



Karen L. Bustillo, PT, DPT, OCS, P.L.L.C  
dba Bustillo Physical Therapy  
201 W. Guadalupe Rd., #313  
Gilbert, AZ 85233  
480-892-0808

## PATIENT INTAKE

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_____		_____		_____		
Last Name		First Name		MI		
_____	_____	_____	_____	_____	_____	
Date of Birth	Age	Gender	Marital Status	Home Number	Cell Number	Work Number
_____			_____	_____	_____	
Address			City	State	Zip Code	
_____			_____	_____	_____	
Employer			City	State	Zip Code	
_____			_____	_____	_____	
How did you hear about us?			Appt Reminders: Email or cell number with service provider. (Verizon, Sprint, AT&T, etc)			
_____			_____			
Emergency Contact			Relationship	Phone Number		
_____			_____	_____		

## MEDICAL INFORMATION

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_____		_____			
Complaint/Injury		Date of injury/onset			
_____		_____			
If Surgery, Type		Date of surgery			
_____		_____			
Referring Physician		Office Number		Location	
_____		_____		_____	
Primary Care Physician		Office Number		Location	
_____		_____		_____	

Yes  No

Is this related to An Auto Accident?

## PRIMARY INSURANCE

Insurance Company	Insurance Phone Number	Insured Name	Relationship	Insured DOB
Insured ID #	Insured Group #	Insured Employer		

## SECONDARY INSURANCE

Insurance Company	Insurance Phone Number	Insured Name	Relationship	Insured DOB
Insured ID #	Insured Group #	Insured Employer		

## AUTHORIZATION TO PAY

I hereby authorize payment to be made directly to Bustillo Physical Therapy for any medical benefits otherwise payable to me for services. I understand that I am financially responsible for the charges not covered by my insurance.

### Insurance verified by Bustillo Physical Therapy Office Staff- For Office Use Only:

**Your Benefits:** Co-pay: \$\_\_\_\_\_ Deductible: \$\_\_\_\_\_ Met YTD: \$\_\_\_\_\_ Co-Insurance%: \_\_\_\_\_  
Visit Limitations: \_\_\_\_\_ Verified by: \_\_\_\_\_ Date: \_\_\_\_\_

***This is an estimation of benefits and not a guarantee of payment as noted by your insurance company. Benefits listed were obtained from a customer service representative with your insurance company or were obtained in detail from their website.***

Bustillo Physical Therapy verifies your insurance benefits as a courtesy to you. We do not accept responsibility for the accuracy of the information provided by your insurance company. If you have further questions or concerns regarding your benefits, please contact our billing specialist or your insurance company directly.

I, \_\_\_\_\_, have read and understand the above information.

\_\_\_\_\_  
Patient/Financial Party Signature

\_\_\_\_\_  
Date



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## Payment Policy

As a courtesy to all our patients, we bill your insurance company after coverage has been verified. It is your, as the patient, responsibility to know and understand what your insurance company does and does not cover. Bustillo Physical Therapy verifies insurance coverage on all its patients including deductibles, co-insurance, and office copay amounts. Bustillo Physical Therapy notifies each patient in writing of their benefit coverage. However, Bustillo Physical Therapy does not accept the responsibility for the accuracy of the information provided to us by your insurance company. In any event, the entire bill is the patient's responsibility. Any overpayment will be promptly refunded.

Our contract with your insurance company dictates that we collect the specified copayment at the time of service.

**\*\*Copays are due at the time of each visit\*\***

**We accept cash, personal checks, VISA and MasterCard.**

**There is a \$35.00 fee for all returned checks.**

Deductible and co-insurance amount are billed monthly once your insurance company has processed your claim. Payment in full is due within 20 days of the statement date. Those accounts not paid in full after the due date will incur an interest charge of 10% per year on the principal balance. In the event that payment is not made on this account and it is placed with a licensed collection agency, you are responsible for 100% of the collection costs, reasonable attorney fees and other costs that may be incurred to enforce collection of any amounts outstanding. Up to 50% of the patient's principal balance due will be added to the collection fees once the account is forwarded to the collection agency.

**I have read and understand the payment policy.**

\_\_\_\_\_  
Patient/Guardian

\_\_\_\_\_  
Date

## Cancellation, No Show & Late Policy

We are aware that sometimes it is impossible to keep your scheduled appointment. However, we request that you inform us 24 hours in advance so we may schedule another patient in your place. If you are more than 15 minutes late to your appointment, you may be asked to reschedule your appointment. We have an answering machine available for messages after hours and on weekends. If you do not inform us and do not show for your appointment, there will be a \$50.00 charge billed directly to you. Your insurance will not pay for this fee. This policy helps us serve all our patients effectively. Thank you for your cooperation.

