



August 2023

John Q. Customer
Or Current Resident
123 Anywhere Street
Baltimore, MD 21201

Dear Valued Customer:

In the coming weeks, BGE will be upgrading the underground conduit system in your area to help ensure the safety and reliability of our energy delivery service for customers. The conduit carries segments of BGE electric distribution cables that serve customers in Baltimore City. This project is different than the substation work that will commence in 2024.

The Hillen Road Conduit Project will occur on Sherwood Ave from Hillen Road to Belvedere Ave. and from Sherwood Ave to Belvedere Ave. Work will begin August 14, 2023 and will continue Monday through Friday from 9 a.m. to 3 p.m. and is tentatively scheduled for completion by mid-December. In addition, outside of construction hours, BGE's fenced in lot at the corner of Ramblewood Road and Hillen Road will be an active staging site.

Traffic patterns in your area may change to accommodate equipment use and worker safety, but no roads will be completely closed. Flaggers will be present to help direct traffic in the area during the project. Workers will not need access to your home or yard. You will be notified in advance if planned outages are required to complete this work.

If you have any questions or concerns, please feel free to contact the BGE Conduit Department at BGEConduitBaltimoreCity@bge.com or 410.470.7701. For more information, visit bge.com/conduit.

Thank you for your patience during this important service reliability project that benefits our customers and supports the State of Maryland's net-zero emissions goals.

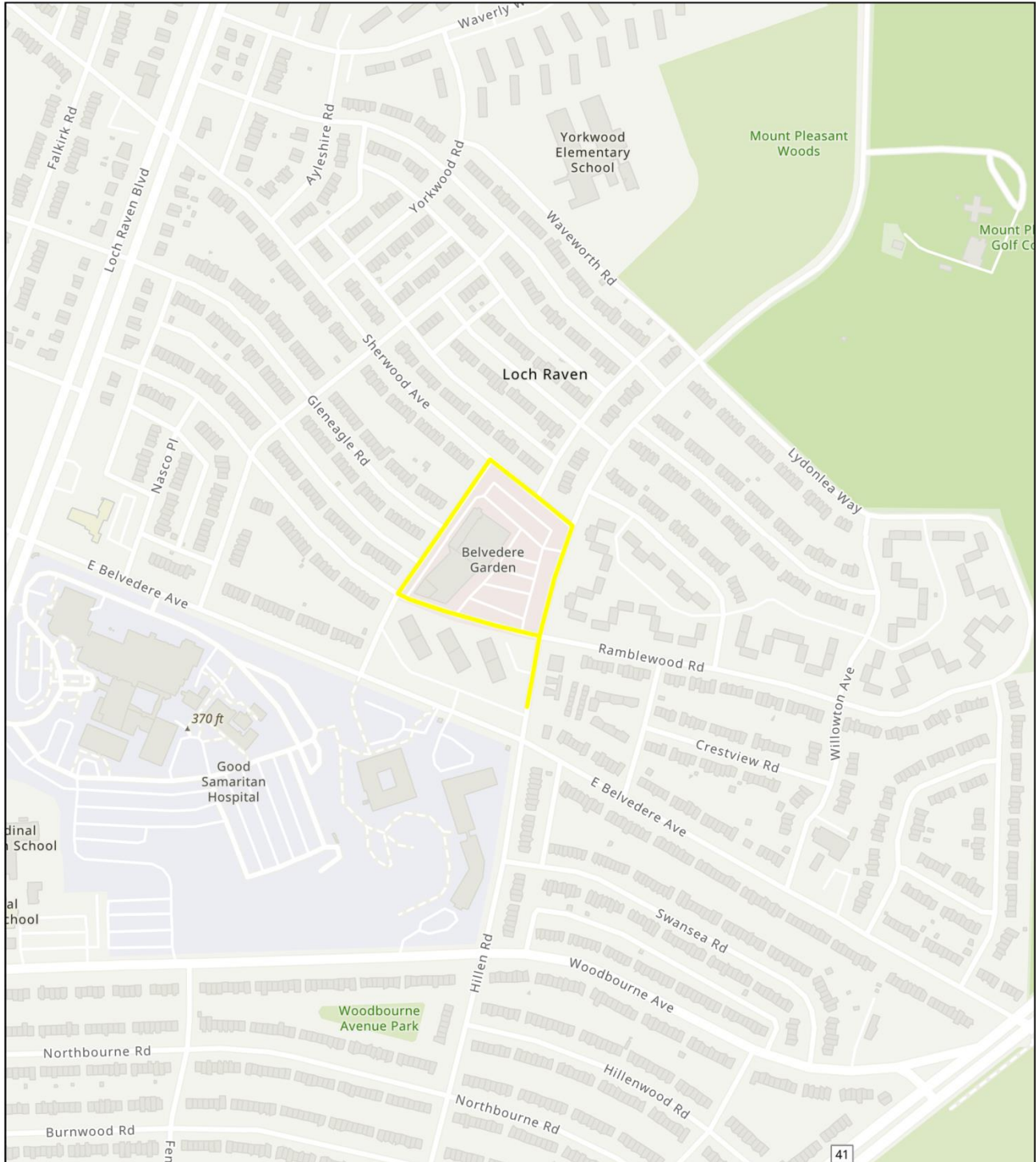
Sincerely,

Bill Francis

Bill Francis
Senior Construction Manager
BGE Conduit Department

Sterling Sumwalt

Sterling Sumwalt
Senior Engineering Tech
BGE Conduit Department



Legend

 **Work Area**

Hillen Road Electrical Project



July 2023 (JK)

Prepared by Assedo Consulting

