



Your Role: Be Elite

Being Elite is Being: Strong · Calm · Caring · In Control

Remember: It's OK to be emotional—it's an emotional game. Your job is to channel emotion, not add to it.

Identify Your Priority

Before responding, ask: "What's my priority right now?"

Safety

Physical/verbal threats
Immediate intervention
Firm boundaries

Game Flow

Game delays, schedule
Keep play moving
Brief, direct action

Sporting Respect

How people treat each other
We disagree respectfully
Model respect for kids

If safety is at risk → act faster and firmer. If game flow or sporting respect is the issue → you still act, but can try a short de-escalation step first.

Stop Play. Slow it Down.

When tension rises:

1. Take a breath – Reset yourself first
2. Remember the purpose – Safe, respectful experience for kids
3. Work in pairs, but don't overwhelm
4. Walk up calmly, at an angle, not chest-to-chest
6. Show empathy and respect for their feeling

Use CARE – The CARE Method

C – Context

Name what's happening. "Coach, this has been an intense game."

A – Acknowledge

Show you hear them (not that you agree).

R – Refocus

Bring attention back to kids, safety, game flow, and sporting respect.

E – Execute

Give a clear next step or boundary.



Clear Plays. Calm Coaching. Safe Athletes.

Baseball Tournament Specifics

- Field Monitors / Site Leads will supervise field activity and spectator areas.
- Immediately inform the Tournament Director of any concerns or disruptions.
- Ensure that the incident is noted in the official scorebook, game report, or incident report for any offending team.

De-escalate Situations - Safety

- Work together (2-3 people) to calm tensions.
- Hand a "What's Your Role" Card to offending individuals.
- Pay attention to dugouts, fence lines, spectator areas, parking lots, and postgame interactions.
- If inappropriate behavior continues, ask individual(s) to leave.
- If an individual refuses to leave, call the police immediately.
- Do not try to physically remove anyone; you are not bouncers.
- Ejected individuals must leave the venue, field complex, or facility immediately.
- Non-Coaches are not welcome back at any point if they are ejected.
- Coaches and Players who are ejected must also sit out one additional game.
- Refer to the playing rules for the complete ejection policy.

One-Line Prompts

"I can see you're upset; right now we need to keep this field, dugout area, and spectator area safe and respectful."

"We may not agree, but we will respect each other as players, coaches, umpires/officials, and fans."

"You need to leave the field/venue area now. Play will not continue until you do."

"We'll talk details later; right now my job is safety and sporting respect."

"We can disagree with a call, but we will not confront umpires, coaches, players, or families."

Stay calm, clear, and consistent – the kids are watching how we handle the hardest moments.

When Calling 911

- Stay calm and be clear.
- Your job is to communicate with the dispatcher; do not involve yourself in the situation at the same time.
- Describe the situation with facts (not feelings); highlight the disorderly behavior.
- Describe the disorderly subjects clearly.
- Be clear that they are no longer welcome and must be trespassed from the property.
- If there are any weapons, injuries, or dangerous acts, inform dispatch immediately.

REMEMBER

Your role is to protect the experience for every kid on that field. You are not law enforcement. You are not a bouncer. You are a calm, trained presence who sets the standard for how adults behave at youth athletics events.

Key Contacts

Tournament Director: _____

Field Monitor Lead: _____

Venue Security / Police Non-Emergency: _____

911 (Emergency Only)

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