**I have read and understand the cancellation policy.**

\_\_\_\_\_  
Patient/Guardian

\_\_\_\_\_  
Date

## HIPAA CONSENT

I understand that under the Health Insurance Portability & Accountability Act of 1996 (HIPAA) I have certain rights to privacy regarding my protected health information. I understand that this information can and will be used to:

- Conduct, plan and direct my treatment and follow-up among the multiple healthcare providers who may be involved in that treatment directly and indirectly.
- Obtain payment from third-party payers.
- Conduct normal health care operations such as quality assessments and physician certifications.

I have been informed by Bustillo Physical Therapy of your Notice of Privacy Practices containing a more complete description of the uses and disclosures of my health information. I have been given the right to review such Notice of Privacy Practices from time to time and that I may contact Bustillo Physical Therapy at any time to obtain a current copy of the Notice of Privacy Practices.

I understand that I may request in writing that you restrict how my private information is used or disclosed to carry out treatment, payment or health care operations. I also understand you are not required to agree to my requested restrictions but if you do agree then you are bound to abide by such restrictions.

I understand that I may revoke this consent in writing at any time, except to the extent that you have taken action relying on this consent.

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Patient/Guardian

Date

## Children Policy

Your children's safety is our primary concern. Children who are not receiving physical therapy should have a quiet activity to play with them to play with while their parent or sibling is having their therapy. Our equipment looks fun and it enticing. It is for therapeutic purposes and not for play. **I hold Bustillo Physical Therapy harmless of any liable which is caused by not adhering to this policy.** Your cooperation with our policy is greatly appreciated.

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Patient/Guardian

Date



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## Health History Form

Name: \_\_\_\_\_ Date: \_\_\_\_\_

Age: \_\_\_\_\_ Height: \_\_\_\_\_ Weight: \_\_\_\_\_ Sex: M F

Right Handed: \_\_\_\_\_ or Left Handed: \_\_\_\_\_

Area Treating: \_\_\_\_\_

Medications (including prescription, supplements and over the counter drugs): \_\_\_\_\_

Allergies (medications and other irritants): \_\_\_\_\_

Do you currently have any illness that we need to be aware of before treatment? \_\_\_\_\_

Have you ever been to physical therapy before? \_\_\_\_\_ When and where? \_\_\_\_\_

Please rate your health: \_\_\_\_\_ Excellent \_\_\_\_\_ Good \_\_\_\_\_ Fair \_\_\_\_\_ Poor

Have you fallen in the past year? \_\_\_\_\_ Yes \_\_\_\_\_ No

Do you smoke tobacco? \_\_\_\_\_ Yes \_\_\_\_\_ No If Yes: \_\_\_\_\_ Cigarettes \_\_\_\_\_ Cigars \_\_\_\_\_ Other

How many per day? \_\_\_\_\_

On average how many days per week do you drink beer, wine, or other alcoholic beverages? \_\_\_\_\_

Exercise: Do you exercise beyond normal daily activities? \_\_\_\_\_ Yes \_\_\_\_\_ No

Describe the exercise: \_\_\_\_\_

On average how many days per week do you exercise or do physical activity? \_\_\_\_\_

For how many minutes per day? \_\_\_\_\_

### Family History:

\_\_\_\_ Arthritis \_\_\_\_\_ Relationship \_\_\_\_\_ Age \_\_\_\_\_ Osteoporosis \_\_\_\_\_ Relationship \_\_\_\_\_ Age

\_\_\_\_ Cancer \_\_\_\_\_ Relationship \_\_\_\_\_ Age \_\_\_\_\_ Psychological \_\_\_\_\_ Relationship \_\_\_\_\_ Age

\_\_\_\_ Diabetes \_\_\_\_\_ Relationship \_\_\_\_\_ Age \_\_\_\_\_ Stroke \_\_\_\_\_ Relationship \_\_\_\_\_ Age

\_\_\_\_ Heart Disease \_\_\_\_\_ Relationship \_\_\_\_\_ Age \_\_\_\_\_ Other \_\_\_\_\_

