
OPERATIONAL & TECHNICAL PROTOCOL

Ref: OPS-TECH/MOL-2026 | **Effective:** Immediate / Irrevocable

1. PARTNER ONBOARDING FLOW

To maintain market integrity and eliminate unqualified intermediaries, all partners must complete the following steps:

1. **Documentation:** Download and review the official KYC and NCNDA templates from the portal.
2. **Submission:** Send signed documents to *compliance@mol.services* for vetting.
3. **Due Diligence:** Our Compliance Dept. conducts a full background check and UBO verification.
4. **Invoice Issuance:** Upon approval, a formal invoice for the registration/compliance fee is issued.
5. **Activation:** Once settled, the partner is added to the "Vetted Panel" with direct fleet access.

2. BLACKLIST & MARKET PROTECTION

- **Identification:** Misrepresentation or document tampering results in immediate blacklisting.
- **Notification:** Contracted partners are formally notified of Blacklist updates to prevent fraud.
- **Zero Tolerance:** Interaction with listed bad actors leads to immediate partner status revocation.

3. VESSEL NOMINATION & DEPOSIT

Securing vessel capacity and specific loading windows (Laycan) requires a formal commitment:

Mobilization Fee: USD 150,000

This Freight Pre-payment guarantees vessel availability and is 100% credited toward the final freight invoice upon contract execution.

4. DATA INTEGRITY & COMMUNICATION

- **Non-Modification:** All technical data (Q88, Certificates) must remain in original electronic format.
- **Direct Access:** Following vetting, partners gain direct communication with the ultimate Principal.
- **Security:** All financial transactions are remitted exclusively to audited corporate accounts.