

Safety • Protection • Support

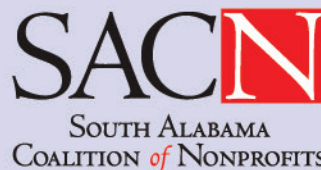
40 Penelope House 1979 - 2019 Anniversary

2019 ANNUAL REPORT

The mission of Penelope House is to provide safety, protection, and support to the victims of Domestic Violence and their children through the provision of shelter, advocacy, and individual and community education.



Daughters of Penelope



Director's Message

Resilience is the word that comes to mind when thinking of 2019. Resilience is typically defined as the capacity to recover from difficult life events. Penelope House reached its fortieth year of service in March 2019 and the resilience it took for Penelope House to survive hurricanes, funding decreases, and uncertainty is simply amazing! Penelope's Closet opening at its new location is another example of resilience for sure! So many worked together to make this possible and leave behind a location with a challenging building, limited parking, and flooding issues.

In addition, the shelter had a main line water leak that caused extensive damage to the shelter- staff responded unbelievably and services were not disrupted one minute! However, none of these compare to the resilience of our clients and their children! The courage it takes to leave the abuse, "the difficult life events", and come to shelter for the opportunity to see another day and to reassess and rebuild their lives...this is the most remarkable example of resilience! Thank you to our Board, volunteers, donors, and staff that allow Penelope House to ensure lives are saved every day!

Tonie Ann Coumanis Torrans, LMSW
Executive Director



Tonie Ann with a Daughters of Penelope member from the Memphis, TN Chapter

President's Message

It has been my pleasure and definitely a privilege to lead and serve Penelope House during the 40th Year of service. The year of 2019 has been a successful year as we continue to be committed to making sure that the shelter maintains a stable financial status. Our mission and strategic objectives for 2019 have been reviewed and the Board has worked within the timeline for achieving them. Of course, we could not have achieved this outcome without the support and hard work of board members, dedicated leadership and staff, volunteers and community partners. As with all boards, we have had some challenges this past year but we were able to meet those challenges producing positive outcomes.

As you review the 2019 Annual Report, you will see that the re-opening of Penelope Closet was finally accomplished. It was a major undertaking and could not have been achieved without the help of so many community partners and servant leaders, the Penelope's Closet Management team in particular. The community support continues to grow in our new location and we are so appreciative because we are now able to educate consumers while shopping on the warning signs of domestic violence due to modern technology. The Closet continues to serve as a major source of revenue that helps to keep the shelter operational and provide assistance to those making the transition to a new environment.

I would like to express my appreciation to the Administrative and Advisory board members for their contributions and leadership and to the Executive Director and staff for their hard work and of course to our advocates, ambassadors, and community partners for your support and contributions. Your efforts and contributions have made an impact for another successful year for Penelope House.

We look forward to its continued success.

Dr. Bobbie Holt-Ragler



Bobbie with Donnie Carlisle, Carlisle Medical

Ambassador's Message

It's hard to process that in 2019 we celebrated the 40th anniversary of Penelope House. As someone for whom 41 years ago, Penelope House was just a dream, a figment of my imagination I can only marvel at how far we have come in these 40 years. In 1978 when I first proposed the idea of a shelter for Battered Women to the newly organized chapter of Daughters of Penelope we had nothing but a vague idea of what a Shelter should actually be and only \$26 to make this idea/dream become a reality.

Five of us traveled to Jacksonville, FL to see the only existing shelter in the Southeast. There were only four shelters in the US at that time. We became the 5th. On March 19th, 1979 we took a mammoth step and opened our doors to victims of domestic violence in a small three bedroom house on Holcomb Ave with a staff of 12 people. We had \$26 dollars and a lot of faith. As of today, that faith has paid off and we now have an annual budget of over \$2,000,000 and the love and support of our entire community and people around the world including the Daughters of Penelope an international organization.

Who would have thought 40 years ago that Tonie Ann would be at the helm of Penelope House. She was only 13 when we opened our doors and from that day was thrown into the midst of our services. She and her best friend Ashley baby-sat with the resident's children while group counseling was being offered. A year later that very friend of hers was murdered by her stepfather during a DV altercation. That profoundly affected her and cemented her passion for the agency and her dedication to serve victims of DV.

On this 40th year, I want to recognize those brave and forward thinking women who served on the founding board of Penelope House. They were Ethel Catranis, Flora Galanos Carlson, Adrienne Markris Kergis, Sophia Clikas, Arta Sideris, Janie Ladas, Helen Roussos Carter, and Betty Nicholas. How brave they were to stand up and speak for those who had no voice. It was my pleasure and honor to serve as the first Board president.

