# YOUR

# THERAPEUTIC SHELTER HOME TOOLKIT



www.oyhfs.org || dcfs.lacounty.gov || fosteringunity.org



# In the Moment with Fostering UNITY



### C.A.R.E Line

A safe response and support line for Caregivers & Resource Parents.

(213) 269-0000



# **Facebook Group**

This is a private Facebook group for Foster caregivers and community members run by Fostering UNITY. Share resources, advice, events, and placement information.

Scan the QR Code



#### **PMRT**

Department of Mental Health psychiatric mobile response team.

(800) 854-7771



## **FKCE Classes**

Find the current class schedules per college on Fostering UNITY's website!

fosteringunity.org/ education



# **FURS Program**

CA urgent response for caregivers and youth to preserve placement.

(833) 939-3877



# **Fostering Parenthood**

This podcast helps caregivers learn how to have conversations with their youth and teens by sharing experiences, advice, and tools.

fosteringparenthood. buzzsprout.com



# **DCFS Hotline**

Report child abuse and neglect. Protect children in foster care.

(800) 540-4000



# **Optimist Youth Homes** & Family Services

Provide innovative and individualized treatment. education, and support services to children, young adults and families to better their lives.

www.oyhfs.org



# Virtual Support

These groups are designed to provide consistent support and community. Join our CSS and fellow caregivers each week at the group suited to your needs.

fosteringunity.org/ virtual-supportgroups

# OPTIMIST YOUTH HOMES & FAMILY SERVICES

#### **Shelter Location:**

4900 Serrania Ave, Woodland Hills, CA 91364

# OYHFS Contact Information:

- Theresa Nunez, Program Director 323-316-6051
- Sami Raboubi, Shelter Therapist 818-653-1217
- OTTeam@oyhfs.org

# <u>Supervisor Contacts and Schedules (24/7):</u>

- 818-466-6055
- 818-466-6047

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
7am-10pm	7am-3pm	7am-3pm	7am-3pm	7am-3pm	7am-3pm	7am-3pm
Emily	Dennis	Dennis	Lavance Ray;	Dennis	Dennis	Rick Colella
Portillo	Johnson	Johnson;	Emily Portillo	Johnson;	Johnson	
		Lavance		Emily Portillo		
		Ray				
	3pm-10pm		3pm-10pm			3pm-10pm
	Emily	3pm-10pm	Dennis	3pm-10pm	3pm-10pm	Lavance Ray
	Portillo	Emily	Johnson; Rick	Rick Colella;	Rick Colella;	
		Portillo;	Colella	Lavance Ray	Lavance Ray	
10pm-7am		Rick Colella				
Alfred Ituah	1.0 -					10pm-7am
	10pm-7am		10pm-7am	10pm-7am	10pm-7am	Joseph Odioinkhere
	Alfred Ituah	10pm-7am	Alfred Ituah;	Joseph	Joseph	Valoinknere
		Alfred Ituah	Joseph Odioinkhere	Odioinkhere	Odioinkhere	



# OPTIMIST YOUTH HOMES & FAMILY SERVICES

Optimist will provide the following services and support:

#### **ENTRANCE:**

Will meet the DCFS staff, and child/youth, at the Resource Home prior to/upon placement to welcome the child/youth to the Resource Home and complete all enrollment materials:

- Contact Resource Home to let them know of child on route with client information and estimated arrival
- Welcome to the Resource home
- Explain incentive program
- o Review expectations, services and supports
- o Complete enrollment documentation and photo
- Log medication and associated orders
- Catalogue belongings (remove/separate any dangerous items and securely store any valuables)
- Assess emotional/behavioral status and provide any needed intervention to address anxieties/feelings regarding change in placement/separation from families and friends
- Address any other related issues or concerns
- Provide Resource Parent, and child/youth, contact information sheet including social worker, and provider phone numbers for 24/7 response
- Coordinate with existing mental health/health care providers (including mediation authorization and prescriptions), as indicated, and/or arrange for mental health/health care services, as appropriate
- Prepare/coordinate arrangements for school attendance, as indicated
- Placement Planning Provider staff will convene regularly scheduled CFT meetings, with the first meeting occurring within 3 days of arrival (and no less than every 5 days thereafter) to facilitate placement planning

