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Privacy Policy

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Introduction

Our privacy policy details the terms for collecting and handling user data. The website www.arbit.cloud is owned by Arbitcloud Pvt Ltd, a company registered under the Companies Act of 2013 in Bangalore, India.

By visiting our website or creating an account, you agree to this policy.

Applicability

This privacy policy applies to the consult hotline and website. The long-term non-disclosure agreement is directly signed with the clients.

Legal Age

By accepting this Privacy Policy, you confirm that you are of legal age or have obtained parental consent to access our website. If you are underage and creating an account, please use your parents' contact details.

Personal information that we collect

We collect Personal Information when you sign up as a user on the Website, including your name, phone number, and email address. You provide this information voluntarily.

How we use the information

We will use the information collected from the Website for various purposes.

Name: Your registered name is needed to customize your experience and personalize communications.

Email and Phone: These will be used for service-related messages, including appointment details and responses to your inquiries.



Feedback: We may request your input to improve our Website and services, but providing this information is optional.

Disclosure of the information

The Company does not sell, trade, rent, or disclose your Personal Information to third parties. However, we may be required to share it with government authorities for an investigation or inquiry.

Opt-Out

You can opt out of our communications by clicking the "unsubscribe" link in any email. Please submit a request to the support team to delete your account.

Information Retention

We will retain your personal information for as long as you use our services online and for a reasonable period afterward.

Cookie Policy

Our website uses temporary cookies, small files saved by your web browser to help manage the site. These cookies are automatically deleted when you close your browser. The information collected through cookies is not personally identifiable and is not sold or rented to third parties.

Security Procedures

We have established security policies and measures to protect sensitive personal information in compliance with Indian laws. However, please be aware that the Company cannot eliminate all risks.

Limitation of Liability

We shall not be liable for any direct, indirect, special, incidental, or consequential damages. This includes, but is not limited to, loss of data or profit, resulting from the use or inability to use the Website or any part of it. This limitation of liability applies to all individuals, including employees and contracted personnel of the Company.

Arbitration

Any disputes arising from this Agreement, including breach, termination, or validity, will be resolved through binding arbitration according to Arbitcloud Pvt Ltd's rules. Both parties agree to undertake arbitration before pursuing legal action.



Governing Law & Jurisdiction

This privacy policy is governed by Indian law, with exclusive jurisdiction in the Bengaluru courts for disputes. By agreeing to this policy, you accept their authority and waive objections.

Changes to Privacy Policy

You can view our latest Privacy Policy here. We allow 14 days between the publishing and effective dates. Continued use of our website after the effective date signifies your acceptance of the changes.

Contact Information

Any questions related to Privacy Policy must be sent to tnp@arbit.cloud