\_\_\_\_ Hypertension \_\_\_\_\_ Relationship \_\_\_\_\_ Age

**Past Medical History: Please check all that apply.**

<p><b><u>Infection/Disease:</u></b></p> <p><input type="checkbox"/> Bone infection</p> <p><input type="checkbox"/> Abscess</p> <p><input type="checkbox"/> Hepatitis (B,C)</p> <p><input type="checkbox"/> HIV/AIDS</p> <p><input type="checkbox"/> Lymes</p> <p><input type="checkbox"/> Recent fever, chills, night sweats</p> <p><input type="checkbox"/> Other _____</p> <hr/> <p><b><u>Cancer: (Affected tissue and dates)</u></b></p> <hr/> <hr/> <p><b><u>Hormone:</u></b></p> <p><input type="checkbox"/> Hyperthyroid</p> <p><input type="checkbox"/> Hypothyroid</p> <p><input type="checkbox"/> Osteoporosis</p> <p><input type="checkbox"/> Other _____</p> <hr/>	<p><b><u>Lung:</u></b></p> <p><input type="checkbox"/> Asthma</p> <p><input type="checkbox"/> TB</p> <p><input type="checkbox"/> Pneumothorax</p> <p><input type="checkbox"/> Pulmonary</p> <p><input type="checkbox"/> Hypertension</p> <p><input type="checkbox"/> Pulm. Embolus</p> <p><input type="checkbox"/> Chronic Cough</p> <p><input type="checkbox"/> Shortness of breath</p> <p><input type="checkbox"/> Other _____</p> <hr/> <p><b><u>Blood Vessels:</u></b></p> <p><input type="checkbox"/> Deep Vein Thrombosis</p> <p><input type="checkbox"/> Arteriosclerosis</p> <p><input type="checkbox"/> Bypass Surgery</p> <p><input type="checkbox"/> Anemia</p> <p><input type="checkbox"/> Hypertension</p> <p><input type="checkbox"/> Other _____</p> <hr/>	<p><b><u>Heart:</u></b></p> <p><input type="checkbox"/> Heart Attack</p> <p><input type="checkbox"/> Stroke</p> <p><input type="checkbox"/> Pacemaker</p> <p><input type="checkbox"/> Valve Disorder</p> <p><input type="checkbox"/> Arrhythmia</p> <p><input type="checkbox"/> Congestive Heart Failure</p> <p><input type="checkbox"/> Cardiac Hypertrophy</p> <p><input type="checkbox"/> Heart Transplant</p> <p><input type="checkbox"/> Other _____</p> <hr/> <p><b><u>Gastrointestinal:</u></b></p> <p><input type="checkbox"/> Ulcer</p> <p><input type="checkbox"/> Appendectomy</p> <p><input type="checkbox"/> Gall Bladder</p> <p><input type="checkbox"/> Colitis</p> <p><input type="checkbox"/> Crohns</p> <p><input type="checkbox"/> Other _____</p> <hr/>	<p><b><u>Kidney:</u></b></p> <p><input type="checkbox"/> Kidney Stones</p> <p><input type="checkbox"/> Loss of Control</p> <p><input type="checkbox"/> Urinary Tract Infection</p> <p><input type="checkbox"/> Other _____</p> <hr/> <p><b><u>Reproductive:</u></b></p> <p><b><u>Men:</u></b></p> <p><input type="checkbox"/> Prostate Surgery</p> <p><input type="checkbox"/> Hernia</p> <p><input type="checkbox"/> Other _____</p> <hr/> <p><b><u>Women:</u></b></p> <p><input type="checkbox"/> Pregnant</p> <p>Due Date _____</p> <p><input type="checkbox"/> Other _____</p> <hr/> <p><b><u>Diabetes:</u></b></p> <p><input type="checkbox"/> Type 1</p> <p><input type="checkbox"/> Type 2</p> <p><input type="checkbox"/> Insulin</p>	<p><b><u>Neurologic:</u></b></p> <p><input type="checkbox"/> Seizures</p> <p><input type="checkbox"/> MS</p> <p><input type="checkbox"/> ALS</p> <p><input type="checkbox"/> Guillain-Barre</p> <p><input type="checkbox"/> Other _____</p> <hr/> <p><b><u>Skin:</u></b></p> <p><input type="checkbox"/> Cellulitis</p> <p><input type="checkbox"/> Psoriasis</p> <p><input type="checkbox"/> Scleroderma</p> <hr/> <p><b><u>Orthopedic:</u></b></p> <p><input type="checkbox"/> Fractures</p> <p><input type="checkbox"/> Dislocations</p> <p><input type="checkbox"/> Surgery _____</p> <hr/>
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**Notes:**