Kathryn Coumanis, LMSW, LICSW, Ed.D.



Kathryn attending Law Enforcement Luncheon

Officers and Board of Directors

Dr. Bobbie Holt Ragler
Stacey Killingsworth
Dana Moore Polk
John Pierce
Jessica Welch
Sharon Young Rhodes
Serena Chen Low
Sheriff Sam Cochran
Mitchell Edwards

President
President-Elect
Secretary/Treasurer
Vice President Legal Council
Vice President Governance
Past President
At Large Member
At Large Member
At Large Member

Rep. Victor Gaston
Tina Lackeos
Darby Luxenberg
Leanna MacRae
Ashley Rich
Marion Stille
Stephanie Streeter
Leah Williams
Marilyn Wood

At Large Member
At Large Member
At Large Member
At Large Member
At Large Member
At Large Member
At Large Member
At Large Member

Advisory Board

Angelique Agee
Allison Tanner Allen
Ernie Bankhead
Lisa Barnhill
Laura Haas Becker
Shelly Beech
Joseph Blaise
Carroll Blow
Panay Lignos Burland
Mallory Brooke Carey
Dr. Ted Catranis
Davey Chastang
Rebecca Classic
Maria Coleman
Kathryn Coumanis
Peggy Cronin
Jennifer Curry
Gayle Davidson-Shivers
Rena Davis
Kathleen Duthu
Pat Edington

Virginia Edington
Sheryl Falkos
Bobby Foropoulos
Melanie Fraim
Douglas Frazier
Sam Gadd
Tracey Gann
Jacquitta Powell Green
Maria Greenwald
Sharon Hindman
Gwyn Howard
Angel Howell
Kanecka James
Matthew James
Sheri James
Kerrianna Johnson
Dr. Quinn Kennedy
Tara Kleinpeter
Lisa Kolb
Michelle Krulewicz-Dees
Cheryl Lawrence

J. Jeffrey Lawrence
Cindy Leonard
Irene Lignos
Rhonda Lucas
Fran Lyons
Paula Marshall
Sally Massey
Karen McGill
Ashley McKeithan
Pamela Millsaps
Kalishia Mitchell
Vicki Mitchelmore
Frances Moore
Alec Naman
Judge Edmond Naman
Gina Nolfé
Trey Oliver
Tabitha Olzinski
Janis Pearman
Amber Pierce
Paul Platis

Mary Powell
Beverly Kennedy Reed
Carol Robbins
Belinda Shoub
Debbie Simpson
Mary Smith
Kymberly Soule'
Fr. Elias Stevens
Dr. Judy Stout
Titsa Stratas
Kathryn Stringfellow
Tonie Ann Torrans
Jo Vaughn
Cecilia Wallace
Cheryl Ward
Tonyea Weber
Ray Weinshenker
Andy Wynne

Emeritus Board

Wiley Butler
Vivian DuValle

Dr. Bill Higgs
Leannah Holland

Millie Long
Susan Morrison

Marie McConnell Perkins
Davis Pilot

Father Warren Wall
Mary Zoghby

Posthumous / Founding Members

Ethel Catranis
Sophia Clikas

Jack Grove
Sue Hanlein

Janie Ladas
Alice Meadows

Emily Panayiotou
Freda Roberts

Joe Wilson



Meeting in the Shelter



Atlanta Bread Co. Fundraiser



Wash Out DV



Carlisle Medical - Carlisle Cares

Safety • Protection • Support

Services

CRISIS HOTLINE A crisis hotline is answered 24 hours a day, 365 days a year to provide counseling, information and referral services to families in abusive situations.

SHELTER: Emergency shelter for victims in intimate partner violence and their children is available 24 hours a day, 365 days a year. Victims who are admitted for shelter care are provided a safe place to stay while assessing their life situation and setting goals for the future. Shelter services include food, clothing, case management, advocate services, vocational counseling and children's services.

COURT ADVOCACY: Court Advocates assist domestic violence victims in Mobile, Washington, Clarke and Choctaw counties to navigate within the court system. The advocates provide information to victims about their rights and options in the legal system, assist with obtaining warrants and protection orders, and accompany them to court, both criminal and civil. One of the advocates is located in the Mobile Government Plaza Complex to assure services are readily available to the Domestic Violence Court and for victims needing assistance in filing some form of protection order.