# OPTIMIST YOUTH HOMES & FAMILY SERVICES

#### **EXIT:**

PST will meet the DCFS staff, Resource Parent, and child/youth, at the Resource Home to facilitate preparation for the next placement/exiting the program:

- Complete discharge documentation
- Transfer medication and associated medical orders
- Account for/return all belongings
- Coordinate continuation of mental health/health care services, school participation, and other activities, as indicated
- Recommendations/summary of strengths, interests, goals, strategies prepared by Resource Parent and PST to share with DCFS and placement home/staff
- PST Supports –Regular assistance, including timely after-hours response, available to child/youth and Resource Parents, including:
- Protocol for contacts who to contact when
- Daily visits (3-4 hours or additional time, as needed) with child/youth, scheduled with Resource Parent, 7-days a week. May include taking the child to and from school, or various activities, for example, park, shopping mall, movies, and so forth.
- Convene and participate in CFT meetings, with child/youth, Resource Parents, and DCFS/Probation
- Upon notification from Resource Parent, complete incident reports, law enforcement notifications
- Complete daily documentation for DCFS program staff
- Coordinate access to, and/or provide, mental health services, arrange for medication authorization documentation, as needed
- Available by phone (and when needed, in person) to respond to after hours emergent/urgent/crisis situations including responding to psychiatric emergencies and coordinating for MHAT response
- Provide and support daily incentive program including incentive program protocol.

# DEPARTMENT OF CHILD & FAMILY SERVICES

#### **On-Site Social Workers:**

# • Erika Herrera, Supervisor, SCSW

- o Desk (818)-466-6058
- o Cell (562) 489-8038
- o Email herreeg@dcfs.lacounty.gov
- o On Duty: 9:00am-6:30pm
- o Regular Day Off: Friday

# • Olga Cruz, CSW III

- o Desk (818) 466-6059
- o Cell (626) 240-7556
- Email Ocruz@dcfs.lacounty.gov
- o On Duty: 2:00pm-11:30pm
- o Regular Day Off: Monday

### Ivan Flores, CSW III

- o Desk (818) 466-6057
- o Cell (213) 294-3089
- Email Florei@dcfs.lacounty.gov
- o On Duty: 2:00pm-11:30pm
- Regular Day Off: Friday

# • Guadalupe Flores, CSW III

- o Desk (818) 466-6057
- o Cell (213) 800-2611
- Email florega@dcfs.lacounty.gov
- on Duty: 6:00am-3:30pm
- Regular Day Off: Monday

#### **Child Abuse Hotline**

800-540-4000



# FOSTERING UNITY

#### Services:

- Caregiver Support
  - Dedicated CARE Service Specialist for one-on-one support
    - If you have questions, need help understanding/responding to a behavior, need to talk through a situation, or just need a listening ear.
  - Virtual Group Support
    - Connect amongst your peers and get advice, insight, and resources specific to your needs.
    - Empower Hour and Coffee with Caregivers (see Resources for Caregivers Page)
- Youth Mentoring
  - Tomorrow's About You Virtual Group
  - Tomorrow's About You Individual Mentoring
- Community Connection
  - o Private Caregiver & Foster Community Member Facebook Group



# Fostering UNITY Contact Information:

• Your C.A.R.E Service Specialist (CSS) Contact Info:

Dr. Melissa Daniels, Licensed Clinical Psychologist 213-269-2924 melissa@fosteringunity.org

• Executive Director's Contact Info:

Dorothy Daniels 213-269-0026 dorothy@fosteringunity.org

• Communications & Project Manager's Contact Info:

