



## Long Pond Pediatrics and Osteopathy

110 Long Pond Rd. Ste. 211, Plymouth, MA 02360

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Sabine M. Schmitt, DO, FAAP OMM

May 30, 2025,

Dear Patients, Parents and Guardians:

It is with mixed emotions that I am announcing the closing of Long Pond Pediatrics & Osteopathy at 110 Long Pond Road Ste 211, Plymouth MA 02360. The effective date for closing is July 31, 2025. I will not be available to attend to you in the office after that date as the office will have closed for office visits. At that point the office will be available for another 30 days via phone for emergencies or urgent matters including refills of medications.

It has been a great pleasure and a rewarding experience providing for your health care needs over the years. Spending time with each one of you and your families has meant so much to me and there are many fond memories of relationships forged which I will carry with me.

Since you will be requiring further pediatric & adolescent primary care, I suggest that you, your parents, or legal guardians look for a new pediatric primary care physician as soon as possible.

To assist you in making that transition as smooth as possible the office will provide your new primary care provider with copies of the necessary records from your file.

### DIRECTIONS FOR TRANSFER OF RECORDS:

Morgan Records Management is the servicing company that will aid in the transfer of the records and will also be the custodian of records once the office closes. Your records will be kept on file per Massachusetts law. :

[www.MorganRecordsManagement.com](http://www.MorganRecordsManagement.com)

→ Request My Records → Select Your State & Practice → Complete Required Fields



For Help:

✉ Email: [Medical@MorganRecords.com](mailto:Medical@MorganRecords.com) ☎ Phone: (833) 888-0061

You must fill out a transfer of records form and follow the instructions provided. For seamless continuity of care, you are advised to return the transfer form as quickly as you can. A fee may apply for copying and sending records, according to state and federal laws.

### DIRECTIONS FOR FINDING NEW PHYSICIAN:

#### **For Commercial Insurance Plan members:**

The simplest way to find a new pediatric PCP is to call the member services number of your insurance company which is usually located on the card. They are required to give you the names of eligible providers in the area. You may also be able to search this information on the insurance website.

#### **For MassHealth PCC Plan members:**

Please call the MassHealth Customer Service Center at **1-800-841-2900**, TTY: **1-800-497-4648** (Monday – Friday, 8:00 a.m. – 5:00 p.m.) to choose a new Primary care clinician (PCC) as soon as possible. You may also go online to <https://masshealth.ehs.state.ma.us/StateForms> to choose your new PCC. You can search for available PCCs by clicking on the link for the MassHealth Choices website appearing near the top of this webpage. If you do not choose a new PCC, MassHealth will automatically assign the closest available PCC for you. You can still change your PCC at any time. MassHealth PCC Plan members may also choose a new MassHealth plan through one of the MassHealth Accountable Care Organizations (ACOs) or Managed Care Organization (MCOs) and select a new primary care provider through that plan. You can visit [masshealthchoices.com](https://masshealthchoices.com) to compare available MassHealth plans and search for a new PCC. You may also call the MassHealth Customer Service Center at the number above to discuss available health plans.

Once you have chosen a new pediatrician it is recommended that you obtain an appointment for a well-child visit, or a chronic diagnosis follow up if indicated.

I have thoroughly enjoyed and deeply honor the experience of having been your doctor. I wish you health, joy and strength in believing in yourselves as you walk your life's path of discovery.

Sincerely,

Sabine M Schmitt DO FAAP OMM