

TOOLBOX TALKS

Good Catch Program

Behavior Based Safety

The purpose of the Good Catch program is to encourage human intervention when dangerous conditions or at-risk behaviors are observed in the workplace. The program covers all employees, contractors, and visitors that observe or assume to observe a dangerous condition or an at-risk behavior present or active on any Company owned or operated worksite.

The message at the company is clear: everyone – from employees to contractors and visitors – is obligated to intervene anytime a dangerous condition or at-risk behavior is observed. In fact, a person should stop an activity even if they suspect there is an at-risk condition or behavior present.

Stopping an operation is better than risking even a minor injury. It's a message continually reinforced by Company senior management, and the cornerstone of the company Behavior Based Safety program.

The program empowers everyone associated with the company to keep their eyes peeled for anything that could present a threat to People, the Environment, company Assets or the Reputation of the company (PEAR) and encourages them to pause the operation when and where the risk is present. The goal is for nobody to get hurt, ever, on a company job. It's a simple message that redefines the concept of whistle blowing from a negative to a positive and emphasizes that looking the other way is not acceptable.

The goal of the Good Catch (Behavior Based Safety) Program is very simply to prevent injury and incidents from occurring and encourage healthy interaction within the team.



When a worker, contractor, or visitor intervenes to prevent an at-risk behavior or a dangerous condition from occurring or continuing, it is important that we document the interaction so we can incorporate the learnings into the company safety management program. Therefore, we have created the Good Catch form. When a Good Catch is received, the person submitting the Good Catch will be entered to win a safety award at the end of the month. There will be 12 Good Catch awards distributed each year and at the end of the year the best overall Good Catch will be awarded a Great Catch award. Your safety is of the highest value here at Integrated Water Services and we expect every employee, visitor, and contractor to participate in this program!

There are no reprisals or fallout for a person stopping the work or for the person(s) involved in the at-risk activity. If a Good Catch is called, immediate immunity from negative consequences is granted to everybody involved. Certain acts such as theft, violence, illicit drug use, and intentional damage to property will not be forgiven in the immunity consideration.

The company strives to make the act of stopping at-risk activities second nature to all workers supporting company functions.

The bottom line

A safer workplace is more efficient, more productive, and more profitable.

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