NEECO Fall Summit Final Agenda

New England Epic Collaborative

Monday, October 26, 2026
Bentley University • Waltham, MA

TRACK & COLOR CODES LEGEND

- AI, Automation, and Data Analytics (Accredited)
- Patient Safety, Risk, & High-Reliability (Accredited)
- Revenue Cycle and Financial Optimization (Accredited)
- End User Education and Training (Accredited)
- Plenary Presentations / General (Non-credit)
- Reducing Provider Burnout (Accredited)
- Regulatory and Operations Optimization (Accredited)
- Quality Reporting and Patient Outcomes (Accredited)
- Patient Access and Length of Stay (Accredited)
- Special Interest Groups (Non-credit)

8:00 AM - 9:00 AM — Morning Registration

PLENARY — NON-CREDIT

Registration

Location: Outside EDR

PLENARY — NON-CREDIT

Continental Breakfast

Location: EDR

9:00 AM - 10:15 AM — Welcome & Opening Plenary Session

PLENARY PRESENTATIONS — NON-CREDIT

Welcome & Opening Session - Headless. Are we there yet?

Location: EDR Room 395

Speakers: John Brownstein (Children's Hospital of Boston), Adam Landman (Brown Health), Rachel McEntee (Univ Vt Health)

10:15 AM - 10:30 AM — Networking Break

BREAK — NON-CREDIT

Attendee Networking Break

10:30 AM - 11:15 AM — Breakout Sessions #1

AI & DATA ANALYTICS — ACCREDITED

Harnessing AI for Clinical Documentation in Rehab

Focus: Ambient documentation rollout for PT/OT/SLP across 300+ therapists

Room 305A (42)
B. O'Boyle, J. Mulgrew, J. Green (MGB)

PATIENT SAFETY & RISK — ACCREDITED

Managing Digital Patient Safety Events in an HRO

Focus: Collaborative Risk Review model applied to digital safety

Room 305B (50)
C. O'Donnell, A. Stanislaus, C. Suchecki (MGB)

OPS OPTIMIZATION — ACCREDITED

Improved Care Coordination via Provider-to-Provider Encounter

Focus: Enhancing clinician-to-clinician communication

Room 325A (42)
L. Carpenter, C. Manning (MaineHealth)

PROVIDER BURNOUT — ACCREDITED

Rethinking Alerts: Lessons from Alert Burden Reduction

Focus: Reducing alert fatigue and improving signal-to-noise

Room 325B (42)
A. Sullivan, K. Hampton (UVM Health)

REVENUE CYCLE — ACCREDITED

Optimizing Living Donor Billing Workflows

Focus: Compliant, streamlined living donor billing

Room 325C (42)
J. Bolyard, S. Klarman (Tufts Med)

QUALITY OUTCOMES — ACCREDITED

Building Scalable ICI Toxicity Programs in Epic (ASPIRE)

Focus: Standardizing IO toxicity management across care sites

Room 335 (45)
K. Mittal, M. Enax, B. Yaniv (UMass)

SPECIAL INTEREST GROUPS — NON-CREDIT

Ambulatory Special Interest Group

SIG Round Table and community networking

Room 340 (25)
G. Fallon (MaineHealth)

EDUCATION & TRAINING — ACCREDITED

Transforming the EHR Experience: Provider Efficiency Program

Focus: Tiered Epic efficiency curriculum for residents & providers

Room 375A (60)
K. Beeley, A. Haynes, B. Sheets, L. Herrle, R. Hilliard

OPS OPTIMIZATION — ACCREDITED

From Local Silos to a Unified Platform

Focus: Epic Build and Lessons Learned Migrating EndoVault to a Health System

Room 375B (60)
J. Beaudin, N. Reynolds, J. Jones (UVMH)

11:15 AM - 11:30 AM — Networking Break

BREAK — NON-CREDIT

Attendee Networking Break

11:30 AM - 12:15 PM — Breakout Sessions #2

AI & DATA ANALYTICS — ACCREDITED

A Report on MaineHealth's Initial Cosmos Datathon

Room 305A (42)
T. Pulling, A. Esposito, S. Moody (MaineHealth)

PROVIDER BURNOUT — ACCREDITED

Retiring the Pager: Clinical Communication Modernization

Focus: Implementation of Epic's Secure Chat

Room 305B (50)
S. Mayberg (UMass Memorial Health)

PATIENT ACCESS & LOS — ACCREDITED

Transitional Care: Infectious Disease Infusion Workflow

Focus: Hybrid inpatient-outpatient infusion model reducing LOS

Room 325A (42)
A. P. Quinn (UMass Memorial)

SPECIAL INTEREST GROUPS — NON-CREDIT

Agentic AI SIG

Focus: Agentic vs. Deterministic AI and specific usecases

Room 325B (42)
B. Herrick, H. Galvin (CHA)

PATIENT ACCESS & LOS — ACCREDITED

Hello World: Initiating Innovation

Focus: Appointment confirmations, rescheduling, digital payments

Room 325C (42)
P. Estrada, C. McCarthy, K. Pierce (Tufts)