CHILDREN'S PROGRAM: The Children's Program services are provided in the shelter and through referral to community agencies as needed. Recreational activities are scheduled for children with assistance from volunteer groups. Support groups are provided for shelter and outreach children. A full time child advocate provides individual support.

VICTIM SUPPORT GROUP: Meetings are held weekly. These groups are conducted for both victims in shelter and on an outreach basis. The group's purpose is to provide support as well as education about issues related to intimate partner violence and to empower the individual to make safe choices for themselves and their children. Children's support groups are also provided in coordination with victim support groups.

COMMUNITY EDUCATION: Penelope House provides workshops and speaking engagements directed toward the prevention of family violence through education. Workshops are routinely provided for other professionals such as medical, social services and law enforcement on the dynamics of intimate partner violence, the effects of violence on children and the prevention of family violence.

PREVENTION EDUCATION: The Penelope House school-based Prevention Education Program is for grades Pre-K through 12. The purpose of the program is to help children understand that abuse and violence is wrong, no one deserves to be abused, how to be safe when abuse is occurring in their home, and to never keep abuse a secret. Children are taught to recognize inappropriate adult behaviors and who they can turn to for help. The program also teaches teenagers about the warning signs and dynamics of unhealthy dating relationships and how to seek help if they are in an abusive relationship.

OUTREACH SERVICES: Services are provided to victims who do not request shelter care but are in need of assistance in dealing with intimate partner violence. These services include domestic violence education, support groups, legal referral, victim advocacy, vocational counseling, housing referral and assistance with victim compensation.

ON-SITE MEDICAL CLINIC: Through a collaborative effort between the University of South Alabama and Penelope House, medical care is provided to shelter residents who have no other means of obtaining it.

THE ALMA TAYLOR PROJECT: A Transitional Living Community (TLC) provides housing and supportive services to victims of domestic violence (with or without children) who are homeless as a result of the domestic violence and who meet the VOCA guidelines. They must agree to develop a case plan, with the assistance of the Case Manager, which will lead to permanent housing within 24 months. Clients will receive Life Skills classes dealing with subjects such as financial literacy, homeownership, budgeting, parenting and other issues that will assist them in moving towards independence and self-sufficiency. While in the TLC program, our clients may also avail themselves to all of the services provided by Penelope House and its staff.

PROJECT ID ABUSE: A domestic violence data collection and perpetrator identification program. Project ID Abuse identifies abusers in twenty south Alabama counties, tracks their criminal histories and provides partners in the project vital information to assist in the arrest and prosecution of domestic violence offenders. Project ID Abuse has been funded by the Department of Justice - The Office of Violence Against Women. Project ID Abuse was commissioned by the Mobile County Domestic Violence Task Force in July 2005 and has been administered through the Mobile County District Attorney's Office.

PENELOPE'S CLOSET: Penelope's Closet is located at 2907 Old Shell Road, Mobile, Alabama. It continues to flourish due to the combination of location, loyal volunteers, donors, and the public. It is absolutely an essential component to our mission. Penelope's Closet provides our clients with clothing and other necessities at no cost. All proceeds from the Closet return to the shelter to further assist victims and their children.



National Purple Day



Health Cares about Domestic Violence - Clarke County



Kiss-A-Cop - Mobile County Sheriff's Office



The Bankhead Award

Penelope House

Service Statistics

In Shelter

Adults Sheltered	381
Children Sheltered	483
Total Client Service Hours	13,218.58
Total Nights (Units) of Shelter Provided	9,417
Crisis Calls	1,612
Meals Served	26,895

Victim Support Group Participants

Adult Support Groups	84
Adult Attendees	344
Child Support Groups	23
Child Attendees	59

Court Advocacy

Adult Clients	7,202
Children-7,304	
Court Appointments with Clients	5,795
Clients Assisted to obtain protection from abuse or no contact orders	1,340

Prevention Education

School Based Program (PreK-12)	
Total Reached	21,768

Volunteers

Volunteer Hours	9,076
Value of Volunteer Hours	\$90,760

Administration

Natalie Cartledge	Personnel Manager
Kathryn Coumanis	Ambassador
Mary Hickman	Chief Financial Officer
Marian Ponder	Grant Manager/CFO Assistant

Angela Sledge	Administrative Assistant
Tonie Ann Torrans	Executive Director
Deirdre Williams	Grant Writer

