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hospital solutions

“ We changed our entire culture.

We have made lasting changes that continue to increase our volume, patient satisfaction and employee morale. Most importantly this has truly made a difference in our patients’ lives and the communities we serve.

Sue Dunlap  
President and  
Chief Executive Officer

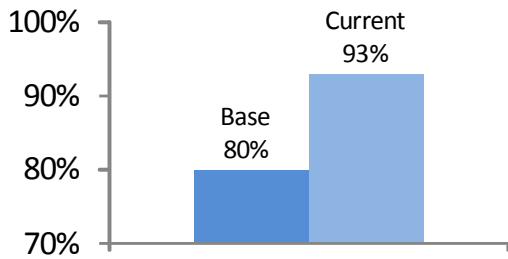


# Here’s What We Did

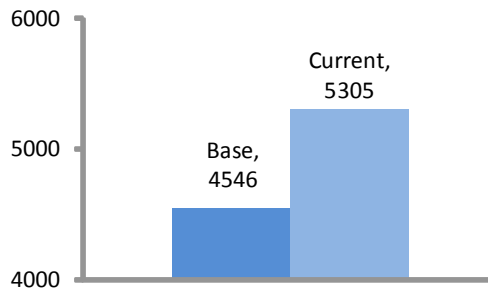
## For Planned Parenthood of Los Angeles

- Patient Waiting Time down from 40 minutes to 14 minutes.
- Patient Arrival to Exit down from 104 minutes to 70 minutes.

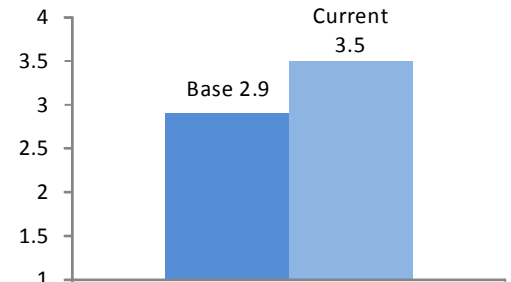
Likelihood to Recommend



Visits Per Week



Provider Productivity



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