Alexa Weishaar 213-269-2384 alexa@fosteringunity.org

C.A.R.E Help Line

213-269-0000



# ALL ABOUT THE YOUTH

Name:
Nickname(s):
Age:
Date of Birth:
Pronouns:
Identifying Communities:
Religion:
Allergies:
Foods I like:
Foods I don't like:
Favorite Music:
Favorite Hobby/Activity:
Favorite Movie/TV Show:
Favorite Books:

# ALL ABOUT THE YOUTH

My Love Language:				
I Learn Best by:				
When I'm Upset, I Calm Down By:				
I Adjust Better To New Homes When:				
I'd Love For You To Know:				
Other/Notes:				
Other/Notes				

# YOUTH INTAKE FORM OPTIMIST YOUTH AND FAMILY SERVICES

\*\*Print Out and insert the pages in this section

# RESOURCES FOR THE YOUTH

### Occupational Therapy

For a consultation, contact OTTeam@oyhfs.org

#### **Mental Health Services**

Contact OTTeam@oyhfs.org

# **Welcome Bag of Toiletries**

Provided during intake

#### Tomorrow's About You

- Virtual Group Mentoring
  - Register at fosteringunity.org/virtual-support-groups
  - Scan the QR code with your phone/tablet camera



- One-on-One Mentoring with a Fostering UNITY CSS
  - Contact Faye Holmes at 213-655-7401 faye@fosteringunity.org

# RESOURCES FOR THE CAREGIVER

# **OYHFS Provision of Training**

- How to address compassion fatigue and burnout
  - Contact OTTeam@oyhfs.org
- The intersection of CSEC and Developmental Disabilities
  - Contact OTTeam@oyhfs.org
- Fostering UNITY Virtual Support Groups
  - Empower Hour- a group specific to caregivers with higher needs cases. Led by your C.S.S, Dr. Melissa Daniels.



- fosteringunity.org/virtual-support-groups
- Scan the QR code to the right with your phone/tablet camera.
- Coffee with Caregivers a general caregiver group
  - fosteringunity.org/virtual-support-groups
  - Scan the QR code to the right with your phone/tablet camera
- Fostering UNITY CARE Service Specialist
  - One-on-One support with Dr. Melissa Daniels, Licensed
     Clinical Psychologist
    - 213-269-2924 melissa@fosteringunity.org

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Fostering UNITY

Team



# What is a **C.A.R.E Service Specialist?**

In partnership with the California **Foster Youth Initiative** AmeriCorps Program, C.A.R.E Service Specialists (CSS) are experienced caregivers who have been trained as peer mentors to support caregivers with the following:

- Trauma-informed parent coaching
- Expecting and Parenting Youth (EPY)
- Child and Family Team meeting support (CFTM)
- Self-care & mindfulness techniques
- Navigating the child welfare system & court system
- Children & youth rights educational support
- Reunification and placement transition support and assistance
- Physical resources through the CarePortal.



Fostering UNITY Los Angeles County



@fosteringunityla



@FosteringUnity



dorothy@fosteringunity.org

213-269-0026

# Dayna Freier

**Director of Operations** 

213-434-0069 dayna@fosteringunity.org

#### Alexa Weishaar

Communications & **Project Manager** 

213-269-2384 alexa@fosteringunity.org

#### Joyce Ma

**Program Development** Manager Mandarin & ASL Lead

213-655-7310 joyce@fosteringunity.org

#### Dr. Melissa Daniels

C.A.R.E Service Specialist PST, FURS, and TSH Support 213-269-2924 melissa@fosteringunity.org

#### **Faye Holmes**

**C.A.R.E Service Specialist** Youth/TAY Support

213-655-7401 faye@fosteringunity.org

#### **Audrey Cruz**

**C.A.R.E Service Specialist** Spanish Lead

213-700-0193 audrey@fosteringunity.org