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Return & Refund Policy

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Introduction

Our return and refund policy details the terms for service cancellations and the refund process. The website www.arbit.cloud is owned by Arbitcloud Pvt Ltd, a company registered under the Companies Act of 2013 in Bangalore, India.

Applicability

This return and refund policy applies to the consult hotline and website. The long-term cancellation agreement is directly signed with the clients.

Legal Age

By agreeing to this Return and Refund policy and purchasing products from our store, you confirm that you are of legal age. If you are underage, please refrain from purchasing our services.

Reschedule

Clients can reschedule their appointments on the bookings page before the scheduled meeting time.

Cancellation

To cancel your appointment, please log in to your arbitcloud account and create a service request for our support team.

Refunds & Charges

Refund to Original Payment Method: Refunds will be processed within 6 to 10 business days, with a 3% cancellation charge applicable.

Refund to Store Credits: Full amount credited within one hour of cancellation.

Arbitration

Any disputes arising from this Agreement, including breach, termination, or validity, will be resolved through binding arbitration according to Arbitcloud Pvt Ltd's rules. Both parties agree to undertake arbitration before pursuing legal action.

Governing Law & Jurisdiction

This Return and Refund Policy is governed by Indian law, with exclusive jurisdiction in Bengaluru courts for disputes. By agreeing to this policy, you accept their authority and waive objections.

Changes To Return & Refund Policy

You can view our latest Return and Refund Policy here. We allow 14 days between the publishing and effective dates. Continued use of our website after the effective date signifies your acceptance of the changes.

Contact Information

Questions about the Return & Refund Policy should be sent to us at tnp@arbit.cloud