFORMATION

Current Fuel/Service provider \_\_\_\_\_ Customer is responsible to notify current provider

Propane Applications  Heat  Hot Water  Dryer  Fireplace  
 Stove  Generator  Pool  Other \_\_\_\_\_

Would you like to buy/lease a Wesroc monitoring system?  Yes  No

Tank Size \_\_\_\_\_ Number of Tanks \_\_\_\_\_

Propane Tank Location  Above Ground  Below Ground

If you have a generator, please indicate size and model \_\_\_\_\_

Last Delivery Date \_\_\_\_\_

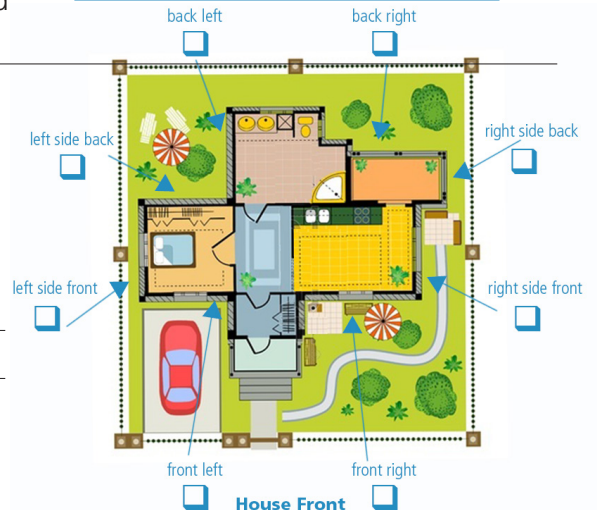
Last Year Usage \_\_\_\_\_

Square Footage of Home \_\_\_\_\_

Delivery Instructions

- \_\_\_\_\_
- \_\_\_\_\_

### PROPANE TANK FILL LOCATION





# APPLICATION

## PREFERRED BILLING PLAN

PLEASE CHECK ONE  Paper Billing  Email Billing

Direct Credit Card Payment

Card # \_\_\_\_\_ Exp. Date \_\_\_\_\_ CVV# \_\_\_\_\_

Name on Card \_\_\_\_\_ House # \_\_\_\_\_ Zip \_\_\_\_\_

Budget Plan  20-Day Billing

## CREDIT APPROVAL

It is New England Total Energy's policy to charge a credit card or pick up cash until we can establish credit.

I authorize NETE to charge my Visa or MasterCard internally.

Billing address for card needs to match house address below.

Card # \_\_\_\_\_ Exp. Date \_\_\_\_\_ CVV# \_\_\_\_\_

Name on Card \_\_\_\_\_ House # \_\_\_\_\_ Zip \_\_\_\_\_

*It is the customer's responsibility to inform New England Total Energy of any credit card updates.*

I will pay the driver cash at time of delivery (we are unable to deliver by appointment)

Social Security # \_\_\_\_\_ Date of Birth \_\_\_\_\_

Bank Name \_\_\_\_\_ Phone # \_\_\_\_\_

Bank Address \_\_\_\_\_  
Street, City, State, Zip

Bank Account # \_\_\_\_\_ Routing # \_\_\_\_\_

Previous Address \_\_\_\_\_ #years here \_\_\_\_\_  
Street, City, State, Zip

Name of Employer \_\_\_\_\_ Phone # \_\_\_\_\_

Employer Address \_\_\_\_\_ #years here \_\_\_\_\_  
Street, City, State, Zip

I have read and accept New England Total Energy's Credit Terms and Conditions.

Customer Signature \_\_\_\_\_ Date \_\_\_\_\_

Print Name \_\_\_\_\_

Referred by  Internet  Newspaper  Friend  Other \_\_\_\_\_

## **PURCHASES**

New England Total Energy will deliver, subject to the conditions described in "Non-Delivery Conditions", fuel oil at our established price. Deliveries will be made to you, on an automatic degree day basis, unless otherwise noted on this Agreement. A meter-printed ticket will be left each time a delivery is made. You agree to accept each delivery and to pay the amount due on your statement/invoice within 15 days from the billing date.

