

2024 Citizens Water Treated Drinking Water Data

Substances Detected	MCLG (Goal)	MCL (Limit)	System Results	Likely Source
Inorganics:				
Barium (ppm)	2 ppm	2 ppm	0.026-0.27	Natural Deposits
Fluoride (ppm)	4 ppm	4 ppm	0.094-0.95	Natural deposits & treatment additive
Nitrate (ppm)	10 ppm	10 ppm	ND – 3.3	Fertilizer, septic tank leakage
Chromium (ppb)	100 ppb	100 ppb	ND – 2.8	Discharge from steel and pulp mills; Erosion of natural deposits
Other Regulated Organics:				
Atrazine (ppb)	3 ppb	3 ppb	ND – 1.4	Herbicide runoff
Simazine (ppb)	4 ppb	4 ppb	ND – 0.41	Herbicide runoff
Turbidity:				
		TT		
Turbidity (NTU)	N/A	1 NTU	0.020- 0.30	Soil runoff
Radionuclides:				
			2022 Data	
Combine Radium – 226/228 (pCi/L)	0	5 pCi/L	ND – 0.80	Erosion of natural deposits
Gross Alpha excluding radon & uranium	0	15 pCi/L	ND – 2.0	Erosion of natural deposits
Unregulated Monitoring:				
	MGLG	SMCL		
Hardness (ppm)	N/A	N/A	149 - 420	Natural deposits
Aluminum (ppm)	N/A	200 ppm	ND - 230	Natural deposits; treatment additive
Chloride (ppm)	N/A	250 ppm	22 - 215	Natural deposits; treatment additive
Orthophosphate (ppm)	N/A	N/A	ND – 2.4	Additive to prevent lead and cooper leaching from plumbing
Metolachlor (ppb)	N/A	N/A	ND	Herbicide runoff
Nickel (ppb)	100 ppb	N/A	ND – 3.1	Erosion of natural deposits
pH (standard units)	N/A	6.5-8.5	7.0 – 8.5	
Sodium (ppm)	N/A	N/A	13 - 158	Erosion of natural deposits, leaching
Iron (ppm)	N/A	0.3 ppm	ND – 0.15	Erosion of natural deposits, leaching
Sulfate (ppm)	N/A	250 ppm	8.1 - 190	Erosion of natural deposits, leaching
Untreated Source Water				
Cryptosporidium (org/10L)	NA	NA	ND – 1 oocyst/ 10L	Removed during treatment
Giardia (org/10L)	0 org /10L	TT	ND – 183 oocyst/ 10L	Removed during treatment
TOC (Untreated water ppm)	NA	NA	3.0 – 5.4	Naturally present in environment

For more information, please contact Citizens Water at 317-924-3311.

2024 TCCD Water Testing Results

Substances Detected	MCLG (Goal)	MCL (Limit)	System Results	Likely Source
Copper & Lead (2022 Data)				
Copper (ppm)	1.3 ppm	1.3 ppm	0.235 @ 90 th percentile	Corrosion of customer plumbing
•Lead (ppb)	0 ppb	15 ppb	1.4 @ 90 th percentile	Corrosion of customer plumbing
Disinfectant Residual				
		MRDL		
Total Chlorine (as C12)	4 ppm	4 ppm	1.09 – 1.97	Disinfectant & treatment additive
Organic Disinfection By-products				
Total THMs (ppb)	NA	60 ug/L	9.96	By-product of Chlorination treatment
HAA5 (ppb)	NA	45 ug/L	5.10	By-product of Chlorination treatment
Microorganisms				
E. coli	0	0	0	Human & animal fecal waste
Total Coliform	0	Maximum allowed 1 per month	0	Naturally present in environment

If you have any questions about this report, please contact our office at (317) 856-0224. The Heartland Crossing office is located at 8902 Belle Union Drive in the Valley Ridge Park. Our business hours are 8:00 a.m. to 4:00 p.m., Monday through Friday. **24-hour emergency service is available by calling our answering service at (317) 252-3661.** Please reserve the answering service for emergencies, only.

We also want freeholders to be informed about their utility. If you want to learn more, please attend any regular scheduled meetings. Your Board of Directors meets at 170 N. Perry Road, Ste 198 in Plainfield on the second Tuesday of every other month at 10:00 a.m. The next meeting is scheduled August 12th, 2025.

24-Hour Water Emergency Number:
(317) 252-3661

Onsite Valley Ridge Office:

8902 Belle Union Drive
Camby, Indiana 46113
Phone: (317) 856-0224
Fax: (317) 856-0235

Billing Information:

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8425 Woodfield Crossing Boulevard, Suite 110
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Tri-County Conservancy District



*Water Quality Report
For 2025*

What is a drinking water report & why do I receive one?

As required by the U.S. Environmental Protection Agency (EPA), this drinking water report provides information on where water comes from and how it compares to standards. If after reading this report, you have any questions or concerns, please contact us at 317-856-0224.

Where does my water come from?

The source water supply is purchased from Citizens Water. Water is distributed to the system from a metered connection located on County Line Road. Tri-County Conservancy District customers receive our water from a ground water treatment plant. The water is produced from a Citizens Water ground water treatment plant located along west Southport Road in southern Marion County. Ground water comes from below the surface, typically from wells drilled deep into the ground. Ground water may have more mineral deposits than surface water. Citizens Water aerates and filters water to remove dissolved iron and manganese.