Programs

Jasmine Agee	Night/Weekend Staff
Melanie Bankhead	Shelter Supervisor
Gaberial Brasher	Night/Weekend Staff
Steffany Brown	Court/Victim Advocate
Maria Brutkiewicz	Night/Weekend Staff
Pamela Bryant	Night/Weekend Staff
Kendall Buchanan	Night/Weekend Staff
Motricia Burks	PT Community Educator Assistant
Stacy Burroughs	Shelter/Facilities Manager
Whitney Cannedy	Night/Weekend Staff
Alana Carter	DV Case Manager
Kathryn Chodkiewicz	Night/Weekend Staff
Elaine Clikas	Receptionist
Kristen Clikas-Murphree	Court Advocate Supervisor
Laura Curtis	Night/Weekend Staff
Shannan Cutler	Court Advocate Admin Assistant
Joan Duncan	Community Educator
Sharina Duncan	Court/Victim Advocate (ID ABUSE)
Markis Edwards	Part-time Community Educator Assistant
Shonda Ellzey	DV Case Manager
Gina Fleming-Shinn	Community Educator Assistant
Reagan Frost	Court/Victim Advocate
Autumn Green	Court/Victim Advocate
Chrystal Harris	Cook
Brooke Herren	Night/Weekend Staff
Heather Howard	Thrift Store Manager Assistant
Calisha Jackson	Night/Weekend Staff
Sharon Jones	SAIL Specialist
Shirley LaDuna	Thrift Store Associate

Karen Lambert	Child Advocate/Counselor
Julie Ledkins	TLC Transportation Aide
Makayla Lolley	Activities Coordinator
Amanda Merriweather	Staff - Cook (PT Weekend)
Ashley Palmer	Crisis Counselor 2
Jennifer Pappas	Transitional Housing
Deborah Parker	Cook
Cheryl Paul	Court/Victim Advocate-SAIL Specialist
Fulinda Phillips	Crisis Counselor
Laura Poiroux	Court/Victim Advocate
Kirstie Pugh	Night/Weekend Staff
Rachele Reis	Night/Weekend Staff
Karen Robinson	Thrift Store Manager
Juanita Schreiner	Cook - Staff/Facilities Mgr Assistant
Allison Ross Scott	Outreach Coordinator
Demanda Smith	Court/Victim Advocate
Douglas Soutullo	Maintenance
Regina Thomas	Transportation Aide
Amanda Thompson	Children's Program Coordinator
Emilee Truit	DV Case Manager
Heather Wainwright	Weekend Supervisor
Waconda Williams	Court/Victim Advocate



Penelope House Staff



Domestic Violence Awareness

Thank You To Our 2018 Event Sponsors!

Annual Meeting - 40th Anniversary

Ascension Health
Mobile County Sheriff's Office

Hats & Pearls Luncheon

Mobile County Sheriff's Office
Spine & Rehab Solutions

9th & Final Strike Out Domestic Violence

Jennifer Curry
Rena Davis
Kate Duthu
Tracey Gann
Leannah Holland
Stacey Killingsworth
Tara Kleinpeter
Cheryl Lawrence
Fran and Randy Lyons
Pamela Milsaps
Ashley Ramsey-Naille
Paul Platis
Bobbie Holt-Ragler
Stephanie Streeter
Ray Weinshenker
Marilyn Wood
Nicole Wu

11th Mobile Chocolate Festival

A-Cool Self Storage
Allstate- R. Broussard
AltaPointe Health Systems
American Foods
AM/NS Calvert
Angelique Agee-Avon
Warren Averett
D. Maureen Baldy
Bay Furniture
Bayside Insurance
Bennett Orthodontics
Joe Bullard
Butch Cassidy's
Carlisle Medical
The Caring Foundation,
Blue Cross Blue Shield of AL
The Center for Reproductive Medicine
Circle T Designs
Daughters of Penelope- Thais
Eiland & Ritchie Law Firm
Goldstein's Jewelry
Greer's Markets
Gulf Coast Federal Credit Union
Harcros Chemicals Inc.
The Hargrove Foundation
Iberia Bank

Dr. & Mrs. Shawn Kleinpeter
Maloney-Lyons
Man About Town-Ray Weinshenker
MH3 Printing & Ad Specialties
Mobile County District Attorney's
Office
Mobile Fixture
New Horizons Credit Union
Pilot Flying J
Mr. & Mrs. Paul Platis
The Results Company
Roberts Brothers
Saad Health Care
Spine and Rehab Solutions
Synovus Bank
Tyndall Federal Credit Union
Village Antiques- Auburn
Whole Foods Market
Wilcox Chevron & Outpost Food
Store
Wind Creek Casino & Hotel- Atmore

