

As a member of AAC Agility Team Canada and the owner of incredibly talented and athletic dogs, I have been a customer of Petsecure for over 15 years and have insured six dogs in that time frame.

I've never wanted money to be the reason I make decisions in my dogs' health. I want them to always have access to the best treatment possible in their time of need. I've had to rely on my Petsecure coverage on many occasions that I never could have predicted as a pet owner.

Oddly enough, the health scares have been mostly unrelated to the dog sports they play but rather as a result of day to day life. Situations like spinal surgery, bladder stones, accidental poisoning, concussions, eye injuries, seizures, heatstroke, cancer and all the diagnostic tests that go along with many other conditions.

Not once did my claims get questions and there has never been a delay in my claims being processed. At the unfortunate passing of two of my beloved pets, I didn't even need to make the call to cancel my policies. Petsecure processed the final claim and sent me a lovely letter on the loss of my pet and told me everything was looked after.

Petsecure is the only insurance company I recommend to friends, family, students and the many customers of my doggy daycare. I know they'll be looked after in their time of need and will receive incredible customer service."

Anneli Hilton



