

Patient Information: Accessing Care at The Age Less Clinic & General Practice

At **The Age Less Clinic & General Practice**, your health and safety are our top priority. To ensure we provide the best possible care, all consultations take place within the clinic or via telehealth.

We do not provide home visits or other off-site visits. This allows us to ensure:

- Access to the full range of medical equipment and facilities,
- · A safe and controlled environment for patients and staff,
- High-quality and consistent standards of care.

How You Can Access Care

1. In-Clinic Appointments

- Book a consultation with your preferred GP by calling 6288 0514 or booking online.
- Same-day appointments may be available for urgent but non-emergency issues.

2. Telehealth Consultations

- Video or telephone consultations are available for suitable medical concerns.
- Please ask reception whether your appointment is eligible for telehealth.

3. When Urgent or Emergency Care Is Needed

- If you are experiencing a medical emergency (such as chest pain, severe bleeding, or collapse), please call 000 or attend the nearest hospital emergency department immediately.
- For after-hours care, you may contact:
 - o GP After Hours Mount Lawley on 9370 4200 for an appointment (see hours)
 - o Dial-a-Doctor on 1300 030 030 for home visits
 - o Healthdirect on 1800 022 222 for 24-hour medical advice, or

Need Help Getting Here?

If attending the clinic is difficult due to mobility or transport issues, please speak with our reception staff. We can help by:

- · Arranging telehealth where suitable,
- Providing information about community transport services or support agencies.

Your Health, Our Priority

By keeping all consultations within the clinic or via telehealth, we ensure that every patient has access to safe, timely, and high-quality care.

For questions or to make an appointment, please call 6288 0514

For any unexpected illness when the practice is closed, please call:

GP After Hours Mount Lawley 779 Beaufort Street, Mount Lawley

9370 4200

www.gpafterhoursmountlawley.com.au

Monday – Friday: 7pm-11pm Saturday: 2pm-10pm Sunday: 8:30am-10pm Public Hols: 10am-10pm

For home visits please call:

Dial-A-Doctor

1300 030 030

www.dial-a-doctor.com.au

For Emergencies, please go to your nearest hospital:

Sir Charles Gairdner Hospital **Hospital Avenue, Nedlands**

6457 3333

Royal Perth Hospital Wellington Street, Perth

9224 2244

Perth Children's Hospital **Hospital Avenue, Nedlands**

6456 2222

Fiona Stanley Hospital

102-118 Murdoch Drive, Murdoch

9366 1111

St John of God Midland 1 Clayton Street, Midland 9462 4000

