



WARRANTY

Materials supplied by New Vista Windows are often covered by a manufacturer's warranty. New Vista Windows does not administer the specifics relating manufacturer warranty issues because those are administered directly by the manufacturer.

For our customers' convenience, a list of the most common manufacturers with their service contact number and warranty page link is shown below. For the most accurate and comprehensive information about a specific manufacturer's warranty, New Vista Windows recommends contacting the manufacturer directly.

Windows

ANDERSEN WINDOWS

1-800-426-4261

andersenwindows.com/support/warranty

MILGARD WINDOWS

1-800-645-4273

milgard.com/warranty/full-lifetime-warranty

CASCADE WINDOWS

800-442-8544

cascadewindows.com/support/warranty.php

PLYGEM

888-975-9436

<https://www.plygem.com/windows-doors/support/warranty/>

DUPONT/TYVEK

1-833-338-7668

dupont.com

SLIDEWORKS

480-270-5635

slideworksusa.com/warranty

HERITAGE WINDOWS

480-892-2600

heritagewindows.com/warranty

TOP INDUSTRIAL – RAINBUSTER

800-473-1617

<http://topindustrial.com/wp-content/uploads/2018/06/RainBuster-Window-System-Warranty-01-01-18.pdf>

JELD-WEN WINDOWS

1-800-535-3936

jeld-wen.com/en-us/all-warranty-guide

WINDOR

888-300-3170

<https://www.windorsystems.com/warranty/>

Door & Trim Materials

ACACIA DOORS

480-428-5520
acaciadoors.com/wp-content/uploads/2019/06/Warranty.pdf

DUPONT/TYVEK

1-833-338-7668
dupont.com

EL & EL WOOD PRODUCTS

909-627-5083
elandelwoodproducts.com

EMTEK PRODUCTS

800-356-2741
emtek.com/warranty.php

EXECUTIVE DOOR COMPANY

602-272-8076
executivedoor.com/tech-info/warranty-info.html

KWIKSET

1-800-327-5625
kwikset.com/support/warranty

MASONITE

1-800-663-3667
<https://embed.widencdn.net/pdf/plus/masonite/tu2qyv9tp/MADS-19015-Warranty.pdf>

METRIE

602-257-0123
metrie.com/terms-of-use

THE PET DOOR GUYS

1-855-380-8246
<https://www.petdoorguys.com/>

PLASTPRO

310-693-8600
plastproinc.com/resources/warranty

SCHLAGE

1-888-805-9837
https://www.schlage.com/content/dam/sch-us/documents/pdf/schlage_residential_warranty.pdf

SIMPSON

1-800-746-7766
simpsondoor.com/warranties

TAYMOR INDUSTRIES

1-800-388-9887
taymor.com/en/resource-center/warranty

THERMATRU

1-800-843-7628
thermatru.com/technical/warranties

TOP INDUSTRIAL – RAINBUSTER

800-473-1617
topindustrial.com/home/rainbuster-window-system-warranty-01-01-18

VOLTERRA ARCHITECTURAL PRODUCTS

602-258-7373
volterraproducts.com

WURTH LOUIS AND COMPANY

602-243-0242
wurthlac.com