

Absolute Therapy, LLC

Membership Rules and Regulations

Your membership:

- Memberships may not be shared.
- Memberships are \$60.00 per month, which includes 1 free 60 minute massage, and 20% off all other spa services (this does not include retail products, Esthetician services, or Electrolysis).
- First time membership payment will be taken out the day of sign up, and again on a monthly basis on one of the arranged payment dates (1st/16th).
- Members are only allowed to acquire 3 roll-overs. If member is unable to come in for the monthly free massage, it may roll-over into the next pay period. Member will have to use the monthly free massage first for that pay period, then member may come back to use the roll-over.
- Members can only use 1 roll-over per day.

Freezing your membership:

- A minimum of two payments must be made before a membership is eligible to be frozen (sign up fee and 1 automatic draft).
- When a membership is frozen, you may not use membership benefits for the duration of the freeze period. Members may still use their roll-overs.
- The maximum amount of time a membership can be frozen is 90 days. After the account is unfrozen, the member may go back to using benefits. The member may not freeze account again for at least 60 days.

Cancelling your membership:

- Members may cancel membership at any time after at least 2 payments have been made (sign up fee and 1 automatic draft).
- Once, canceled, members have until the end of the current pay period to use membership benefits and roll-overs. After the current pay period ends, all benefits and roll-overs will expire.
- No refunds will ever be issued.
- Membership may not be reinstated at any time after cancellation.

No shows:

- Your first no-show is a given, we understand things happen. However, if your 2nd no show is on a free monthly massage or roll-over, you will automatically lose that massage for the month. If your 2nd no show is on a discounted service, you will lose the following month's "free" massage. (This will pertain to any no shows thereafter for the next 6 months).

I certify that I have read and understand the rules and regulations that were provided to me and I will comply with the consensus herein. I also agree to follow clinic rules and regulations. I understand that Absolute Therapy, LLC has the right to refuse or discontinue service for any reason they see fit.

Signature: _____ Date: _____