



GRETCHEN SLAPINSKY

Creative Director



I am a dynamic creative leader with a proven track record of guiding multidisciplinary teams—including art directors, designers, content developers, and editors—to produce innovative, brand-building deliverables that are human-centered, inclusive, and accessible while meeting client expectations in quality, timing, and budget. With a strong focus on team management, I excel at mentoring and empowering high-performing creatives, fostering open communication, and driving a culture of vision and accountability. My expertise in design thinking enables me to lead the development of compelling storytelling content for a diverse range of B2B and B2C marketing materials, from branding and digital ads to videos, presentations, and digital platforms. Additionally, I play a key role in business development, contributing to strategic initiatives, RFPs, and pitch meetings to successfully secure new clients and high-value projects.

PROFESSIONAL EXPERIENCE

MOCK5 DESIGN, INC., LANSDALE, PA 2014 – PRESENT

Creative Director (2020 – present)

Manage strategic creative development of large, highly complex brands and projects, hiring and overseeing a 12-person team of art directors, designers, content developers, editors and contractors for clients including Merck, Organon, Bayer, AstraZeneca, Johnson & Johnson.

- Contribute to new business initiatives and fiscal planning as an agency executive.
- Participate in the creation and delivery of creative presentations for existing client projects and new business opportunities.
- Lead design strategy to create impactful, inclusive, engaging concepts that will build brands.
- Use best design practices to foster innovative problem solving and creative execution.
- Create and follow brand style and client process guidelines to ensure brand consistency.
- Oversee the studio's design and content development team, providing clear direction and constructive feedback.
- Stay up to date on the latest trends in AI and digital marketing.
- Collaborate with account management on multiple projects simultaneously, ensuring timely completion, quality, and meeting budget and profit margins.

Associate Creative Director (2019 – 2020), Senior Art Director (2014 – 2019)

Worked with the creative director, account managers, and the executive team to execute innovative, relevant and impactful design; oversaw the work of the art directors and designers; and coordinated project development with the content developers and editors.

GMA INK, ERDENHEIM, PA 2001 – 2015 CREATIVE DIRECTOR

Created of a wide range of projects, concept through photography to final deliverable, including ads, collateral materials, and web graphics for clients that included University of Pennsylvania Health System, Penn State Great Valley, Friends Hospital, Janssen Biotech, Inc., Montgomery County Intermediate Unit.

- Managed scheduling and quality control; presented concepts and designs to clients. Handled cost estimation, account management, project management, production management, and billing.

REIMEL CARTER | EARLE PALMER BROWN, PHILADELPHIA, PA 1999-2001

Art Director

Directed of a wide range of projects, concept through photography to final deliverable, including ads, collateral materials, and web graphics. Managed scheduling and quality control; presented concepts and designs to clients such as GMAC Home Services, Stonebridgebank.com, ACME Markets, Giorgio Foods.

New postpartum hemorrhage treatment device awareness & adoption

THE JADA SYSTEM

MAIN SERVICES PROVIDED

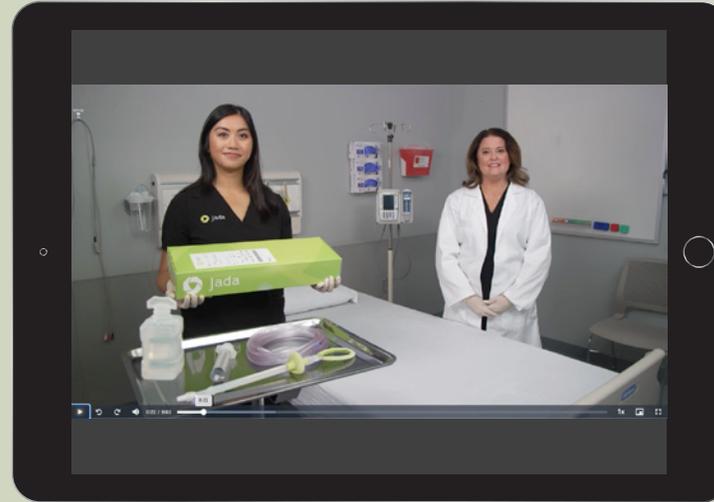
Product launch support, banner ad campaign, email campaign, journal ads with QR code analytics, training video, trade show graphics

PROJECT HIGHLIGHTS

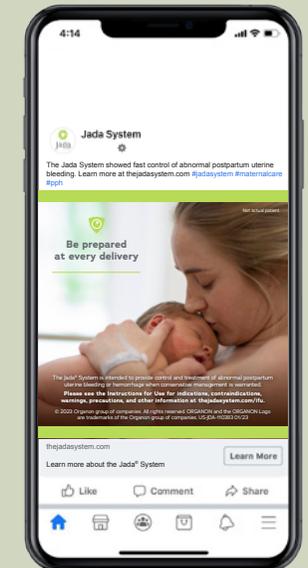
Awareness and adoption campaigns for innovative treatment of postpartum hemorrhage; evolved existing content; efficient & successful legal reviews; fast time to market

