

# Anasia Swim Payment Policy & Terms and Conditions

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## 1. Payment Terms:

Payment is due as outlined in your Service Contract. Failure to pay by or on the due date will result in a hold in services until payment is received and may be subject to paying a portion or the full amount regardless of services being complete. Except for cash payments, the client must mention the contract number at the top left of their Service Contract and the line item number in the itemized bill section when making their payment. Service contracts are final, there are no opportunities to cancel a contract.

## 2. Payment Plan Policy:

Payment plans only apply to the swim lesson package option, not for individual lessons or group lessons. Payment plans are valid for Service Contracts over \$500, if the Service Contract is less than \$500 the client is not eligible for a payment plan, and must pay full price by the due date stated in the service contract.

There are three different options that are available and are chosen by the client prior to signing the Service Contract. The client must pay each equal payment on or before the date outlined in the service contract; as outlined in the Service/Product Provisions (3), services will be voided until payment is made.

### Payment Plan Options:

- 2 Payments: Total payment split into two equal payments.
- 3 Payments: Total payment split into three equal payments.
- 4 Payments: Total payment split into four equal payments.

## 3. Service/Product Provision:

The goods/services outlined in the Service Contract, will be provided only after confirmation of payment as outlined in the Service Contract. If payment is not received, services will be voided until the payment is made. All discrepancies in the service contract must be communicated by the client before signing the service contract.

## 4. Cancellation & Rescheduling Policy:

All swim lesson cancellations must be made 24 hours in advance to reschedule with no penalty. If a client fails to communicate 24 hours in advance, the client is subject to paying full price of service for that day and payment will be due before services continue.

## 5. Refund & Cash Payment Policy:

Once payment is received and service is complete, there are no opportunities for a refund; all sales are final. For cash payments, payment is due once I arrive at the swim location prior to services being delivered. Failure to do so will result in a hold in services and paying full price for that day and payment will be due before services continue.

## 6. Acceptable Payment Methods:

Cash: All cash payments must be paid in exact change.

Venmo: All venmo transactions must be payable to @anasiaswim referencing the contract number listed in the top left corner of the client's service contract and the line item number in the itemized bill section when making their payment.

Check: All check payments must be made out to Anasia Swim referencing the contract number listed in the top left corner of the client's service contract and the line item number in the itemized bill section when making their payment.

## Contact Information:

For billing inquiries, please contact Anasia Cuevas at anasiacuevas@gmail.com.

*These terms and conditions constitute the entire agreement between Anasia Swim and the client regarding payment for goods or services provided. Anasia Swim holds the right to take legal action if any of the terms and conditions are breached.*



Anasia Swim