



Job Description

Technician

Job Title:	Technician
Location:	DIVR, London Westfield
Hours of Work:	40 hours per week or varied
Reports to:	Operations Manager
Accountable to:	Operations Manager, Senior Management Team -Prague
Key Relationships:	Senior Managers and developers at DIVR Prague, Westfield Shopping Centre Management

Job Function:

To ensure the successful day-to-day running of the business, with particular regard to the technical and maintenance issues regarding the VR facility.

Key Tasks

- Ensure that all IT equipment is functioning efficiently
- Performing regular checks and tests on the equipment and technology on a daily basis and as required by the Prague office, testing of a new game builds, troubleshooting and maintenance of the hardware.
- Ensure a fast, reliable solving of issues which include PC hardware and software, network, VR headsets & streaming.
- Communicate with the internal teams regarding the ticketing system.

- Ensure that any maintenance/inspections/repairs that may be required are carried out promptly and efficiently in line with a planned preventative maintenance schedule.
- Renew and replace any consumable items as required and as quickly as possible.
- Ensure all works are completed with minimum disruption to the guests enjoyment of the facility.
- Ensure any technical work performed either in house or by external contractors is performed by relevant qualified personnel. Ensure that work is carried out to the highest possible standard within budget.
- Report any items/issues to the Operations Manager that may need to be discussed or reviewed.
- Ensure that all aspects of Health and Safety management are implemented in accordance with The Health and Safety at Work Act 1974 and The Management of Health and Safety at Work 1990, along with other associated health and safety legislation.
- To ensure that all prescribed daily, weekly, monthly, annual health and safety checks are undertaken and completed in full.
- To ensure that all work performed in regard to the facility is carried out within any procedures or guidelines set out. If necessary creating risk assessments for any areas or work where they may be required.
- To ensure that all visiting contractors are relevantly qualified and adhere to Health & Safety legislations and safe working practices.
- To undertake the implementation of any technical, maintenance or inspection work at the facility as prescribed by the Operations Manager.
- To ensure that regular tests on technical and safety equipment and procedures are undertaken as prescribed.
- To liaise with the Operations Manager and Shift Leader regarding work being carried out on a daily basis.
- To complete, wherever possible, and when trained or qualified to do so, technical, maintenance or inspection work 'in house'.
- To log any work or repairs undertaken, and to prioritise that work as and when reported.

- If required and trained to do so perform the functions of the VR Operator.

This job description is not exhaustive and other duties or tasks may be required as specified from time to time in accordance with the job role.

To apply for the advertised roles please send your current CV and a covering letter explaining why you are the ideal match for the post and why you want to work with DIVR to; kevin.smith@spiderentertainment.com Closing date for applications 24th April 2022