REACH

L&D health care providers, U.S. hospitals



Tap to view video



Tap to view video

Vaccination in the pharmacy

ADULT VACCINATION PROGRAM

MAIN SERVICES PROVIDED

Omni-channel strategy; full rebranding of website, pharmacist resource suite, in-pharmacy signage, vaccination tools, patient education

PROJECT HIGHLIGHTS

Market research; outreach spanning multiple target audiences: cross-team collaboration

REACH

U.S. pharmacists and consumers



ENHANCING VACCINATION WORKFLOW

A year-round reference tool for pharmacists

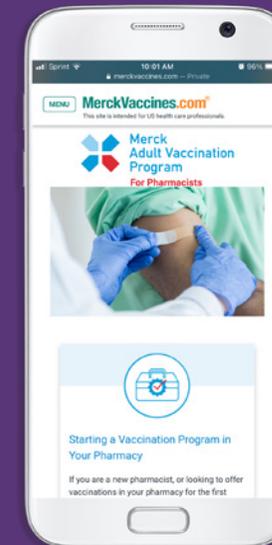
[Start Here](#) →



6 Tips for Pharmacists to Help Get Eligible Patients Vaccinated

| | | |
|---|---|--|
| <p>1 FLAG THE BAG</p> <p>Flag the bag to identify patients eligible for vaccination</p> | <p>2 DELEGATE</p> <p>Delegate tasks to staff as appropriate to allow your self time to talk with patients</p> | <p>3 ADDRESS CO-PAY CONCERNS</p> <p>Understand insurance reimbursement options and address patients' vaccination co-pay concerns</p> |
| <p>4 SHARE 4</p> <p>Shape a clear and personal recommendation</p> | <p>5 DO 2 IN 1</p> <p>Discuss administration of 2 vaccines in 1 visit, when applicable</p> | <p>6 REPEAT YOURSELF</p> <p>Repeat recommendation discussions to ensure eligible patients get vaccinated</p> |

For more information on these tips, visit MerckVaccines.com/MAVP



Vaccination in the pharmacy

REGIONAL SOCIAL CAMPAIGN

MAIN SERVICES PROVIDED

Social media campaign announcing the new NY pharmacy vaccination law. omni-channel customer experience strategy; content development; custom design & animation

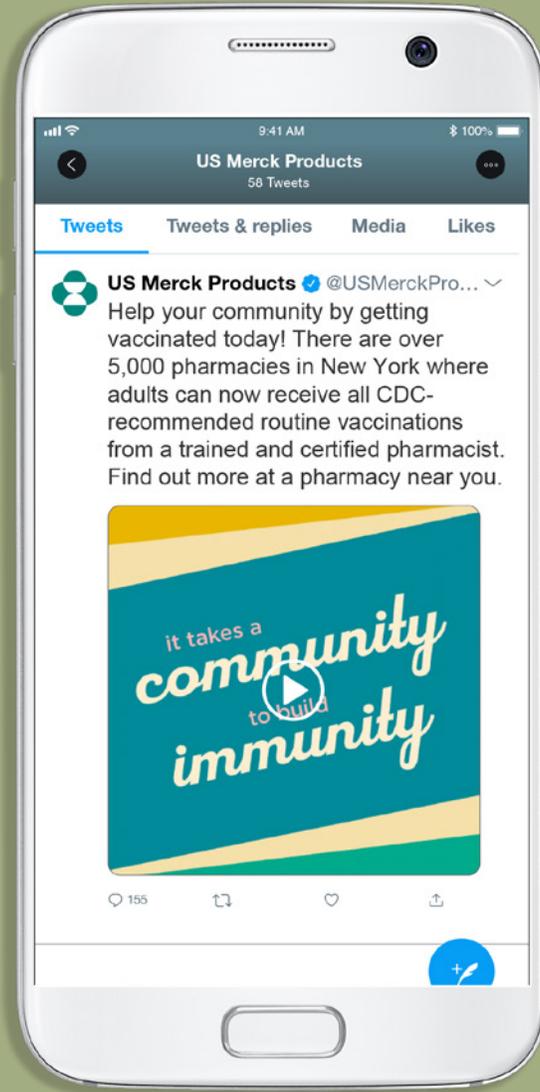
PROJECT HIGHLIGHTS

Tone was on target based on market research; consumers engage more with calm, non-urgent messaging. Featured 2 different creative treatments, allowing for AB testing

