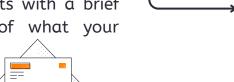
# **Welcome to Evoke Design+Build**

We are excited that you are considering us for your project! We want our customers to have a seamless experience with us and we believe that starts with clear expectations. Below is a guide of our customer process and what you can expect on your journey with us! [1]

#### **CONTACT US!**

Contact us from our website. We would love to hear from you! Send us photos of some project site & approximate measurements with a brief description of what your ideas are.



#### **QUALIFICATION CALI**

We will reach out to you to set up a call to discuss your project in more detail. We will ask you questions, listen to your needs and ensure we are a fit to meet your budget.



#### **SITE VISIT**

Once we establish that we are meeting your budget range, we will schedule a site visit at your home where we will discuss your detail, project in educate you on materials, and start the design process.

#### **BASIC ESTIMATE**

We will provide you a basic figure based on the information we have gathered on our call to ensure we can meet your budget. This estimate is an approximate figure, and will be refined later on. This provides us a starting point and allows us to know what you are willing and able to invest to make your project a reality. If we are meeting your budget expectations, we can move forward to our design phase!



your project requires design, we will go to the drawing board to construct a design to present to you to make sure we have gotten it right! We provide you with ideas, plans, 3-D model, material selections, & refine the price of your unique design.

### **COLLECT THE DESIGN FEE**

We want to ensure that we are aligning with your ideas & budget throughout this process. If your project requires generating several design ideas, material selections, and plans, we charge a design fee to compensate our team for the hard work they invest to ensuring your project is designed and accurately estimated to the best of our ability.



## **CONTRACT PRICE**

We will revise the estimate based on the design and provide you a final contract price.



# **REVISIONS**

We can make revisions to the design & the contract price if needed.



### **SIGNED CONTRACT**

Once the contract is signed, we will collect a 10% down payment and schedule the job!



