

## Prompt Pay Discount

Patients without insurance can take advantage of substantial discounts by paying your bill within 30 days from your time of service.

You must pay your balance within 30 days from date of service, and complete a prompt pay agreement to receive your discount.

## Payment Contract

If you have a balance, and need to pay over time, please refer to the balance/payment table below. All payment plans must be set up by calling our extended business office at 307-864-4009.

Account Balance	Payment Amount
\$250 and below	\$50 per month*
\$250-\$2,500	10% of the total every month*
\$2,500 and above	\$250 per month**

\* Minimum payment is \$50.00 per month

\*\* Minimum payment \$250.00 for balances of \$2500.00 and above

*The above payment options require the patient or guarantor to sign a payment agreement with Hot Springs Health (HSH). Accounts that are determined to be past due, can and will be turned over to an outside collection agency for collection. If you should find yourself in a position where a late payment is unavoidable, please call the business office at 855-484-1299 as soon as possible to avoid collection action.*

## Billing

If you have billing questions or need to combine accounts under one payment plan, please contact our financial counselor or call 307-864-4009 to assist you.



## Charity Care

If you find that you are unable to make the payments outlined under "Payment Contract," you may complete an application for financial assistance.

Please see our financial counselor for more information on the [HSH Financial Assistance/Charity Care](#) form.

## Additional Financial Programs

If you are without medical insurance, you may qualify for programs to assist you with the payment of medical bills.

Our financial counselor at Hot Springs Health is able to advise you with respect to applying for appropriate programs to assist you with medical care.

Please consider contacting our financial counselor with any questions you may have regarding both state and federal programs available.

**Hot Springs Health**  
Financial Counselor  
307-864-5095

*If your health insurance has paid, but has left you with a remaining balance or you are uninsured and are unable to meet your financial obligation at this time - we offer a variety of payment options to help.*

*If you have any questions or concerns about your ability to pay, please set up an appointment with our financial counselor, we will be happy to help you.*

Hot Springs Health  
Financial Counselor  
307-864-5095

## **Welcome to Hot Springs Health!**

We strive and are committed to providing the highest quality health care in a multitude of settings.

Our hospital is a 15 bed Critical Access Hospital that provides state of the art equipment operated by trained professionals.

The mission and purpose of Hot Springs Health is to partner with our community for quality health and healing.

**Hot Springs Health  
150 E. Arapahoe St.  
Thermopolis, WY 82443**

**307-864-3121**



# **Patient Financial Care**

