



## 2025 ValleyBox CSA Subscription Terms & Conditions

### General Terms and Conditions

These are the terms for the 2025 ValleyBox CSA Program. The ValleyBox CSA Program will run for (14) weeks beginning the week of July 6th, 2025 and ending the week of October 5th, 2025. The ValleyBox CSA will be a variety of 6-8 different items including locally grown vegetables and regionally sourced fruits, weighing in total about 10-15 lbs, boxed and ready for pickup at several locations around Fremont County and central Wyoming. Boxes must be paid for prior to pickup unless other arrangements are made.

Payments can be made in full at a discounted price, monthly payments, or bi-weekly. Weekly boxes may be available during the season. A maximum of 250 subscriptions will be sold for the 2025 season. There is no guarantee of weekly availability if the 250 boxes are sold out prior to weekly sign-up opening.

Boxes must be picked up at the specified times and locations, see website or pickup instructions for details. A copy of pickup instructions will be mailed and emailed to subscribers prior to the first pickup. Pickup locations and times are subject to change without notice, however we will do our best to notify subscribers as soon as possible if the pickup times or locations change. We will not be responsible for any issues arising from a change in pickup times or locations.

Reusable shopping bags, boxes, or lugs **MUST** be returned at pickup every week, unless noted otherwise. At our discretion, if a bag, box, or lug is not returned, a charge of \$5 (reusable shopping tote bags or boxes) or \$20 (lugs and insulated bags) may be assessed before release of that week's CSA box. This fee shall be refunded when the bag, box, or lug is returned to Sage Valley Farms. Sage Valley Farms is not required to return this fee if no box, bag, or lug is returned to us for that week. Subscribers are also welcome to bring their own reusable bags or containers to pickup and transfer their items into these containers.

Occasionally there may be shortages of certain items. In the event that this happens, the CSA box for that week may be filled with produce from other growers, preferably local, and then regional. We will always do our best to make sure the vegetables are truly locally grown and a variety of items.

### Payment Authorization

Your 2025 ValleyBox CSA will be paid for either online at the time of sign up, by cash or check with an application either by mail or in person, or with automatic payments by submitting an electronic payment authorization form. No refunds will be issued for CSA subscriptions after a charge is made. A receipt will be sent after each charge or payment. Please specify the payment method on the application form (if not purchased through the online store). For payment plans, you will receive an Electronic Payment Authorization Form prior to your first payment. Payments will begin on the 5<sup>th</sup> of the month at least 20 days after the sign-up date online, or "today's date" on paper applications. Payments will continue as shown on the payment schedule either bi-weekly or on the 5<sup>th</sup> of every month, whichever you choose at sign-up.

### Hold Harmless

Sage Valley Farms or any of its owners or employees will not be held personally responsible for any accidents or issues that arise beyond our control at any of the pickup locations.

## Force de Majeure

As we all know, farming is a risky endeavor with so many potential things to go wrong. In the event of a crop loss arising from pests, weather, drought, war, or any other unforeseen circumstances, Sage Valley Farms reserves the right to either: fill CSA boxes with produce first from other growers in Fremont County, then from other growers in Wyoming, and lastly other growers in the region (UT, CO, ID, MT, SD, NE); or refund a portion of the CSA subscription price; or offer a discount on the purchase of our ValleyBox CSA the following season, our choice.

## Home Delivery & Route Delivery

Home delivery is offered in Lander, Riverton, Shoshoni, and Casper for the 2025 season. Home deliveries will typically be made following the farmers markets. Please find these times on our website under "Where to Find Us." We can deliver to your home when you are present, or leave your items inside an insulated bag with ice packs on hot days. You are responsible for the return of this bag each week. If the bag is lost, stolen, or damaged, you will owe a replacement fee of \$20 before delivery of the next week's box. We can also deliver to you along our market and ValleyBox delivery routes. You can meet us on the trip to market, or on the way back, whichever time is more convenient for you. Please contact us for more information regarding route delivery..

## Pickup Responsibilities

Please pick up your ValleyBox CSA at your chosen pickup location during the times provided. If you are unable to pick up your box, please give us notice prior to pickup. Any boxes not picked up by closing times will be donated to local families in need unless prior arrangements were made. If you are running late, please let us know before pickup ends. For boxes not picked up and no prior notice given, we will not be required to give replacements. However, at our discretion, we may offer an alternative pickup time if you miss your pickup.

Dates and pickup times are subject to change at any time. Times and locations will be sent out prior to pickup and the program start date. Notice of any permanent pickup changes will be given at least 3 days before pickup. Temporarily, pickup times may change due to mechanical breakdowns, delays on fruit deliveries, or other circumstances beyond our control. We will notify everyone if this occurs and pickup times and location may change for that week the event occurred.

## Termination of Subscription and Refund

ValleyBox subscriptions cannot be refunded at the customers request. The funds raised from the sale of CSA subscriptions is used to fund operations including seed, supplies, and inventory, therefore we are unable to refund if a customer can no longer pickup or is not satisfied with the CSA experience. In some instances and circumstances, we may refund a customer, however this will be at our discretion. We will not be required to offer any refund at any time. If it is determined that a customer is causing a disruption to our CSA program or at pickup, we may cancel the subscription and refund the customer on a pro-rated basis for the remaining weeks of the current season's CSA program.

## Transfer of Subscription

ValleyBox CSA Subscriptions are transferable. If you are moving or simply unable to continue picking up your CSA share, you may transfer it to someone else such as a friend or family member, just fill out and return our transfer form. All transfers are final. No refunds will be given on subscriptions that are transferred. If a subscription has not been completely paid for, the person assuming the contract shall be responsible for the final balance remaining, if any.

## Authorized Pickup Person

If you are unable to pick up your CSA box, please give us prior notice of who will be picking up your CSA box that week. Further, please send them with your subscriber's number, and payment (if required). To make sure all of our customers get the best service possible, boxes will not be released to anyone other than the subscriber unless prior arrangements were made.

## Add-Ons

The 2025 ValleyBox season has a variety of available add-ons such as a Storage Crops Pack, Fruit Pack, Summer Veggies Pack, Sweet Corn Pack, Thanksgiving Box, and a 4 Week Fall CSA. These add-ons are available only with a CSA subscription. Add-ons may be purchased at any time prior to the start of the season. Add-ons will not be available after the season has started. Some add-ons have limited availability and may be sold out prior to the start of the season. You may pay in installments or pay in full for add-ons, regardless of how you paid for your ValleyBox subscription. Please see our website or send us a message for current add-on availability and options.

## Promotional Gift Cards

Promotional gift cards and loyalty offers expire 6 months from issue date, or October 31st of the current season, whichever is later, unless specified otherwise.

If you have any questions, please reach out to us: [zack@sagevalleyfarms.com](mailto:zack@sagevalleyfarms.com)

*Thank you for supporting our business and our local farm!*