2019 Foundations and Trusts

Nancy and Bob Bolt Charitable
The Boutzale Family Fund
Drs. Philip and Roberta Butera
Charities Aid Foundation of America
Duvalle Charitable Foundation Trust
C.D., Helen and Jeff Glaze Foundation
Larkins Charitable Foundation
The Mackey Family Trust
Malbis Memorial Foundation
Mary Kay Foundation

The Miller Charitable Foundation
Morningside Foundation
The Moses Foundation
Helen M. Nelson Charitable Trust
Nick's Kids Fund
Robinson Charitable Fund
The Romanchuk Fund
Rutledge Joint Revocable Trust
Sonneborn Charitable Foundation
Gayle & Luis Williams Living Trust



Annual Meeting



Nick's Kids Foundation



Rich's Car Wash - Wash Out DV

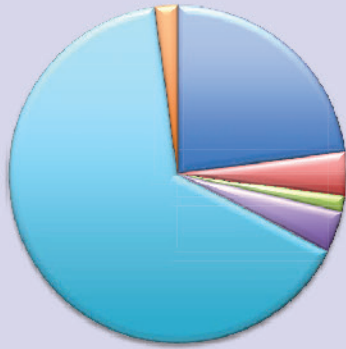


Poarch Band of Creek Indians



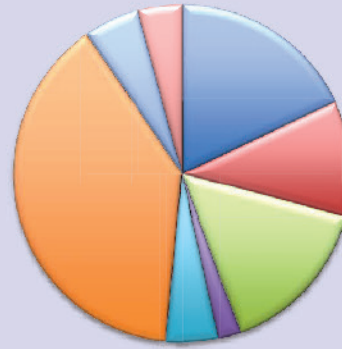
"End It Now" event

2019 Income



- Contributions - 23%
- Penelope's Closet - 4%
- Special Events - 2%
- United Way - 4%
- Grants - 65%
- Investment Income - 2%

2019 Expenses



- Administrative - 18%
- Thrift Store - 11%
- Court Advocacy - 15%
- Public Relations - 2%
- Prevention Education - 5%
- Shelter - 39%
- Transitional Living - 5%
- Pass Through - 4%

* Based on 2019 Budget of \$2.7 million

2019 Memorials

Dolly Adams
Callieroy Andreades
Worlie Ballard
Anne and Stanley Bergman
Dorothy Bonds
Tony Booskos
Freda Boyaci
John Brad
Michael Brown
Renea Park Burns
Wiley Butler

Rosemary Caldwell
Helen Carter
Christy Catranis Sperantsas
Ethel Catranis
Sophia Clikas
Marion Griser Schmohl Cook
Doris Davis
Elizabeth Ann "Meco" Day
Jerry Diduch
Joan Dodici
Richard Drew

Makis Foropoulos
Nick Galanos
Jean Gaston
Jewel Gaston
Jack Green
Genevieve Hearn
John C. Jones
Bill Lacey



Penelope's Closet Ribbon Cutting
at new Old Shell Location



ADECA Grant Training



Mobile Chocolate Festival



Post Office Box 9127
Mobile, Alabama 36691

(251) 342-2809 Administrative Office
(251) 342-3144 Shelter
(251) 342-8994 24-Hour Crisis Line
www.penelopehouse.org



Penelope House



*Cammie's Old Dutch
Ice Cream Shoppe*



Penelope's Closet



*Kiss-A-Cop
Mobile Police Department*



Rob't J. Baggett



*Volunteers of Adjuster's Give Back:
DEC the Halls Christmas Event*



Daughters of Penelope



Cans for Blues - The Peoples Room



Mobile United



*Better Homes & Gardens Real Estate
Main Street Properties*



UMS-Wright Student Volunteers



Harley-Davidson

Penelope House thanks the entire community for their support!



Choctaw General Hospital



Alabama Coalition Against Domestic Violence Members



Springhill Memorial Auxiliary



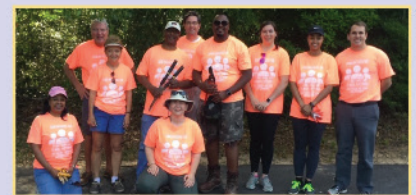
Theodore High School



Comfort Systems USA



Alabama Power



United Way Day of Caring - Mobile Area Chamber of Commerce



Kappa Deltas - University of South Alabama



Hargrove Engineers + Constructors - DVA Month



United Way Partner Agency Meeting