## **NON-DELIVERY CONDITIONS**

New England Total Energy will not be responsible for any failure to deliver fuel oil which is scheduled for delivery for any of the following reasons: fuel shortages, scarcity of labor, delay in deliveries by our suppliers, embargoes, strikes, riots, accidents, disorders, Acts of God, acts of any type by any governmental authority or for any reason beyond our reasonable control. In each and every case, New England Total Energy has the right to either cancel or postpone any delivery without any liability whatsoever. If New England Total Energy, Inc. deems the customer's credit unsatisfactory, or in the event of non-payment of any bill due, New England Total Energy may automatically suspend deliveries, pricing contracts, and service under this order to terminate the order with or without notice and without further responsibility.

## **SERVICE PLAN AGREEMENT**

If you have a Service Plan Agreement with New England Total Energy, you may also charge the price of the Service Plan Agreement to your credit account with us. If you do so, you agree to pay the full amount of the contract within 15 days of the statement/invoice on which this charge appears.

## **SERVICE CHARGES**

If you require service work, including parts and/or labor, which is not covered by the Service Plan Agreement, warranty or guarantee, you agree to pay for this billable service by paying the service invoice which is mailed to you directly after the service is performed or charge this amount to your charge account with us. If you do add this to your charge account, you agree to pay the full amount due for this service work within 15 days of receipt of the billable service invoice on which this charge appears.

## **HOW TO AVOID FINANCE CHARGES**

If payment in full is received within 30 days of transaction, no FINANCE CHARGE will be added on your account.

## **FINANCE CHARGES**

You agree that if you fail to make payments within 15 days of the statement/invoice, then you will pay a FINANCE CHARGE to be added to your account at the end of the first monthly billing cycle following the month in which those charges are incurred. The FINANCE CHARGE is calculated at the rate of .0493% per day (1.5% monthly or 18% annually), or the highest interest permitted by law, whichever is lower. You agree that if you fail to pay the amount when due under the terms of this Agreement, default will have occurred. If you are in default, New England Total Energy can demand immediate payment of your outstanding balance. You agree that if New England Total Energy or its assignees hire an attorney or collection agency to collect your outstanding balance, you will have to pay all costs of collection. These costs will include Court fees, Sheriff's fees and reasonable attorney or assignee fees.

## **WAIVER OF SUBROGATION**

New England Total Energy and the Customer each hereby waive any and all rights of recovery against each other, including our officers, members, agents and employees, occurring on or arising out of this Agreement, the delivery of heating oil and any system maintenance or repair at your premises to the extent such loss or damage is covered by proceeds received from casualty, homeowners or other insurance carried by the other party. The party sustaining such loss shall have no right of recovery against the other party; or the agents, servants, or employees of the other party; and no third party shall have any right of recovery by way of subrogation or assignment or otherwise. New England Total Energy and the Customer shall each indemnify the other party against any loss or expense, including reasonable attorney or assignee fees, resulting from the failure to obtain such waiver. This mutual waiver shall be in addition to, and not in limitation or derogation of, any other waiver or release contained in this Agreement with respect to any loss of, or damage to, property of the parties hereto.

## **IRREGULAR PAYMENT & DELAY OF ENFORCEMENT**

New England Total Energy can accept late payments, partial payments or payments marked "payment in full" without losing any of our rights under this Agreement. New England Total Energy can also delay enforcing our rights under this Agreement without losing any of our rights under this Agreement.

## **CANCELLATION**

We or you can cancel your account at any time on 30 days written notice. If you have a price contract, we retain our rights to enforce that contract. You agree to remain responsible for payment for all purchases made before the 30 days period expires. We also have the right to cancel your account without notice if you fail to make payments on time. New England Total Energy may order a consumer report in connection with this application and subsequent consumer reports in connection with updating, renewing existing, or future extensions of credit. Upon your request, New England Total Energy will provide the name and address of the consumer credit reporting agency furnishing such a report to us.

The Federal Equal Credit Opportunity Act prohibits us from discriminating against you in any way in the granting of credit. The Federal Agency which administers compliance with this law is the Federal Trade Commission, Washington, D.C., 20580.

Your signature on the enrollment form constitutes your acceptance of all the terms and conditions set forth herein. There shall be no changes, verbal or written, accepted to the terms and conditions set forth herein.

## **NOTICE TO BUYER**

(a) Do not sign this Credit Agreement before you read it or if it contains any blank spaces; (b) you are entitled to a completely filled in copy of this Credit Agreement.

