

Absolute Therapy, LLC

Cancellation Policy

PLEASE READ

We ask that you please let us know 12 hours in advance if you will have to cancel your appointment (this can be by means of email, voicemail, phone, in person, etc). Keep in mind that most of our therapists and electrologist travel a great distance to come in for your appointment, sometimes only for your appointment. By letting us know of your cancellation in advance, your therapist and/or electrologist can either save gas, or fill that spot with someone else.

But hey...we understand things happen. So, 1 “no-show” is a given.

(“No-show” — clients who do not notify at least 12 hours before appointment start time)

~Upon your 2nd no-show in a 6-month period, **you will be charged for the 2nd no-show appointment.** You will continue to be charged for each no-show appointment until you no longer have 2 no shows in a 6 month period. If you have a credit/debit card on file, it will be charged for payment for any no-show appointments owed.

~If you have credit on your account, your account will be deducted the price of the missed service upon your 2nd no show and any no-shows thereafter for the next 6 months.

~If you are a member, and your 2nd no-show is on a “free” monthly massage or roll-over, you will automatically lose that massage for the month. If your 2nd no-show is on a discounted service, you will be charged for that discounted service. (This will pertain to any no-shows thereafter for the next 6 months).

We thank you for your understanding and we appreciate each and every one of you!

By signing this cancellation policy, I understand and agree to all terms above.

Client’s Signature _____ Date _____

Client’s Printed Name _____

_____ I would like to receive a copy of my signed Cancellation Policy.

_____ I would **not** like to receive a copy of my signed Cancellation Policy.