



Vault FAQ for Wyoming Individuals and Employers

November 17, 2020

FOR INDIVIDUALS

Where do I go to order an at-home test?

You can go to the WDH [website](#) for the link or directly to <https://www.vaulthealth.com/covid>. Select "order a test." Once a Wyoming shipping address is used for the order, the fee is waived.

****NOTE** If you are experiencing technical difficulties ordering, the most common issue is the web browser. This site works best with Google Chrome or Mozilla Firefox. It is not as compatible with Internet Explorer.

Who should use this test?

Wyoming residents over the age of 5 who want to know if they are positive for COVID-19.

Who should not use this test?

Anyone who has had a previous positive test result in the last three months. Individuals who have tested positive in the last three months may still test positive, but are not thought to be infectious since they are past their isolation period. Additionally, we do not recommend people use the at-home test if a public health representative or healthcare professional has recommended the individual use another testing option, such as the Wyoming Public Health Laboratory for their specific situation.

What is the youngest age for an individual to take this test?

It is generally recommended for those aged 5 and older. The individual needs to be able to provide a 2 ml saliva sample and follow the instructions of the Vault provider over Zoom.

Can I take advantage of the free test option more than once?

Yes. if a second kit were needed after an initial test were taken, you could order another one. However, individuals cannot place bulk orders.

I am a Wyoming resident, but am currently in another state. Can I order a free at-home test?

The at-home test has to ship to a Wyoming address to qualify for the free program. However, there might be other testing options available in the community they are currently located in. One option, for example, are Curative testing sites <https://curative.com/test>. Or, you can call the local health department in the community to learn which testing options are available there.