REACH

Adults in New York state who are active vaccination acceptors

Channels: Facebook, Instagram, & Twitter



Tap to view animation



Tap to view animation

Patient disease education website and banner ads

TRAVEL SAVVY

MAIN SERVICES PROVIDED

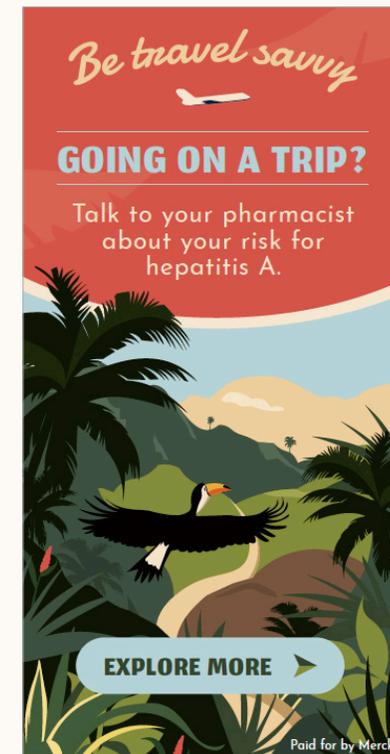
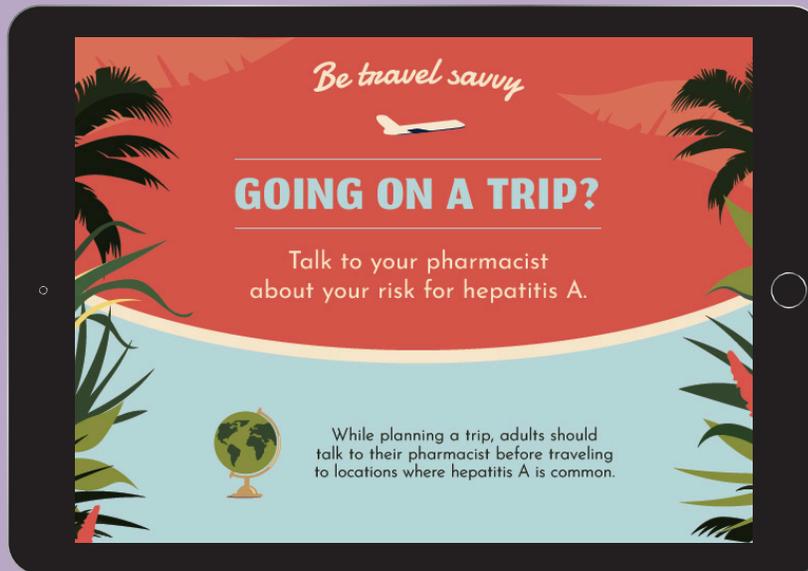
Targeted consumer website and banner ads for awareness about risk and protection from hepatitis A when traveling

PROJECT HIGHLIGHTS

User experience; illustration

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Consumers searching for travel-related products



mock5 design, inc. promotion

HEALTHIER HUMANS

MAIN SERVICES PROVIDED

2025 rebrand promotional website, LinkedIn ad and landing page.

PROJECT HIGHLIGHTS

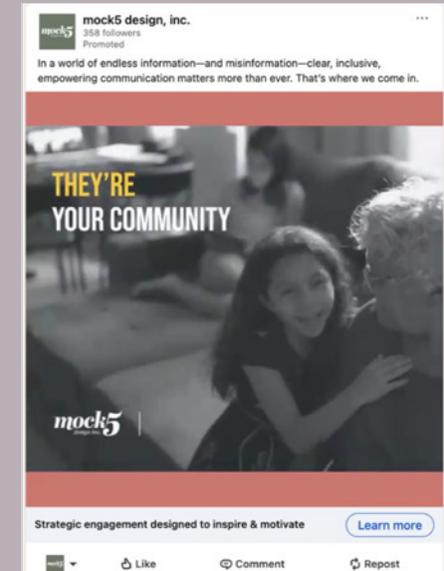
Storytelling concepts, branding, user experience

