

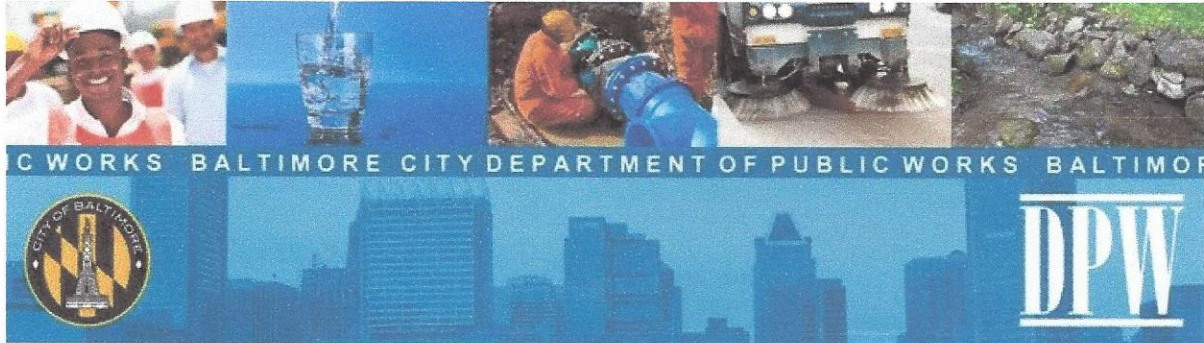
## Protect Your Pipes as Temps Drop!

City of Baltimore <baltimorecity@alerts.baltimorecity.gov>

Mon 1/10/2022 4:01 PM

To: thelochravenimprovementassociation@hotmail.com <thelochravenimprovementassociation@hotmail.com>

Having trouble viewing this email? [View it as a Web page.](#)

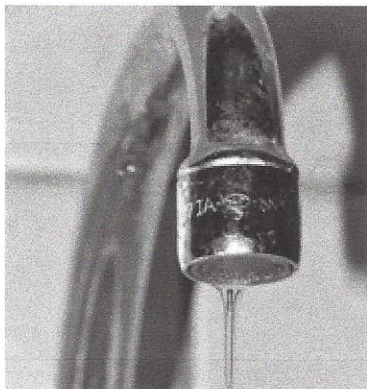


Baltimore City Department of Public Works: Jan. 10, 2022 .

## Protect Your Pipes!

Frigid temperatures and blustery conditions are expected to hit the Baltimore area this evening and will be in the City throughout the week. The Baltimore City Department of Public Works (DPW) reminds residents that residential water lines as well as the City's water main infrastructure may be impacted by the cold temperatures. Cold weather can harm water infrastructure especially during long periods of cold and repeated freeze/thaw cycles. Water service lines and water meters can freeze when the temperature remains below 25 degrees for extended periods of time. Sub-freezing temperatures can also impact water mains, causing the ground to buckle and shift, resulting in broken water lines.

To monitor weather conditions, please visit the National Weather Service Baltimore-Washington webpage: <https://www.weather.gov/lwx/>.



### Let a Thin, Steady Stream Flow!

When temperatures drop below freezing, let a thin stream of cold water run from a basement faucet or from a faucet located on the lowest level of your home.

The stream should be a continuous flow, about the thickness of a pencil lead. This water can be caught in a bucket and used later.





## HOW TO PREVENT FROZEN PIPES

Pipes and water meters can freeze when the temperature remains below 25 degrees for extended periods of time. The following tips help protect water lines during periods of cold weather:



Let a thin stream of cold water run from a basement faucet.



Monitor your sump pump. A frozen drain pipe could result in a flooded basement.



If your interior pipe is frozen, warm it with hot air from a blow dryer where it enters your house.



Know the location of the water shutoff valve in your home and check it periodically. Shut off water to outside faucets.



Insulate pipes in unheated parts of your house.



Keep bottled water on hand.

**For water emergencies in Baltimore City please call 311 or (410) 396-5352 in our Baltimore County service area.**

### Water Emergencies

DPW maintains outdoor water lines up to and including the meter. Water lines running from the meter to the house, and internal plumbing, are the responsibility of the property owner.



**For water emergencies in Baltimore City, please call 311, or call 410-396-5352 in our Baltimore County service area.**



## Water & Sewer Line Protection

NOW  
AVAILABLE!

Find Out More Information



Consider getting a service protection policy for your exterior water/sewer lines. Baltimore has partnered with **HomeServe USA** to provide these low-cost protection plans. Please visit [BaltimoreServiceRepairs.com](http://BaltimoreServiceRepairs.com)

### What Happens When a Water Main Breaks?

Although water main breaks happen throughout the year, the winter months can be especially hard on infrastructure. Water mains break due to a variety of factors, especially freezing and thawing conditions that can cause the ground to shift and put stress on the pipes. A history of previous breaks, pipe corrosion, soil conditions, and age contribute to water main breaks. Once service is restored, customers who have lost water service should allow water to run through a sink or tub faucet until it is clear.





## When a Water Main Breaks



**1**  
**Report to 311**  
(phone, mobile app, online)  
**Baltimore County:**  
**410 396-5352**

**2**

**DPW inspector  
dispatched to  
confirm break**



**3**

**Valve  
located &  
turned off**



**4**

**Underground  
utility lines  
are marked**

**5**

**Broken main  
located, dug up  
& repaired  
or replaced**

**6**

**Excavation  
site filled  
in & roads  
repaved**



Use our interactive map to  
check for water main work in your area:  
**[publicworks.baltimorecity.gov](https://publicworks.baltimorecity.gov)**

Know someone who could use this information?

Forward this email to them or

**SHARE**