How hard is my water?

As is common with water in this region, Citizens Water is considered hard due to the natural levels of minerals calcium and magnesium. The water hardness, expressed as calcium carbonate, typically ranges from around 147-487 milligrams per liter or parts per million (ppm). This equates 10-25 grains per gallon (the measure often referred to in determining water softener settings). For more specific information about the water hardness, please contact us at 317-856-0224.

What's in my drinking water before it is treated?

The sources of drinking water (both tap and bottled) include rivers, lakes, streams, ponds, reservoirs, springs and wells. As water travels over the surface of land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity. Contaminants that may be present in source water include:

- ◆ **Microbial Contaminants**, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations and wildlife.
 - ◆ **Inorganic contaminants**, such as salts and metals, which can be naturally occurring or result from urban storm water runoff, industrial or domestic wastewater discharges, oil and gas production, mining or farming.
 - ◆ **Pesticides and herbicides**, which may come from a variety of sources such as agriculture, storm water runoff and residential uses.
 - ◆ **Organic chemicals**, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can, also come from gas stations, urban storm water runoff and septic systems
 - ◆ **Radioactive materials**, which can be naturally occurring or be the result of oil and gas production and mining.
- In order to ensure tap water is safe to drink, the

Environmental Protection Agency (EPA) prescribes regulations that limit the amount of certain contaminants in water provided by public water systems. Food and Drug Administration (FDA) regulations establish limits for contaminants in bottled water which must the same protection for public health. Drinking water, including bottled water may reasonably be expected to contain at least small amounts of certain contaminants. Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that the water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's **Safe Drinking Water Hotline** at (800) 426-4791 or via web at www.EPA.gov.

What's being done to improve water Quality?

Wellhead protection. In order to minimize the risk of ground water contamination, Citizens Water in accordance with the State Wellhead Protection Rule and local ordinances has implemented a Wellhead Protection Program. The program involves local planning, mapping of the wellhead protection areas, identifying potential sources of ground water contamination, working with businesses to prevent spills and releases of chemicals, and preparing a contingency plan in case of contamination. The Wellhead Protection Program was submitted to the Drinking Water Branch of the Indiana Department of Environmental Management (IDEM) in late March of 2000. A summary of the plan is available to TCCD customers by calling Citizens Water at (317) 924-3311.

Do I need to take special precautions?

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons, such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly and infants can be particularly at risk of infections. These people should seek advice about drinking water from their health care providers. The EPA and Centers for Disease Control (CDC) offer guidelines on appropriate means to lessen the risk of infection by cryptosporidium, other microbial contaminants and other contaminants are available from the EPA's Safe Drinking Water Hotline or www.EPA.gov.

What is Cryptosporidium?

Cryptosporidium is a microscopic organism that lives in the intestines of animals and people. When ingested, this microscopic pathogen may cause a disease called cryptosporidiosis, which has flu-like systems. Although there has been no cryptosporidium found in treated finish drinking water. Citizens Water routinely tests their source water and their finished drinking water.

Important Definitions – What do all of these terms mean?

TCCD is pleased to report our water is safe and meets federal and state requirements. TCCD routinely monitors for

contaminants in your drinking water according to Federal and State laws. The table on the following page shows detection results from January 1st, 2024 to December 31st, 2024. The table contains many terms and abbreviations you might not be familiar with. To help you better understand these terms we've provided the following definitions.

- ◆ **MCLG - Maximum Contaminant Level Goal** - The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.
- ◆ **MCL - Maximum Contaminant Level** - The highest level of a contaminant that is allowed in drinking water. MCLs are set as close as possible to MCLGs as feasible using the best available treatment technology.
- ◆ **MRDL – Maximum Residual Disinfect Level** – The highest level of the disinfectant allowed in drinking water. There is convincing evidence that the addition of disinfectants is necessary for control of microbial contaminants.
- ◆ **PPM - Parts per Million** - One part per million.
- ◆ **PPB - Parts per Billion** - One part per billion.
- ◆ **Turbidity** - The measure of the cloudiness of water. Monitoring turbidity is good indicator of the effectiveness of the filtration system.
- ◆ **TT - Treatment Technique** - A required process intended to reduce the level of a contaminant in drinking water.
- ◆ **AL - Action Level** - The concentration of a contaminant, which if exceeded, triggers treatment or other requirements, which a water system must follow.

Is there lead in my drinking water?

Infants and young children are typically more vulnerable to lead in drinking water than the general population. It is possible that the lead levels at your home may be higher other homes in the community as a result of materials used in your homes plumbing. If you are concerned about elevated lead levels in your home's water, you may wish to have it water tested. Also flush your tap for 30 seconds to two minutes before using tap water. Additional information is available from the EPA's Safe Drinking Hotline at 800-426-4791 or www.EPA.gov.

LCRR Inventory

Tri-County Conservancy District has completed the LCRR inventory. The district has zero lead and galvanized pipes and all service line materials are known. The LCRR inventory can be viewed at TCCD's on-site Valley Ridge office listed on the last page.