

Covid-19 Precautions

Currently food and agriculture and their support services such as veterinarians are classed as essential services and can continue to operate. See <https://www.agriculture.gov.au/biosecurity/coronavirus/food-agriculture>

However essential services, including veterinarians must follow health authority advice for Covid-19 spread prevention.

- maintain a minimum distance of 1.5m between people
- provide hand hygiene products and suitable rubbish bins
- frequently clean and dispose of waste
- limit the amount of people for essential indoor or outdoor gatherings.
- mask wearing if not outdoors or required by health guidelines

We are both vaccinated with boosters every 6 months. If you are not vaccinated please notify us and we will take extra precautions.

Some changes will be needed however to protect clients (and ourselves) as Covid-19 is passed between people. We are fully vaccinated and we need to be informed if you are not vaccinated as extra precautions will be needed. Do not request a vet visit if you have clinical signs or are in quarantine.

Changes to our practice are as follows:

- Telemedicine is now allowed by the Queensland Veterinary Surgeon's Board in some circumstances. Email, phone or the [Phone a Vet](#) app can be used. There will be a charge e.g. [Phone a Vet](#) costs \$25 (<https://www.phoneavet.com.au/>). Alternatively Zoom can be used and an invoice sent for the same amount.
- We normally email an invoice after a visit and give Bpay details. Due to the cost, we ask that packages of Bioworma are paid for before posting or picking them up.
- Other veterinary medicines or equipment such as feet trimmers or large syringes can be picked up with prior arrangements. These will be placed in the container shown in the following photo which is outside the front door after being sprayed with disinfectant. Any prescriptions will be placed in plastic bags with the medicines and sprayed. Doses of Glanvac 3 vaccine will still be provided to clients but clients must arrange a time and bring their own esky and cold freezer bricks. Clients will place their open esky just outside the front door, ring the bell and then stand back 3 metres. Doses of vaccine will then be placed in the client's esky and the front door closed. The client then takes the esky and returns home.



- Faecal samples for worm egg counts will be treated the same way. Place your labelled bags or gloves of faeces inside another plastic bag and then place in the container shown above after making prior arrangements. Be careful that none of the disinfectant gets on the labelled samples as it may remove the goat's names.
- As normal practice after each visit, all rubbish is collected and removed with sharps going immediately into a sharps container.
- Training will now be done by Zoom. Some training must be done face to face e.g. worm egg counting, but this will be done in groups of maximum of 4 in a well-ventilated room and all participants will be asked to wear face masks.
- We will also follow all Qld Health and Veterinary Surgeons Board recommendations especially if there is any community transfer in Qld. These steps are in line with the AVA policy and also with these Canadian guidelines : -
<https://www.wormsandgermsblog.com/2021/12/articles/miscellaneous/new-update-a-guide-to-mitigating-the-risk-of-infection-in-veterinary-practices-during-the-covid-19-pandemic-2/> .