REACH

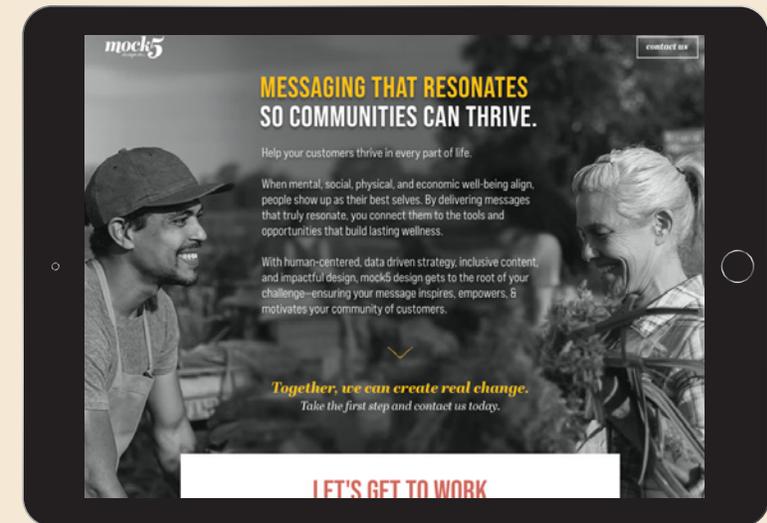
Industry targeted ad, currently running



Tap to view website



Tap to view animation



Eye wear product awareness campaign strategy

ACUVUE OASYS MAX

MAIN SERVICES PROVIDED

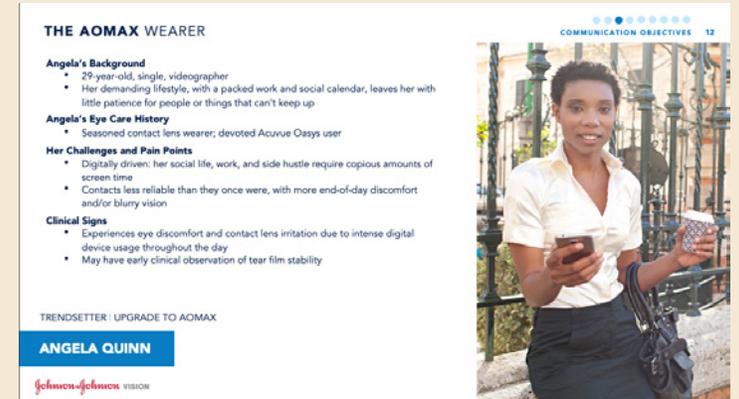
Created full new product launch strategy plan; developed consumer and eye care professional personas; launch timeline

PROJECT HIGHLIGHTS

Facilitated full brand team design thinking workshop; eye care professionals and consumer behaviors research; service mapping

REACH

U.S. eye care professionals and consumers



STRATEGIC TRANSFORMATION IN A COMPETITIVE THERAPEUTIC AREA

This case study demonstrates the power of design thinking, data-driven insights, and cross-functional collaboration in driving strategic transformation and maintaining market leadership in a competitive pharmaceutical landscape.

32

Stakeholders

5

Client Teams

3

Month Timeline

20+

Data Sources

A global pharmaceutical organization aimed to maintain its leadership in a highly competitive therapeutic area. To achieve this, the company needed to adopt a strategic approach that enabled cross-functional teams to collaborate effectively and navigate an increasingly complex market landscape. This case study explores how mock5 helped implement a holistic strategy to align brand marketing efforts, enhance field alignment, and leverage data-driven insights to strengthen market position.

KEY CLIENT CHALLENGES

RISING COMPETITION

New competitors threatened a dominant market position, requiring innovative strategies to maintain leadership.

SHIFTING POSITIONING STRATEGY

Evolving positioning from a product- and indication-focused approach to a comprehensive therapeutic portfolio perspective, enabling more holistic support for accounts and identifying opportunities within complex treatment regimens.

COORDINATION ACROSS DIVERSE TEAMS AND CUSTOMERS

Multiple teams supporting the work, each with competing priorities, varying methods of client engagement, and differing views on maintaining market leadership created internal challenges. Compounding this complexity, their customer base—comprising academic organizations, community care providers, and IDNs—each had unique needs and priorities, requiring a flexible yet robust solution to effectively manage these diverse considerations.

THE APPROACH

DESIGN THINKING WORKSHOPS

Conducted workshops with key stakeholders to uncover gaps in perspectives and identify inefficiencies in customer-specific challenges, leading to the creation of a prioritization grid, action plan, and guiding objectives statement.

DATA-DRIVEN INSIGHTS

Collaborated with subject matter experts, analyzed industry trends, competitor data, and customer insights via segmentation and archetypes, ensuring messaging and portfolio objectives were tailored to real-world needs.

SCALABLE FRAMEWORK DEVELOPMENT

Developed a flexible, adaptable framework based on existing efforts, enabling success across markets and therapeutic areas with a focus on long-term growth and sustained leadership.

DELIVERING RESULTS

CRAFTING THE PLAYBOOK ON CUSTOMER-CENTRICITY

Through the development of a scalable strategic playbook, mock5 delivered stronger alignment across client teams, improving coordination and ensuring consistent messaging that enhanced strategy execution. By integrating real-world data and customer insights, we empowered the client to make informed decisions, allowing them to quickly adapt to evolving market dynamics. The user-friendly, interactive playbook is being applied across all customer segments, ensuring best practices are consistently leveraged. Ultimately, this comprehensive solution was a key factor in solidifying their market leadership, enabling the client to effectively meet diverse customer needs while maintaining a competitive edge.

Thank you



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