



URGENT: Recall of Multiple Products Due to Supplier Notification

11/15/2024

Dear Valued Customers,

Ventura Foods Canada has been notified by our supplier of a recall involving multiple lots of salt due to the potential presence of foreign material. The affected salt was used in the production of our products manufactured between October 3 and November 6.

Please refer to Attachment for Affected Product List, Lot Codes, PO#, Product Labels and additional details.

We urgently request that you review your inventory and immediately segregate any affected products. Please cease further sales and distribution of these recalled items. If you have further distributed these products, we ask that you promptly notify your customers, informing them of this recall and the necessary actions they should take.

To assist us in reporting the effectiveness of this recall to the Canadian Food Inspection Agency (CFIA), please follow the instruction below and return the attached **Customer Response Form** as soon as possible.

Disposition instruction of recalled products:

1. **Destroy all recalled products** that match the size and code descriptions provided in this notice.
2. **Complete and return** the attached **Customer Response Form** by **December 16, 2024**. Please note that credit may not be issued if the form is received after this date.

Please be aware that CFIA officials may contact you to confirm that you have received this notice and are complying with the recall instructions.

If you have any questions or require further assistance, please contact our Customer Solutions team via email at vfcaorders@venturafoods.com.

We apologize for any inconvenience this may cause and thank you for your immediate attention to this matter.

Sincerely,

VENTURA FOODS CANADA

Attachments:

1. **Attachment:** Affected Product List, Lot Codes, PO#, Product Labels and additional details.
2. **Urgent Food Recall (Sub-Recall):** Template for notifying your customers.
3. **Customer Response Form:** To be completed and returned.



URGENT: Recall of Multiple Products Due to Supplier Notification (Sub-Recall Letter)

11/15/2024

Dear Valued Customers,

Ventura Foods Canada has been notified by our supplier of a recall involving multiple lots of salt due to the potential presence of foreign material. The affected salt was used in the production of our products manufactured between October 3 and November 6.

Please refer to Attachment for Affected Product List, Lot Codes, PO#, Product Labels and additional details.

We urgently request that you review your inventory and immediately segregate any affected products. Please cease further sale and distribution of these recalled items. If you have further distributed these products, we ask that you promptly notify your customers, informing them of this recall and the necessary actions they should take.

To assist us in reporting the effectiveness of this recall to the Canadian Food Inspection Agency (CFIA), please complete and return the attached **Customer Response Form** as soon as possible.

Please be aware that CFIA officials may contact you to confirm that you have received this notice and are complying with the recall instructions.

Your prompt cooperation is essential and greatly appreciated.

Sincerely,

VENTURA FOODS CANADA

PRODUCTS AFFECTED

VP Code	Description
25MI119	VENTURA KETCHUP SS 504 CT



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CUSTOMER RESPONSE FORM

INSTRUCTIONS:

This form must be completed for each customer who received the affected product. Please complete and return the enclosed Customer Response Form by **December 16, 2024**, to Ventura Foods Canada at vfcaorders@venturafoods.com.

Please note that we cannot issue credit for products and/or lot codes that are not subject to this recall. Additionally, credit may not be issued if the Customer Response Form is received after **December 16, 2024**.

CUSTOMER INFORMATION:

Company Name:	VENDING PRODUCTS OF CANADA	Name:	
Location Address		Title:	
Phone:		Email:	

1. ☐ I have read and understand the recall instructions provided in the attached letter.

2. Do you have any affected products on hand?

☐ NO. I do not have any inventory in stock of the affected lot code.

☐ YES.

Product/Item Number	Lot Codes	Quantity(ies) on hand	Disposition Date

3. For Wholesaler/Distributor:

☐ We have identified and notified all my customers that received or may have received this product.

4. Have you received any reports of illness or injury related to this product?

☐ YES. * (If Yes, please provide details)

☐ NO.

Date: _____

Signature: _____

Printed Name: _____

If you have any questions, please contact Customer Solutions via email at E-Mail vfcaorders@venturafoods.com

Item Number	Alpha	Description	Parent Lot	PO Number	Packaging BS Coding	Coding Conversion	Order Number	Ship To	City	State	Transaction Quantity
05460VXC	VXC	PLUM SCR 2/3.78 L	24285T	5761	BB/MA:YYYY MM DD	BB/MA:2025 MA 08	72974	ITWAL BRAMPTON	BRAMPTON	ON	-176
05460VXC	VXC	PLUM SCR 2/3.78 L	24284T	5657	BB/MA:YYYY MM DD	BB/MA:2025 MA 07	73253	ITWAL BRAMPTON	BRAMPTON	ON	-22
05460VXC	VXC	PLUM SCR 2/3.78 L	24284T	5598	BB/MA:YYYY MM DD	BB/MA:2025 MA 07	72594	ITWAL BRAMPTON	BRAMPTON	ON	-44
23576VXC	VXC	KETCHUP SCR 504/8ML	24282T	5812	BB/MA:YY MM DD	BB/MA:25 OC 03	73173	ITWAL BRAMPTON	BRAMPTON	ON	-420
23576VXC	VXC	KETCHUP SCR 504/8ML	24282T	5878	BB/MA:YY MM DD	BB/MA:25 OC 03	73334	ITWAL BRAMPTON	BRAMPTON	ON	-140
23586VXC	VXC	TARTAR SCR 504/11ML	24290T	5812	BB/MA:YY MM DD	BB/MA:25 AL 14	73173	ITWAL BRAMPTON	BRAMPTON	ON	-126
24036VXC	VXC	MANGO HABANERO SCR 2/3.78L	24285T	5761	BB/MA:YYYY MM DD	BB/MA:2025 MA 11	72974	ITWAL BRAMPTON	BRAMPTON	ON	-3
24036VXC	VXC	MANGO HABANERO SCR 2/3.78L	24285T	5537	BB/MA:YYYY MM DD	BB/MA:2025 MR 11	72402	ITWAL BRAMPTON	BRAMPTON	ON	-2

Product Labels

05460VXC



23576VXC



23586VXC



24036VXC