QUALITY OUTCOMES — ACCREDITED

A Decade of PROMs Innovation in Radiation Oncology

Focus: PROMs evolution, PHQ-2 to PHQ-8 cascade, reporting

Room 335 (45)
B. Dragonetti, P. Meyers, M. DeAngelo (MGB)

SPECIAL INTEREST GROUPS — NON-CREDIT

Beaker Special Interest Group

Room 340 (25)
C. Mason (CHA), E. Johnson (CVMC)

EDUCATION & TRAINING — ACCREDITED

Decentralized but Not Disconnected

Focus: How Trainer/Analysts Keep Epic Education Moving

Room 375A (60)
L. Ferron, J. Jones (UVM Health)

OPS OPTIMIZATION — ACCREDITED

State and Federal Regulatory Impacts

Focus: Upcoming impacts on digital operations

Room 375B (60)
A. Delmolino (Mass Health & Hospital Assoc)

12:15 PM - 1:15 PM — Lunch & Plenary Event

PLENARY PRESENTATIONS — NON-CREDIT

Lunch and presentation of Steve Carter Award

Location: EDR - Room 395

1:15 PM - 2:00 PM — Breakout Sessions #3

PATIENT ACCESS & LOS — ACCREDITED

Every Day Counts: Optimizing Epic to Reduce Length of Stay

Room 305A (42)
M. Davis, T. Patel (Tufts Medicine)

PATIENT SAFETY & RISK — ACCREDITED

Transforming BCMA Adoption

Focus: System-wide governance model for medication scanning compliance

Room 305B (50)
K. Coolidge (UVM Health)

OPS OPTIMIZATION — ACCREDITED

Beyond Grand Central: Improving Provider Visibility

Focus: Integrating operational movement data into clinical workflows

Room 325A (42)
M. Greenwood, R. Rakowski, E. Triggiani, M. Ward

AI & DATA ANALYTICS — ACCREDITED

System Down: Unusable Order Sets — Can AI Fix the Problem?

Room 325B (42)
J. Lin, J. Chuang, J. Jones (UVM Health)

PROVIDER BURNOUT — ACCREDITED

Boosting Signal Strength: It's not just for informaticists anymore

Room 325C (42)
L. Bileck, R. Michaud (MaineHealth)

PATIENT SAFETY & RISK — ACCREDITED

Rapid Advisory for Cardiac Device Patients at Risk of Sepsis

Focus: Practice advisory workflow for high-risk patients

Room 335 (45)
O'Donnell, C. Ginder (Mass General Brigham)

SPECIAL INTEREST GROUPS — NON-CREDIT

Executive Special Interest Group

Room 340 (25)
B. Herrick (NEECO)

EDUCATION & TRAINING — ACCREDITED

Beyond Elbow Support: A Holistic Super User Model

Focus: Building resilient, engaged super user communities

Room 375A (60)
E. Johnson (UVMH Central Vermont Medical Center)

PROVIDER BURNOUT — ACCREDITED

The Discourse on Glassdoor: Clinician Burnout & EHR Integration

Focus: Workflow integration vs. documentation integration impacts

Room 375B (60)
A. Srivastava, PhD (Bentley University)

2:00 PM - 2:30 PM — Afternoon Coffee Break

BREAK — NON-CREDIT

Afternoon Coffee Break & Visit Sponsors

Location: EDR - Room 395

2:30 PM - 3:15 PM — Breakouts #4: Special Interest Groups

SIG — NON-CREDIT

Clinical Decision Support

Room 305A (42)
L. Germaine, T. Stump (MGB)

SIG — NON-CREDIT

ClinDoc/ASAP

Room 305B (50)
T. Seufert (CHA)

SIG — NON-CREDIT

Revenue Cycle/Integrity

Room 325A (42)
M. Weiss (CHA)

SIG — NON-CREDIT

Willow

Room 325B (42)
T. Cerbone (Tufts Medicine)

SIG — NON-CREDIT

Epic Roundtable

Room 325C (42)
M. Jones (Tufts Medicine)

SIG — NON-CREDIT

Ancillary Services & Rehab

Room 335 (45)
J. Green (MGB)

SIG — NON-CREDIT

Training

Room 340 (25)
K. Trites, K. Coffey (MGB/BMC)

SIG — NON-CREDIT

Interoperability

Room 375A (60)
D. Chandler, L. Fisher, H. Galvin

SIG — NON-CREDIT

Cupid, OpTime, Radiant, Anesthesia

Room 375B (60)
J. Jones (UVM)

3:15 PM - 3:30 PM — Networking Break

BREAK — NON-CREDIT

Attendee Networking Break

3:30 PM - 4:15 PM — Fireside Chat Keynote

PLENARY PRESENTATIONS — NON-CREDIT

Fireside Chat: Process Improvement and Patient Safety with AI

Location: EDR - Room 395
Speaker: Don Berwick, MD, MPP, FRCP, KBE (President Emeritus of the Institute for Healthcare Improvement - IHI)

4:15 PM - 5:00 PM — Epic General Session

PLENARY PRESENTATIONS — NON-CREDIT

Epic Cool Things Ahead

Location: EDR - Room 395
Presented by: Epic

5:00 PM - 7:00 PM — Evening Reception

NETWORKING EVENT — NON-CREDIT

Sponsored Networking Event

Location: Cooper House Tavern